PUBLIC



Noise and Vibration Management Plan EnergyConnect (NSW - Eastern Section) Stage 1

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Abbreviations

Acronym	Definition
AAAC	Association of Australian Acoustical Consultants
Amendment Report	Amendment Report EnergyConnect (NSW – Eastern Section)
AS/NZ	Australian Standard/New Zealand Standard
Base construction hours	Construction work hours defined in the <i>Environmental Impact Statement EnergyConnect</i> (NSW – Eastern Section) as seven days per week (Monday to Sunday) between 7am and 7pm. This is also referred to as extended (day) working hours in the Out of Hours Work Protocol.
CCS	Community Communication Strategy
CEMP	Construction Environmental Management Plan
CNVG	Construction Noise and Vibration Guideline (Roads and Maritime 2013)
Council	Relevant Council
CSSI	Critical State significant infrastructure
DAWE	Department of Agriculture, Water and the Environment, now known as Department of Climate Change, Energy, the Environment and Water
dB	Decibel
dBA	Decibel (A-weighted)
DCCEEW	Department of Climate Change, Energy, the Environment and Water (Commonwealth)
DEC	(former) Department of Environment and Conservation
DECC	(former) Department of Environment and Climate Change
DECCW	(former) Department of Environment, Climate Change and Water
DPE or Department	NSW Department of Planning and Environment (formerly Department of Planning, Industry and Environment)
EIS	Environmental Impact Statement EnergyConnect (NSW – Eastern Section)
EP&A Act	Environmental Planning and Assessment Act 1979
EPA	NSW Environment Protection Authority
EPBC Act	Environment Protection and Biodiversity Conservation Act 1999
EPC	Engineering, procurement and construction
EPL	Environment Protection Licence
ER	Environmental Representative
HSSE	Health, safety, sustainability and environment
ICNG, the	Interim Construction Noise Guideline (Department of Environment and Climate Change 2009)
NML	Noise management level
NPfI	Noise Policy for Industry (EPA 2017)
NSW	New South Wales
NVMP	Noise and Vibration Management Plan
ONR	Operational Noise Review
OOHW	Out of hours work
PAD	Potential archaeological deposit
Planning Secretary	Planning Secretary under the EP&A Act, or nominee
POEO Act	Protection of the Environment Operations Act 1997

Acronym	Definition
Project, the	EnergyConnect (NSW – Eastern Section)
Response to DPE Request for Information	EnergyConnect (NSW – Eastern Section) Response to Department of Planning and Environment Request for Information (30 August 2022)
RBL	Rating background level
RMMs	Revised mitigation measures
RNP	Road Noise Policy
SA	South Australia
SAP	Sensitive area plan
SecureEnergy	Elecnor and Clough Projects Australia Pty Ltd have formed the SecureEnergy Joint Venture (SecureEnergy). SecureEnergy is the contractor who will be carrying out the project on behalf of Transgrid
SSI	State significant infrastructure
Submissions Report	Submissions Report EnergyConnect (NSW – Eastern Section)
Technical Paper 10 of the EIS	Technical Paper 10 of the Environmental Impact Statement EnergyConnect (NSW – Eastern Section) (Noise and vibration impact assessment)
WMS	Work method statement

1 Introduction

1.1 Context

This Noise and Vibration Management Plan (NVMP or this plan) forms part of the Construction Environmental Management Plan (CEMP) for Stage 1 of EnergyConnect (NSW – Eastern Section).

This plan has been prepared to address the relevant requirements of the Infrastructure Approval (SSI 9172452), the *Environmental Impact Statement EnergyConnect (NSW – Eastern Section)* (EIS), the *Submissions Report EnergyConnect (NSW – Eastern Section)* (Submissions Report) and the *Amendment Report EnergyConnect (NSW – Eastern Section)* (Amendment Report).

1.2 Background

On 29 August 2019 the New South Wales (NSW) Minister for Planning and Public Spaces declared the NSW component of EnergyConnect to be critical State significant infrastructure (CSSI) under the *Environmental Planning and Assessment Act 1979* (EP&A Act) on the basis that it is critical to the State for environmental, economic or social reasons. Within NSW, EnergyConnect is therefore subject to assessment under Part 5, Division 5.2 of the EP&A Act.

Transgrid have two environmental planning approval applications for the sections within NSW:

- EnergyConnect (NSW Western Section) South Australia (SA)/NSW border to Buronga and Buronga to the NSW/Victorian border; and
- EnergyConnect (NSW Eastern Section) Buronga to Wagga Wagga (the project).

A referral under the Commonwealth *Environment Protection and Biodiversity Conservation Act 1999* (EPBC Act) was submitted on 25 August 2020. The Australian Department of Agriculture, Water and the Environment (DAWE) determined the project to be a controlled action on 30 September 2020 and thus, it would be assessed using the bilateral assessment process. As such, the project also requires approval from the Australian Minister for the Environment under the EPBC Act.

The EIS was prepared for the project in January 2022 and was placed on public exhibition from 19 January 2022 to 15 February 2022. A total of 75 submissions were received, with five from special interest groups, nine from local councils and 44 from the public. In addition, 17 government agencies also provided advice during this time.

The Submissions Report was prepared for the project in response to the submissions received during the public exhibition of the EIS and includes the final set of revised mitigation measures (RMMs) that are to be applied. The Submissions Report was finalised in May 2022.

Transgrid also prepared a separate Amendment Report to document design changes and additional environmental assessment undertaken since exhibition of the EIS. The Amendment Report was also finalised in May 2022.

On 2 June 2022, the Department requested additional information (Project EnergyConnect (NSW - Eastern Section) (SSI-9172452) Request for Additional Information (June 2022)) to assist with the assessment of the project. In response TransGrid prepared and provided the EnergyConnect (NSW – Eastern Section) Response to Department of Planning and Environment Request for Information (Response to DPIE Request for Information) to address the various requests for information raised by the Department. The Response to DPIE Request for Information was dated 30 August 2022.

Approval for the project under the EP&A Act was granted by the NSW Minister for Planning (Infrastructure Approval SSI 9172452). Approval for the project under the EPBC Act was granted by the Australian Minister for the Environment.

Transgrid have engaged SecureEnergy, a joint venture between Elecnor and Clough Projects Australia Pty Ltd to design and construct their portion of the EnergyConnect project.

1.3 Staging

Condition A8 allows preparation of plans on a staged basis, with the approval of the Planning Secretary. Where a plan is staged, the scope of works can be carried out without addressing requirements of the Infrastructure Approval that are not applicable to that stage. This NVMP is staged in accordance with condition A8. The two stages are as follows:

- Stage 1 establishment of three accommodation camps, establishment and operation of five construction compounds, site establishment and construction works for the upgrade of Wagga Wagga substation and Dinawan substation; and
- Stage 2 all other construction activities.

SecureEnergy will construct the project in accordance with the approved stages identified above and will prepare and submit the CEMP and CEMP Sub-plans (and other relevant strategies, plans or programs – including this NVMP) on a staged basis.

This NVMP has been prepared specifically for EnergyConnect (NSW – Eastern Section) Stage 1 of construction and will be implemented for the duration of Stage 1 construction.

The NVMP for Stage 2 will include details of Stage 2 construction activities and will ensure that the relevant conditions of the Infrastructure Approval are addressed in relation to those activities. Construction of Stage 2 will not commence until the Planning Secretary is satisfied with the CEMP and CEMP Sub-plans for Stage 2.

The key project components of Stage 1 of construction include, but are not limited to, the activities provided in Table 1.1. The location of the key project components of Stage 1 are presented in Figure 1.1.

Table 1.1 - Key project components of Stage 1 of construction

Key activity	Description of key activity
Environmental investigations, including biodiversity and heritage protection, salvage and recordings	These key activities nominated in this stage will have already commenced as part of the pre-construction minor works permitted in accordance with the Infrastructure Approval. The definition of 'construction' within the Infrastructure Approval excludes pre-construction minor works (defined separately within the Infrastructure Approval). These activities will therefore not be subject to the Stage 1 CEMP and CEMP sub-plans.
Other survey work, such as road dilapidation surveys, and surveys of the general alignment and existing utilities	
Bulk earthworks at Wagga Wagga	Bulk earthworks to form the Dinawan substation pad including placement of approximately 200,000 cubic metres of material to allow for the construction of the substation pad.
substation upgrade and expansion site and at Dinawan substation site	Earthworks are also required at the Wagga Wagga substation upgrade and expansion site. Contaminated material within the existing building and nearby areas will be removal from site, where required.
	Crushing and screening activities may be required to meet the engineering and volume requirements on both sites. Existing soil that does not meet engineering requirements for the substation pad will be segregated and placed as temporary stockpiled material for removal from site.
	Bulk earthworks for both sites will continue along with excavation and preparation of the site for concrete foundations, footings, pads and general site drainage works.
Site establishment and construction works at Wagga Wagga substation upgrade	The existing Wagga Wagga substation will be upgraded and expanded to accommodate the new transmission lines, transformer bays, including relocating existing bays and associated electrical and civil works. The main site establishment activities and construction works to be undertaken at Wagga Wagga substation upgrade and expansion site include:
	 clearing of vegetation within the disturbance area (including scrub, undergrowth and ground vegetation);
	 localised earthworks and associated civil works within the existing substation site and where required, replacement of topsoils;

Key activity	Description of key activity
	 establishing crushing and screening plants (if required), ancillary facilities, including but not limited to offices and amenities, and internal pavements/roads;
	 installation of construction environmental management measures, where required, including general site drainage works, erosion and sediment controls;
	 demolition of the existing transformer storage, oil storage and equipment sheds to accommodate the double circuit configuration. Works would be required to clear the concrete base, bunds and other utilities (oil and water pipes which would require relocation);
	 installation of reinforced concrete and piled foundations for specialised electrical equipment and for the new and expanded substation buildings;
	 removal and where appropriate re-use of existing electrical equipment (as required based on detailed connection requirements) and final design agreement with Transgrid;
	• installing temporary and permanent fencing (including perimeter fencing around the site where required), signage and security measures;
	new electrical line bays constructed to the west of the existing infrastructure and associated civil works which will require new foundations and cable trench extension;
	extension of the existing switchyard and installation of electrical equipment such as cables, conduits, earth grid and trenches;
	relocation of existing and proposed new circuit for incoming transmission lines;
	 relocation, modification and replacement of existing utility infrastructure within the Wagga Wagga substation site including existing capacitor banks and associated equipment, line disconnector/ earthing switches, surge arresters and capacitor voltage transformers; and
	adjustment of existing and/or installation new stormwater drainage system.
Site establishment and construction works at Dinawan substation site	A new substation will be constructed halfway between Coleambally and Jerilderie. The new substation is referred to as Dinawan substation, will be located approximately 500 to 700m east of Kidman Way and will accessed via a newly constructed access road. The infrastructure and equipment that will be installed at Dinawan substation includes:
	two line bays installed at the western end of the substation to provide a connection to the Buronga substation and two line bays installed at the eastern end of the substation to provide a connection to the Wagga Wagga substation; and
	 installation of a range of supporting electrical components including capacitor banks, synchronous condensers, transformers, shunt reactors, overhead conductors, busbars, gantries and circuit breaker switchgear equipment.
	The main site establishment activities and construction works to be undertaken at the Dinawan substation includes:
	 clearing of vegetation within the disturbance area (including scrub, undergrowth and ground vegetation);
	 localised earthworks and associated civil works within the new substation site and where required, replacement of topsoils;
	 establishing crushing and screening plants (if required), ancillary facilities, including but not limited to offices and amenities, and internal pavements / roads;
	 installation of reinforced concrete and piled foundations for specialised electrical equipment for the new substation buildings;
	 construction of secondary system control buildings to accommodate protection for new switchgear and fixed portions of secondary system;
	 installation of control and protection systems including relays, metering, disturbance recorder, etc.;
	installation of electrical distribution system;
	construction of oil containment system (including bunding and containment tank);
	installation of lighting and lighting mast(s);
	 installation of security fencing and security system (such as security cameras and asset protection zones);
	adjustment of existing and/or construction of new stormwater drainage system; and
	installation of associated communications network infrastructure.

Key activity	Description of key activity
Site establishment of the accommodation camps	Stage 1 of the project will require the establishment and operation of the following accommodation camps, construction compounds and laydown areas:
accommodation camps	construction compound at Wagga Wagga;
	accommodation camp and construction compound at Lockhart;
	accommodation camp and construction compound at Dinawan;
	accommodation camp and construction compound at Cobbs Highway;
	construction compound at Balranald; and
	continued use of the construction compound at Buronga.
	The main activities that would be undertaken at each construction compound and
	accommodation camp includes:
	 bulk earthworks including clearing of vegetation within the disturbance area (including scrub, undergrowth and ground vegetation);
Site establishment and	 clearing and removal and where required, replacement of topsoils and general site drainage works;
operation of the construction compounds	 for the accommodation camps, establishing the accommodation camps and associated facilities, including but not limited to site offices, amenities, wastewater treatment plant, power generators, hazardous material and fuel storage area and internal roads;
	 for the construction compounds, establishing and operating site offices, crushing and screening plant (if required), laydown areas, other ancillary facilities, including but not limited to amenities, and internal roads;
	 connections and pre-commissioning of on-site utilities (wastewater treatment plant, connection to mains power grid and etc.) for the construction compounds and accommodation camps; and
	 installing temporary fencing, signage and security measures as well as any necessary construction environmental management measures such as erosion and sediment controls, where required.
	The definition of 'construction' within the Infrastructure Approval excludes the operation of the accommodation camps. The operation of the accommodation camps is addressed in their respective Accommodation Camp Management Plan required under condition C50. Therefore the operation of the accommodation camps will not be subject to the Stage 1 CEMP and CEMP sub-plans. Irrespective of this, these activities will occur in accordance with the relevant conditions of the Infrastructure Approval.
Traffic access routes and access points	Construction vehicle movements will be required for a variety of activities (i.e. earthworks, clearing and grubbing activities). All construction vehicles associated with the development will travel via the access routes as identified in Appendix 3 of the Infrastructure Approval or as otherwise approved.
	The establishment of access points would include establishing vehicle access and egress points to ensure safe vehicle movements. Existing access points may also be used.
	The definition of construction within the Infrastructure Approval excludes road upgrades (which includes access points). Road upgrade works are, however, incorporated within the Traffic and Transport Management Plan as required by condition C35.
Water supply points – establishment and/or use	A number of water supply points along the length of the project will be used to support project-related activities. The proposed water supply points which are to be established and/or used include:
	Church Street, Balranald Shire Council;
	111 Jerilderie Street, Murrumbidgee Council;
	Dinawan Stock & Domestic, Murrumbidgee Council;
	Bulgary (Rohan Road), Lockhart Shire Council;
	Lockhart (Lockhart - the Rock Road), Lockhart Shire Council;
	Lake Albert (Plumpton Road), Wagga Wagga City Council;
	Ashfords Road, Wagga Wagga City Council;
	Dinawan Camp and Laydown;
	137 Cadell Road, Jerilderie, Murrumbidgee Council*;
	6204 Yanga Way, Yanga*, Murray River Council;
	812 Windomal Road, Balranald, Balranald Shire Council;
	394 Hay Rd, Deniliquin, Edward River Council;

Key activity	Description of key activity
	9 Lang Street, Wanganella, Edward River Council;
	50 Elizabeth Avenue, Forest Hill, Wagga Wagga City Council*;
	39 Urana Street, The Rock, Lockhart Shire Council;
	2850 Lockhart the Rock Road, Tootool, Lockhart Shire Council;
	Old French Park-Bullenbong Road, French Park, Lockhart Shire Council;
	Richmond Street, Boree Creek, Federation Council; and
	Alcheringa Drive, Buronga, Wentworth Shire Council ¹ ;
	Modica Crescent, Buronga, Wentworth Shire Council ¹ ; and
	Fletchers Lake Road, Dareton, Wentworth Shire Council 1.
	The establishment and use of water supply points are enabling works required early in the overall construction program to support road upgrades and pre-construction minor works, and to facilitate the commencement of substantial construction.
	The water supply points may require works to the existing infrastructure to enable connection and use by the water supply vehicles.
	The definition of 'construction' within the Infrastructure Approval excludes enabling works. The establishment and use of water supply points will therefore not be subject to the Stage 1 CEMP and CEMP sub-plans. Irrespective of this, these activities will occur in accordance with the relevant conditions of the Infrastructure Approval.
	* The water supply points denoted above with an asterisk are additional to the water supply points identified in the EIS. Section 6.9.2 of Appendix B of the Amendment Report identifies potential sources of water for the project and notes that the final water sources, including any additions, would be confirmed in consultation with the water suppliers. Consultation with potential water suppliers has progressed and the list of proposed water supply points above has been amended accordingly. Prior to the use of each additional water supply point, the project would:
	 confirm that the water supply point could be accessed using the approved access routes identified in Appendix 3 to the Infrastructure Approval, or otherwise obtain the Planning Secretary's agreement in accordance with condition C32;
	 reach agreement with the water supplier regarding the use of the water supply point for the project; and
	 carry out any additional assessments which may be required.
	¹ These water supply points have been included in Project EnergyConnect (NSW - Western Section) Construction Environmental Management Plan and the associated CEMP Subplans and will continue to be used for Project EnergyConnect (NSW – Eastern Section).
Utility adjustments and protection	General utility protection and adjustment works, where required. In particular, to allow for the Wagga Wagga substation expansion and Dinawan substation installation, the establishment of the accommodation camps and the establishment and operation of the construction compounds, and elsewhere as required.
	The definition of 'construction' within the Infrastructure Approval excludes minor adjustments to services/utilities for pre-construction minor works activities. Such adjustments for pre-construction minor works will therefore not be subject to the Stage 1 CEMP and CEMP sub-plans. Irrespective of this, these activities will occur in accordance with the relevant conditions of the Infrastructure Approval.

Some activities nominated in this stage will have already commenced as part of the pre-construction minor works permitted in accordance with the Infrastructure Approval. These works will remain excluded from the definition of 'construction' and will therefore not be subject to the Stage 1 CEMP and this NVMP.

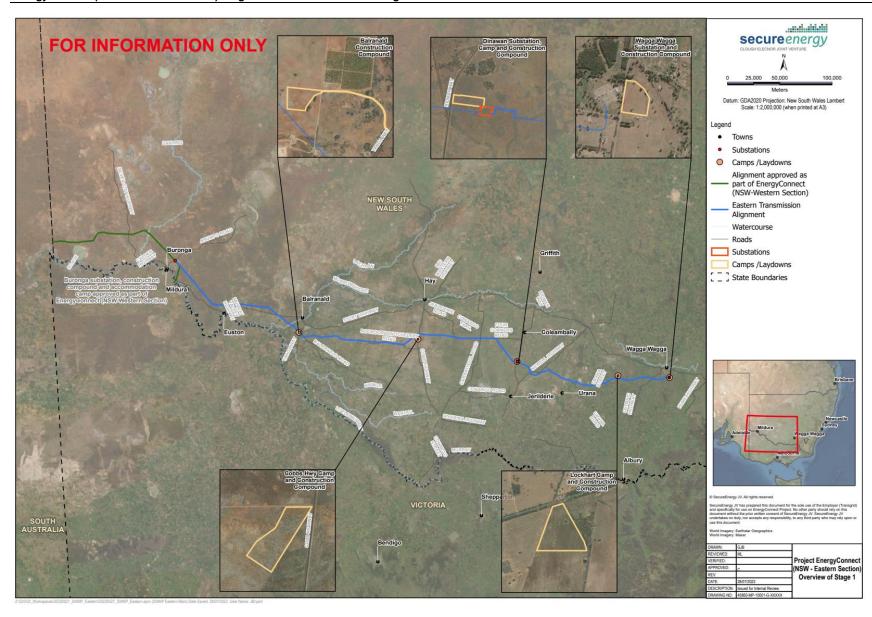


Figure 1.1 - Location of key project components of Stage 1

1.4 Environmental management system

The overall environmental management system for the project is described in Section 4 of the CEMP.

This NVMP is a sub-plan that forms part of the CEMP and is also part of the environmental management framework for the project, as described in the CEMP. Figure 1.2 shows the CEMP framework for the project.

Management measures identified in this plan will be incorporated into relevant site-based documents including, but not limited to, site or activity specific work packs or work method statements (WMSs), the geographic information system (GIS)/sensitive area plans (SAPs) or training and awareness material.

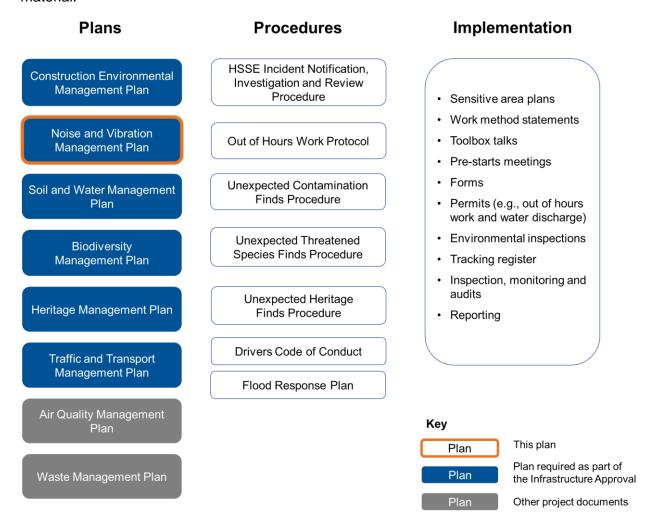


Figure 1.2 - CEMP framework

1.5 Purpose and objective

The purpose of this NVMP is to describe the approach to manage noise and vibration impacts that will be adopted during construction of the project.

The key objective of this plan is to detail management measures and inform site procedures for implementation so that noise and vibration impacts are minimised. To achieve this, the following will be undertaken:

• implement appropriate measures to address the requirements outlined in the Infrastructure Approval, EIS, Submissions Report and Amendment Report;

- implement appropriate measures during construction to minimise potential noise and vibration impacts to sensitive receivers; and
- implement appropriate measures to comply with relevant legislative requirements as described in Section 2.1 of this plan.

As a means of assessing environmental performance, environmental objectives (performance measures), targets (criteria) and performance indicators have been established for the project and are provided within Table 4.2 of the CEMP. All performance measures and indicators are applicable to the project, however, those most relevant to noise and vibration are detailed in Table 1.2.

Table 1.2 - Environmental objectives, targets and performance indicators relevant to noise and vibration

Aspect	Objectives (performance measures)	Targets (criteria)	Performance indicators
Compliance	Compliance with legislation, statutory approvals and the Infrastructure Approval	 Full compliance with statutory approvals. No regulatory infringements (PINs or prosecutions). No formal regulatory warning. 	Number of regulatory infringements (PINs or prosecutions), formal regulatory warning, audits
	Implement and comply with the CEMP and associated management plans	 Zero non-compliances identified during each compliance audit of CEMP and sub-plans. 	Number of non- compliances arising from each audit.
Engage with stakeholders and the broader community, minimise complaints and respond to any complaints within a suitable timeframe	Disseminate regular project updates and other information to keep the community informed of the project, particularly out of hours works. Record and respond to complaints, including noise and vibration complaints, within a timely manner.	 All project updates provided within the timeframes specified within the Community Communication Strategy. All complaints are reviewed within the timeframes specified within the Community Communication Strategy. 	Timeliness of project updates per project website; and timeliness of complaints response as recorded in the complaints register.
Training and improvement	Provide adequate training to ensure construction activities are undertaken safely and with minimal risk to the environment. Continuously improve environmental performance	 Regular environmental training that focuses on the specific project activities and associated environmental risks. Regular pre-start meetings and toolbox talks in accordance with Section 6 of the CEMP. 	Records of inductions, toolbox talks with environmental focus, daily pre-start meetings.

1.6 Preparation of this plan

In accordance with condition B1 of the Infrastructure Approval, this plan has been prepared and reviewed by a suitably qualified and experienced person. This plan was prepared by Cheryl Cahill and Katie Baxter and was reviewed by Rebecca Walker-Edwards and Alison Kriegel.

1.7 Consultation

1.7.1 Development of the Out of Hours Work Protocol

In accordance with condition C10 f) of the Infrastructure Approval, the Out of Hours Work Protocol, which is required to form part of this NVMP, has been prepared in consultation with relevant councils. The relevant councils are listed in Table 1.3 below along with the activities associated with each of the listed local government areas.

Table 1.3 - Relevant councils and associated activities

Relevant council	Summary of key activities in the local government area
Wentworth Shire Council	Ongoing use of Buronga construction compound.Use of water supply points.Use of roads.
Balranald Shire Council	 Establishment and use of Balranald construction compound. Use of roads associated with Balranald accommodation camp (noting that the Balranald accommodation camp will be operated under a separate Development Approval). Use of a water supply points. Use of roads.
Edward River Council	 Establishment of the Cobb Highway accommodation camp (noting that operation of the accommodation camp will be managed through the Accommodation Camp Management Plan). Establishment and use of the Cobb Highway construction compound. Use of water supply points. Use of roads.
Hay Shire Council	Use of water supply points; andUse of roads.
Murrumbidgee Council	 Earthworks, foundation works and construction at Dinawan substation. Establishment of the Dinawan accommodation camp (noting that operation of the accommodation camp will be managed through the Accommodation Camp Management Plan). Establishment and use of Dinawan construction compound. Use of water supply points. Use of roads.
Lockhart Shire Council	 Establishment of the Lockhart accommodation camp (noting that operation of the accommodation camp will be managed through the Accommodation Camp Management Plan). Establishment and use of the Lockhart construction compound. Use of water supply points. Use of roads.
Wagga Wagga City Council	 Establishment and use of the Wagga Wagga construction compound. Establishment and construction of Wagga Wagga substation. Use of water supply points. Use of roads.
Murray River Council	Use of roads.

This plan and the Out of Hours Work Protocol were issued to the relevant councils for review and comment. Details of all consultation with the relevant councils will be submitted to DPE along with the submission of this plan.

1.7.2 Ongoing communication and consultation

SecureEnergy will use a range of tools in accordance with the *Community Communication Strategy* (CCS) (45860-HSE-DOC-D-0024) to facilitate ongoing consultation and communication with the community and stakeholders (including government agencies where necessary) regarding the project. Communication tools include, but are not limited to, stakeholder briefings, project website, community drop-in sessions, door knocks and project factsheets. Notifications will be issued for, but not limited to the following commencement of construction, significant milestones and changes to the scope of work. Refer to the CCS for further information.

In accordance with condition D12 a) of the Infrastructure Approval, project documents including the EIS, approved strategies, plans or programs required under the conditions of approval and independent reports will be publicly available on the project website. The project website is https://www.transgrid.com.au/projects-innovation/energyconnect. A 24-hour toll-free telephone number (1800 490 666) is also available for any project enquiries. In accordance with condition D12 b) the information will be kept up to date.

1.7.3 Negotiated agreements

In accordance with condition C2 c) of the Infrastructure Approval, an agreement with sensitive receivers (owners and occupiers) may be negotiated to carry out works in accordance with the hours and noise limits specified in the agreement.

Where multiple receivers are affected by works, a substantial majority of the receivers must agree to the specified hours and noise limits proposed by the project.

All negotiated agreements will be in writing and will be finalised before the commencement of relevant works.

1.7.4 Consultation with affected receivers regarding mitigation measures

In the event that construction activities generate noise levels that are likely to exceed the relevant noise management levels at any sensitive receivers, additional noise assessment(s) may be undertaken (refer to Section 7.1). If exceedances are expected and/or confirmed, consultation with affected receivers will be carried out to understand the affected receiver's preferences for mitigation and management measures as required by RMM NV2 and NV6.

Previous feedback received during consultation may be applied to subsequent, similar scenarios.

1.7.5 Complaints

Complaints will be managed by the Engagement Team with the use of Consultation Manager. Complaints will be received via phone calls, emails and letters. Any complaint received is regarded as a high priority and will be recorded, tracked and responded to in accordance with the CCS. Complaints will be investigated and dealt with impartially. The key principles of the complaint management process include:

- acknowledge SecureEnergy staff should respect the communities' right to voice their concerns.
 All complaints received should be acknowledged to the complainant either by telephone or in writing;
- resolve SecureEnergy staff should aim at first contact, resolution for all community concerns.
 SecureEnergy staff should investigate community concerns in detail before negotiating a resolution. All SecureEnergy staff should use their relevant discretions to achieve a mutually acceptable resolution to complaints;
- escalate all SecureEnergy staff should aim to escalate the complaint if the community member remains dissatisfied with the investigation and/or resolution offered by their first point of contact at SecureEnergy. All complaints where a community member requests to speak to a higher-level representative, should also be escalated;
- record SecureEnergy staff should aim, through the Engagement Team, to record all relevant information, on the community account in Consultation Manager, regarding customer concerns along with details of all discussions had with the community member in the process of investigating and/resolving the complaint. Detailed information on the resolutions offered to address community concerns should also be clearly recorded;
- communicate SecureEnergy staff should remain in constant touch with the community member while their concerns are being investigated. The community member should be informed of all steps of the investigation and the resulting outcome at appropriate times;

- report SecureEnergy should report on all complaints received to the SecureEnergy Management Team and Transgrid. The reporting should include information on the number as well as type of complaints being received, the status of these complaints from time to time and the resulting outcomes or resolutions offered to close them:
- feedback the SecureEnergy Engagement Team should aim at regular and intensive reviews to identify possible trends in the complaints being received. These reviews should be aimed at highlighting improvements required to avoid complaints being repeated;
- action SecureEnergy should aim to effectively implement improvements suggested directly by the community or highlighted by complaint trends.

Wherever possible, complaints will be resolved directly between SecureEnergy and the stakeholder. If a complaints management process has been followed and the issue cannot be resolved, dispute resolution will be undertaken in accordance with the CCS. As part of this, a Community Complaints Mediator will be engaged to address any complaint where a member of the public is not satisfied by SecureEnergy's response. The escalated review process will include an assessment of the details of the complaint received, any findings of the investigation undertaken in response to the complaint, and any further matters raised by the complainant.

If a complaint requires referral to senior management and Transgrid, the complainant will be informed of this and the outcome of the review process. DPE may also request that the Environmental Representative (ER) assist in dispute resolution of community complaints.

All complaints will be provided to the ER in accordance with condition A13 on the day they are received, and a summary of complaints received, such as a complaints register, will be updated monthly on the project website in accordance with condition D12 vi).

1.8 Submission and approval

Prior to submission to DPE, the NVMP will be reviewed by the ER to ensure that the plan is consistent with the requirements of the Infrastructure Approval. A written statement to this effect will be prepared and submitted to DPE. This review will be undertaken in accordance with condition A12 of the Infrastructure Approval.

This NVMP will be submitted to DPE for review and approval by the Planning Secretary prior to commencing Stage 1 of construction.

Stage 1 of construction will not commence until the CEMP and all sub-plans required under condition B1, or where staging is proposed the plans required for that stage, have been approved by the Planning Secretary. The approved NVMP will then be implemented for the duration of the Stage 1 construction activities. The Department will be notified in writing via the Major Projects portal of the proposed date of commencement of Stage 1 of construction.

1.9 Periodic review

This NVMP will be reviewed at least annually and updated, if required, in accordance with Section 1.10 of the CEMP – Updating the CEMP. This includes the review and, if necessary, revision of this NVMP in accordance with condition D2 within three months of the following:

- submission of an incident report under condition D6 of the Infrastructure Approval:
- submission of an audit report under condition D11 of the Infrastructure Approval; or
- any modifications to the Infrastructure Approval.

Any updates to the NVMP will be approved as described in Section 1.10 of the CEMP.

2 Environmental requirements

2.1 Legislation

Legislation relevant to the management of noise and vibration includes:

- Environmental Planning and Assessment Act 1979 (EP&A Act); and
- Protection of the Environment Operation Act 1997 (POEO Act).

Relevant provisions of the above legislation are detailed within the register of legal and other requirements included in Appendix A1 of the CEMP.

2.2 Conditions of Approval

The conditions of the Infrastructure Approval relevant to noise and vibration are presented in Table 2.1. A cross reference is also included to indicate where the condition is addressed within this plan or other project management documents.

Table 2.1 - Conditions of Approval relevant to noise and vibration

Condition no.	Requ	irement		Where addressed	How addressed
B1	Prior to commencing construction, an Environmental Management Plan (EMP) comprising the Sub-plans listed in Table 1 must be prepared by a suitably qualified and experienced persons, to the satisfaction of the Planning Secretary. Following the Planning Secretary's approval, the Proponent must implement the Environmental Management Plan. Table 1: EMP Sub-plans			Section 1.7 The CEMP How to Ell Country the area of the area of the center of the cen	The Construction Environmental Management Plan has been prepared to address the requirements of an EMP. Construction will not commence until this CEMP and the CEMP Sub-plans are approved, as detailed in Section 1.8. There are no specific consultation requirements for this NVMP, however
		Required EMP Sub- plan	Relevant government agencies and stakeholders to be consulted for each EMP Sub-plan		the Out of Hours Work Protocol required by condition C10 must be consulted with relevant councils. Following consultation, the outcomes of consultation have been incorporated into the Out of Hours Work Protocol where appropriate.
	(a)	Noise and Vibration	N/A		
B2	accord consu	dance with release Itation with the	must be prepared in evant guidelines and in erelevant government or each Sub-plan in Table	Section 1.7 Section 2.5	This NVMP has been jointly prepared in accordance with relevant guidelines.
		summary of reaseline data;	elevant background or	Section 3	The existing known noise and vibration environment adjacent to Stage 1 is outlined in Section 3.
	b) d	etails of:		-	-
	(i) the relevant statutory requirements (including any relevant approval, licence or lease conditions);		Section 2 Section A1 of the CEMP	The relevant legislation, conditions and RMMs applicable to noise and vibration are outlined in Section 2. Appendix A1 of the CEMP provides further detail on the relevant legislation applicable to noise and vibration.	
(ii) any relevant limits or performance measures and criteria; and				Section 4 Section 1.5 Section 4.2 of the CEMP –	Section 4 identifies specific noise and vibration criteria for the project. Further to this, the objectives (performance measures) and targets (criteria) relevant to noise and vibration

Condition no.	Requirement	Where addressed	How addressed
		Objectives and targets	management are outlined in Section 1.5 of this NVMP. The CEMP also provides project-wide environmental objectives (performance measures) and targets (criteria).
	 (iii) the specific performance indicators that are proposed to be used to judge the performance of, or guide the implementation of, the development or any management measures; 	Section 1.5 Section 4.2 of the CEMP – Objectives and targets	The performance indicators relevant to noise and vibration management are outlined in Section 1.5 of this NVMP. The CEMP also provides project-wide performance indicators.
	(iv) any relevant commitments or recommendations identified in the EIS;	Section 2.3	Relevant noise and vibration commitments and recommendations identified in the EIS and Submissions Report, known as RMMs, have been outlined in Section 2.3.
	c) a description of the management measures to be implemented to comply with the relevant statutory requirements, limits, or performance measures and criteria;	Section 7	Specific noise and vibration related safeguards and management measures to address potential impacts associated with Stage 1 of construction and comply with the relevant statutory requirements, limits and performance measures are outlined in Section 7.
	d) a program to monitor and report on the:	-	-
	 (i) impacts and environmental performance of the development (including a table summarising all the monitoring and reporting obligations under the conditions of this approval); and 	Section 8, including: Section 8.3 Section 8.4 Section 8.5 Section 8.6	Monitoring, inspections, auditing and reporting is outlined in Section 8 of this NVMP.
	(ii) effectiveness of the management measures set out pursuant to paragraph (c);	Section 8	Monitoring of the effectiveness of the management measures is outlined in Section 8 through compliance management process.
	e) a contingency plan to manage any unpredicted impacts and their consequences and to ensure that ongoing impacts reduce to levels below relevant impact assessment criteria as quickly as possible;	Section 8.8 Section 8 of the CEMP-Incidents and emergencies Section 10 of the CEMP - Reporting Section 11 of the CEMP - Non-compliance, non-conformance, corrective and preventative action	Section 8.8 outlines a contingency plan in the event that unpredicted impacts are identified. The CEMP also provides additional detail regarding incidents and emergencies, reporting, noncompliance, non-conformance, corrective and preventative actions.
	f) a program to investigate and implement ways to improve the environmental performance of the development over time;	Section 1.9 Section 8 Section 1.9 of the CEMP -	Section 8 of this NVMP outlines procedures for compliance management, including details for monitoring, inspections, auditing and reporting.

Condition no.	Requirement	Where addressed	How addressed
		Continuous improvement	Actions to undertake in the event that monitored noise levels exceed the modelling predictions are identified in Section 8.8 of this NVMP. This NVMP will reviewed at least annually as described in Section 1.9 of this NVMP. The Plan-Do-Check-Act model will be applied to the continuous improvement process, also outlined in Section 1.9 of the CEMP.
	g) a protocol for managing and reporting any: (i) incident, non-compliance or exceedance of any impact assessment criterion or performance criterion;	Section 8.7 Section 8.8 Section 8 of the CEMP - Incidents and emergencies Section 10 of the CEMP - Reporting Section 11 of the CEMP - Non-compliance, non-conformance, corrective and preventative action	Sections 8.7 and 8.8 describe the procedures for emergencies, incidents and non-compliances, including those related to noise and vibration. Actions to undertake in the event that monitored noise levels exceed the modelling predictions are identified in Section 8.8 of this NVMP. Additional detail for managing incidents and emergencies, non-compliances and non-conformances is included in the CEMP. The protocol for reporting any incidents, non-compliances or non-conformances is included in Section 10 of the CEMP.
	(ii) complaint; or	Section 1.7.5 Community Communicati on Strategy	A summary of the complaints management procedure and reporting of complaints is included in Section 1.7.5 of this NVMP. The procedure for managing and reporting any complaints is described in the Enquiries, Complaint and Dispute Resolution Management Procedure provided in the CCS. The procedure includes a complaints management process which outlines how SecureEnergy will respond to complaints related to the project. In the event of a noise and vibration related complaint, the complaints management process will be implemented.
	(iii) failure to comply with other statutory requirements;	Section 8.7 Section 8 of the CEMP - Incidents and emergencies Section 10 of the CEMP - Reporting Section 11 of the CEMP - Non-compliance, non-	In the event of failure to comply with statutory requirements, the procedures summarised in Section 8.7 of this NVMP, and described in more detail in the CEMP, would be followed.

Condition no.	Requirement	Where addressed	How addressed
		conformance, corrective and preventative action	
	h) public sources of information and data to assist stakeholders in understanding environmental impacts of the development; and	Section 1.7 Community Communicati on Strategy	The local community and relevant agencies will be kept informed of construction progress and environmental performance through communication tools such as notifications, the project's mobile van and the project website as summarised in Section 1.7 of this NVMP. Detailed information regarding project communication is found in the CCS.
	i) a protocol for periodic review of the EMP and EMP Sub-plans.	Section 1.9 Section 1.10 of the CEMP - Updating the CEMP	This NVMP will be reviewed at least annually in accordance with the CEMP.
	The Planning Secretary may waive some of these requirements if they are unnecessary or unwarranted for particular management plans.	-	Noted
C1	Road upgrades, construction, upgrading and decommissioning activities may only be undertaken between:	Section 4.1	The standard construction hours for the project are identified in Section 4.1.
	a) 7 am to 6 pm Monday to Friday; b) 8 am to 1 pm Saturdays; and c) at no time on Sundays and NSW public holidays; unless the Planning Secretary agrees		
C2	 otherwise. The following activities may be carried out outside the hours specified in condition C1 above: a) the delivery or dispatch of materials as requested by the NSW Police Force or other public authorities for safety reasons; b) emergency work to avoid the loss of life, property or to prevent material harm to the environment; or c) works carried out in accordance with the hours and noise limits specified in any negotiated agreements with sensitive receivers (owners and occupiers), provided the negotiated agreements are in writing and finalised before the commencement of works; d) activities that are inaudible at non-associated residences; e) road upgrades required by the relevant roads authority to be undertaken outside the standard construction hours; or f) works carried out in accordance with an Out-of-Hours Work Protocol approved in accordance with condition C10. 	Section 4.1 Section 1.7.3 Table 7.1 - N12 - Appendix A – Out of Hours Work Protocol	The permitted variations to the standard construction hours are identified in Section 4.1. Agreements may be sought with sensitive receivers to undertake works in accordance with negotiated hours and noise limits as identified in Section 1.7.3 and/or in accordance with Appendix A – Out of Hours Work Protocol.

Condition no.	Requirement	Where addressed	How addressed
С3	The Proponent must take all reasonable and feasible steps to minimise the construction, upgrading or decommissioning noise of the development in the locations where the noise is audible to sensitive receivers, including any associated traffic noise.	This NVMP, particularly Section 7	Section 7 provides the management measures to minimise noise impacts on sensitive receivers.
C4	The Proponent must implement mitigation measures:	-	-
	a) to ensure that the noise generated by any construction, upgrading or decommissioning activities is managed in accordance with the requirements for construction 'noise affected' management levels established in accordance with <i>Interim Construction Noise Guideline</i> (DECC, 2009); and	Section 4.5 Section 6.2 Section 7	Construction 'noise affected' management levels are described as project 'noise management levels' throughout this NVMP and have been established in accordance with the Interim Construction Noise Guideline (ICNG) as identified in Section 4.5. In line with the ICNG, where predicted or measured noise levels exceed the noise management level (refer to construction noise impacts in Section 6.2), feasible and reasonable work practices will be identified and implemented, such as those included in Section 7.
	b) with the aim of achieving the road traffic noise assessment criteria for residential land uses from <i>NSW Road Noise Policy</i> (DECCW, 2011).	Section 4.7 Section 6.4 Table 7.1– N4	The road traffic noise assessment criteria is described in Section 4.7. A consideration of construction road traffic noise is presented in Section 6.4. Measures to minimise the impacts of construction road traffic are identified in Table 7.1.
C5	The Proponent must comply with the following vibration limits: a) vibration criteria established using the Assessing vibration: a technical guideline (DEC, 2006) (for human exposure); b) BS 7385 Part 2-1993 "Evaluation and measurement for vibration in buildings Part 2" as they are "applicable to Australian conditions"; and c) vibration limits set out in the German Standard DIN 4150-3: Structural Vibration- effects of vibration on structures (for structural damage).	Section 4.6 Section 6.3	The nominated vibration criteria is described in Section 4.6. No exceedances of the nominated vibration criteria are expected as a result of the Stage 1 works as described in Section 6.3.
C6	Blasting may only be carried out on the site between 9 am and 5 pm Monday to Friday and between 9 am to 1 pm on Saturday. No blasting is allowed on Sundays or public holidays, unless approved in accordance with condition C1.	N/A	Not applicable to Stage 1.

Condition no.	Requirement				Where addressed	How addressed
C7	The Proponent must ensure that any blasting carried out on the site does not exceed the criteria in Table 2. Table 2: Blasting criteria				N/A	Not applicable to Stage 1.
	Location	Airblast overpressure (dB(Lin Peak))	Ground vibration (mm/s)	Allowable exceedanc e		
		120	10	0%		
	Any non- associated residence	115	5	5% of the total number of blasts or events over a rolling period of 12 months		
C8	Except for corona discharge noise, The Proponent must ensure that the noise generated by the operation of the development does not exceed 35 dB(A) LAeq,15min, at the reasonably most affected point of the residence, in accordance with the NPfI, at any non-associated residence.			dB(A) ost affected nce with the	N/A	Not applicable to Stage 1. This condition is relevant to the operational phase of the project.
C9	to mi durin b) ident expe levels the re accol often abov c) imple noise in acreceir coror excee cond d) prepa Progr progr EPA Secre comm must engir disch	nent must: all reasonable nimise corona g operation o ify residences rience corona s above 35 de easonable mo esidence, dete rdance with th corona noise e this level pe ement all rease mitigation me cordance with vers predicted had discharge i ed the noise le ition C8; and are and imple ram and alloc ram, prepared and be subme etary for apprenencement of provide furthe heering under harge noise ar ation measure	a discharge of the project of the pr	de noise ect; d to e noise , 15 min at d point of n nd how ded to be determined at det	N/A	Not applicable to Stage 1. This condition is relevant to the operational phase of the project.
C10	The Noise	and Vibration	EMP Suk		-	-
		e the requirent are complied		onditions C1	Refer above for conditions C1 to C9.	Refer above for conditions C1 to C9. Conditions C6 and C7 are not applicable as no blasting is proposed.

Condition no.	Requirement	Where addressed	How addressed
			Conditions C8 and C9 are not applicable as they relate to operational requirements.
	 include a description of the reasonable and feasible measures that would be implemented to minimise noise and vibration impacts of the development; 	Table 7.1	Management and mitigation measures implemented to minimise noise and vibration impacts of the project are included in Section 7, particularly Table 7.1.
	c) include a detailed description of the noise and vibration management system for the development;	This NVMP, particularly Section 7 and Section 8	The noise and vibration management system is described throughout this NVMP, particularly the management and mitigation measures included in Section 7, and the compliance management process included in Section 8.
	d) include a protocol for the identification, notification and management of works that exceed the noise management levels; and	Section 7.1 Table 7.1 Section 8.3 CCS Appendix A	A protocol for the management of activities that could result in noise levels that exceed the noise management levels at sensitive receivers is identified in Section 7.1. Notification, as required, will be undertaken in accordance with the CCS.
			Works would be managed in accordance with the management measures identified in Table 7.1 and monitored as described in Section 8.3.
			Any works undertaken outside the hours identified in conditions C1 and C2, including those that could exceed the noise management levels, would be undertaken in accordance with the Out of Hours Work Protocol in Appendix A.
	e) include a monitoring program that evaluates and reports on the effectiveness of the noise and vibration management system; and	Section 8.3 Section 8.4	The effectiveness of the management measures identified in Section 7 of this NVMP will be monitored and reported through the program provided in Sections 8.3 and 8.4.
	f) include an Out-of-Hours Work Protocol to identify a process for the consideration, management and approval of works that are outside the hours defined in conditions C1 and C6, which must:	Appendix A – Out of Hours Work Protocol	An Out of Hours Work Protocol has been prepared and is included in Appendix A.
	(i) be prepared in consultation with the relevant Council;		
	(ii) identify low risk activities that can be undertaken without the approval of the Planning Secretary and with the approval of the ER; and		
	(iii) identify high risk activities that must be approved by the Planning Secretary; and		
	(iv) identify Department, Council and community notification arrangements for approved out of hours work.		

2.3 Revised mitigation measures

The revised mitigation measures (RMMs) for the project are provided in Appendix B of the Submissions Report. The RMMs relevant to noise and vibration management are presented in Table 2.2.

A cross reference is also included to indicate where the measure is addressed within this plan or other project management documents. The management measures that will be implemented for the project are provided in Section 7 of this plan.

Table 2.2 - Revised mitigation measures relevant to noise and vibration

Ref	Revised mitigation measures	Application location(s)	Where addressed	How addressed	
NV1	A Construction Noise and Vibration Management Plan (CNVMP) would be prepared by the construction contractor prior to construction works commencing and would (as a minimum) identify:	All locations	This plan	This plan has been prepared by the Contractor prior to construction works commencing.	
	all noise and vibration sensitive receivers;		Appendix B - Sensitive receivers Table 3.1	Sensitive receivers associated with Stage 1 works identified in Table 3.1 and visually represented in Appendix B.	
	feasible and reasonable noise mitigation where management levels are likely to be exceeded;			Section 7 Table 7.1	Feasible and reasonable mitigation measures are identified in Table 7.1.
	feasible and reasonable noise measures to manage traffic noise impacts on public roads where impacts are identified at any sensitive receiver due to proposal— related traffic;			Section 7 Table 7.1	Mitigation measures to minimise noise levels associated with project construction road traffic are included in Table 7.1, as measure N3.
	feasible and reasonable vibration mitigation where vibration criteria are likely to be exceeded;		Section 7 Table 7.1	Vibration management measures are included in Table 7.1, specifically measures N7 and N8.	
	describe associated noise and vibration monitoring programs;		Section 8.3	The monitoring program is presented in Section 8.3.	
	refer to complaint handling protocols for complaints related to construction noise and vibration; and		Section 1.7.5	Proactive strategies to prevent complaints include	
	outline community consultation measures including notification requirements.		Section 1.7	notification and consultation with sensitive receivers. Complaints management will be undertaken in accordance with the Community	

Ref	Revised mitigation measures	Application location(s)	Where addressed	How addressed			
				Communication Strategy.			
	This CNVMP would be implemented for the duration of construction.		Section 1.3	This plan has been developed for Stage 1 and will be implemented for the duration of Stage 1 of construction.			
NV2	Where noise from construction is likely to result in noise affected receivers, mitigation and management measures would be implemented where practicable and appropriate. This would include (but is not limited to) the following measures:	All locations	Section 7 Table 7.1	The mitigation measures listed in RMM NV2 have been included in Table 7.1 of this plan.			
	 select quieter plant and equipment and use alternative construction methods to minimise noise levels; 		Table 7.1	This requirement is included as management measure N5.			
	 plan and schedule concurrent noisy activities to minimise the number of items of noisy plant operating at one time and cumulative noise levels; 		Table 7.1	This requirement is included as management measure N6.			
	install screens or use barriers to mitigate noise from stationary noise sources;		Table 7.1	This requirement is included as management measure N5.			
	 maximise the offset distance between noisy plant and orient equipment away from sensitive receivers; 		Table 7.1	This requirement is included as management measure N5.			
	 use noise source controls, such as residential class mufflers, to reduce noise from all regularly – used plant including cranes, excavators and trucks; 		Table 7.1	This requirement is included as management measure N5.			
	 use alternative reversing alarms in place of traditional beeper reversing alarms during works outside standard construction hours where noise impacts have been predicted; 		Table 7.1	This requirement is included as management measure N5.			
	turn off machinery when not in use;		Table 7.1	This requirement is included as management measure N5.			
	ensure equipment is well maintained and not generating excessive noise;					Table 7.1	This requirement is included as management measure N5.
	 operate machinery in a manner which reduces maximum noise level events, such as shaking excavator buckets, loading trucks from a height, steel on steel contact and dragging materials across hard surfaces; 		Table 7.1	This requirement is included as management measure N2.			
	 provide awareness training regarding noise mitigation measures to be implemented; 		Table 7.1	This requirement is included as management measure N1.			

Ref	Revised mitigation measures	Application location(s)	Where addressed	How addressed
	notify and consult with potentially affected receivers about upcoming noisy activities; and		Table 7.1 Section 1.7.2	This requirement is included as management measure N14.
	ensure that noise affected receivers outside standard construction hours and highly noise affected sensitive receivers are provided with appropriate respite.		Appendix A	All works undertaken outside the hours defined in condition C1 and C2 will be undertaken in accordance with the Out of Hours Work Protocol.
NV3	Where construction is likely to result in vibration levels that exceed relevant criteria at sensitive receivers, mitigation and management measures would be implemented where practicable and appropriate. This would include (but is not limited to) the following measures:	All locations	Section 4.6 Section 7 Table 7.1	The mitigation measures listed in RMM NV3 have been included in Table 7.1 of this plan.
	avoid the use of vibration–intensive plant at distances where human discomfort would result;		Table 7.1	This requirement is included as management measure N7.
	 substitute lower vibration—intensive plant and methods (for example use a smaller machine, lower power settings or alternative equipment); 		Table 7.1	This requirement is included as management measure N7.
	 sequence operations to avoid or minimise concurrent vibration—intensive activities; 		Table 7.1	This requirement is included as management measure N7.
	 schedule the use of vibration—sensitive equipment during the least sensitive times of the day; 		Table 7.1	This requirement is included as management measure N7.
	confirm any vibration—sensitive heritage structures that could be impacted by the proposal works. Develop site—specific measures to avoid vibration impacts and implement the measures during vibration—intensive activities in the vicinity; and		Table 7.1	No vibration- sensitive heritage structures have been identified in the vicinity of the Stage 1 disturbance area. In the event that vibration- sensitive heritage structures could be impacted, this requirement would be implemented as identified in management measure N8.
	 inform and consult with potentially affected receivers about upcoming vibration-intensive activities. 		Table 7.1 Section 1.7.2	This requirement is included as management measure N13.

Ref	Revised mitigation measures	Application location(s)	Where addressed	How addressed
NV4	Where noise from construction—related traffic is likely to result in road traffic noise increases of more than 2 dB at affected receivers, mitigation and management measures would be implemented where practicable and appropriate. This would include (but is not limited to) the following measures: • minimise proposal—related traffic movements along the route; • minimise speeds for proposal—related traffic in the vicinity of affected receivers; • avoid compression braking and the use of air brakes in the vicinity of affected receivers; • implement driver training and measures to ensure driver awareness, speed limits, driver behaviour and designated routes are effectively communicated; and • limit traffic movements to daytime periods as far as possible and minimise traffic movements outside standard construction hours.	All locations	Section 4.7 Section 7 Table 7.1	The mitigation measures listed in RMM NV4 have been included in Table 7.1 of this plan, including N3 and N4.
NV5	Activities likely to generate noise levels that exceed applicable noise management levels at sensitive receivers would be scheduled during standard construction hours wherever practicable. Other activities required outside standard construction hours that are likely to generate noise levels that exceed applicable noise management levels at any nearby sensitive receivers would be carried out in accordance with an out of hours works protocol (Mitigation measure NV6).	All locations	Section 7 Table 7.1 Appendix A - Out of Hours Work Protocol	An Out of Hours Work Protocol has been prepared in line with condition C10 f) of the Infrastructure Approval and is included in Appendix A of this NVMP.
NV6	Develop and implement an out of hours works (OOHW) protocol that details how the proposal would identify, assess and approve out of hours works outside standard construction hours that are likely to generate noise levels that exceed the relevant noise management levels at sensitive receivers. The protocol would include provisions to: • carry out additional assessments for works proposed outside standard construction hours to confirm predicted noise levels • minimise noise levels outside standard construction hours • carry out the noisiest activities as early as possible in the work shift where practicable • identify appropriate respite for noise affected receivers (where required) • notify and engage with potentially affected receivers about upcoming works outside standard construction hours and address any associated complaints.	All locations	Section 1.7.4 Table 7.1 Appendix A - Out of Hours Work Protocol	An Out of Hours Work Protocol has been prepared in line with condition C10 f) of the Infrastructure Approval and is included in Appendix A of this NVMP.

Ref	Revised mitigation measures	Application location(s)	Where addressed	How addressed
NV7	The Out of Hours Work protocol would not apply to the operation of the accommodation camps. Prior to works outside standard construction hours, engagement and consultation would occur with potentially affected receivers regarding various mitigation and management measures. Based on this consultation, appropriate mitigation and management options would be considered and implemented where feasible and reasonable to minimise the impacts. Where residences or other sensitive	All locations	Section 6.3	No residences or
NV/	receivers/structures are within the minimum working distances for vibration, different construction methods with lower source vibration levels would be investigated and implemented, where feasible. Attended vibration measurements would be undertaken at the start of the works to determine actual vibration levels at the structure. Works would cease if the monitoring indicates vibration levels are likely to, or do, exceed the relevant criteria.	All locations	Section 0.3	other sensitive receivers/ structures are within the minimum working distances for vibration as a result of the Stage 1 works.
NV8	Prior to the commencement of blasting, a Blast Management Strategy would be developed. The strategy would describe the process that would be used to design each blast (depths and Maximum Instantaneous Charge for each location etc) to comply with relevant noise and vibration criteria at any nearby sensitive receivers. The strategy would also detail noise and vibration monitoring and landholder notification requirements for blasting. The strategy would be implemented for all blasting.	All locations	Section 6.3	Not relevant to Stage 1.
NV9	Investigate any complaints regarding construction noise and vibration to determine if actual noise and vibration levels are as predicted and that appropriate mitigation measures have been implemented. Where required, identify and implement appropriate additional mitigation measures.	All locations	Section 1.7.5 Section 7 Table 7.1	All complaints will be investigated in accordance with the Community Communication Strategy.
LP6	Procedures will be implemented so that potential impacts or conflicts between livestock and construction activities are appropriately managed. Procedures will be developed in consultation with affected landholders will include management of: • noise intensive activities during sensitive periods within the livestock production cycle (such as lambing and calving) • vehicle movements and other activities within the vicinity of livestock • movement of stock away from potential stressors created by construction	Transmission line	Table 7.1	Landowners using disturbance areas for livestock grazing will be consulted prior to the commencement of works regarding alternatives for the management of their stock during these activities.

2.4 Licences and permits

Subject to the outcomes of geotechnical investigations, crushing and screening may be required. If necessary, an environment protection licence (EPL) will be obtained for the project for the scheduled activity of crushing and screening. The EPL will detail conditions which must be complied with when undertaking the crushing and screening activities. If an EPL is required, any relevant conditions of the EPL will be incorporated into this NVMP as required by the EPL or Infrastructure Approval.

2.5 Guidelines

The main guidelines, specifications and policy documents relevant to this plan include:

- NSW Interim Construction Noise Guideline (the ICNG), Department of Environment and Climate Change (DECC) 2009;
- Noise Policy for Industry, Environment Protection Authority 2017;
- NSW Road Noise Policy (RNP) (DECCW, 2011);
- NSW Assessing Vibration a technical guideline, Department of Environment and Conservation 2006;
- British Standard BS 6472-2008, 'Evaluation of human exposure to vibration in buildings (1-80Hz)';
- British Standard 7385: Part 2-1993 'Evaluation and measurement of vibration in buildings';
- German Standard DIN4150-2016 Structural vibration Part 3: Effects of vibration on Structures:
- AS/NZS 2107:2016 Acoustics Recommended design sound levels and reverberation times for building interiors; and
- Association of Australian Acoustical Consultants (AAAC): Guideline for Child Care Centre Acoustic Assessment (2013).

The documents identified above are considered by the project as described and referenced throughout this NVMP.

3 Existing environment

The following section summarises the existing noise and vibration environment within and adjacent to Stage 1 of the project. The key reference documents include:

- · Chapter 18 of the EIS;
- Technical Paper 10 of the EIS (Noise and vibration impact assessment) (Technical Paper 10 of the EIS); and
- Section 6.6 of the Amendment Report.

Existing noise levels within and surrounding the project are influenced by the surrounding agricultural, industrial and rural residential land uses as well as local traffic and the operation of the existing Wagga Wagga substation.

Wagga Wagga is a rural township at the eastern extent of the project, in which noise levels are influenced by industrial, commercial and urban residential land uses and higher levels of local traffic.

3.1 Sensitive receivers

The location of the nearest sensitive receivers to the Stage 1 works are listed in Table 3.1 and shown in Appendix B.

For the Stage 1 works near the proposed Dinawan 330kV substation, main construction compound and accommodation camp site or the Balranald construction compound, no exceedances of construction noise management levels are predicted to occur due to the distance of works to the nearest receivers.

Table 3.1 - Sensitive receivers

Receiver ID	Address	Receiver type	Approximate distance to project boundary					
Cobb Highway	Cobb Highway construction compound and accommodation camp							
1777	Booroorban, Cobb Hwy	1.5km N						
Buronga construction compound and accommodation camp								
R2026	2026 694 Arumpo Road Residential dwelling (verified)		>1.5km					
Lockhart const	truction compound and accommodation camp	(County-Boundary Road site)					
26870	County Boundary Rd, Milbrulong	Residential dwelling	<500m E					
26871	County Boundary Rd, Milbrulong	Residential dwelling	<500m E					
26869	Collingullie Jerinderie Rd, Milbrulong	Residential dwelling	<1.5km E					
9999	2569 Lockhart Collingullie Rd, Milbrulong	Residential dwelling	<1.5km E					
26868	2569-2569 Lockhart Collingullie Rd, Milbrulong	Residential dwelling	<1.5km E					
546	2696 Lockhart Rd, Lockhart	Residential dwelling	<1km N					
26864	Redbank, 109 Milbrulong Rd, Lockhart	Industry facility	<1.5km N					
26866	Redbank, 109 Milbrulong Rd, Lockhart	Industry facility	<1.5km N					
9998	Redbank, 109 Milbrulong Rd, Lockhart	Residential dwelling	<1.5km N					
26865	2750 Lockhart Rd, Lockhart	Residential dwelling	<1.5km N					
26862	2750 Lockhart Rd, Lockhart	Industry facility	<1.5km N					
26863	2750 Lockhart Rd, Lockhart	Industry facility	<1.5km N					
421	Milbrulong	Residential dwelling	<1.5km SW					

Receiver ID	Address	Receiver type	Approximate distance to project boundary		
26861	County Boundary Rd, Milbrulong	Industry facility	<1.5km S		
10072	072 Milbrulong Residential dwelling				
Wagga Wagga					
202	Benlock, 83 Ashfords Rd, Gregadoo	Residential dwelling	<0.5km E		
204	Eurolie Downs, 24 Gregadoo Rd, Lake Albert	Residential dwelling	>2km N		
600	100 Butterbush Rd, Gregadoo	Residential dwelling	>2km NE		
696	30 Blackbutt Rd, Lake Albert	Residential dwelling	>2km N		
699	21 Blackbutt Rd, Lake Albert	Residential dwelling	>2km N		
700	431 Mitchell Rd, Lake Albert	Residential dwelling	>2km N		
732	110 Butterbush Rd, Gregadoo	Residential dwelling	<2km NE		
733	111 Butterbush Rd, Gregadoo	Residential dwelling	<2km NE		
735	80 Butterbush Rd, Gregadoo	Residential dwelling	<2km NE		
736	Woongarra, 86 Butterbush Rd, Gregadoo	Residential dwelling	<2km NE		
737	Arundel, 1504 Gregadoo East Rd, Gregadoo	Residential dwelling	<1km NE		
738	Kismet, 1526 Gregadoo East Rd, Gregadoo	Residential dwelling	<1km N		
739	Kismet, 1526 Gregadoo East Rd, Gregadoo	Residential dwelling	<1km N		
740	551 Mitchell Rd, Gregadoo	Residential dwelling	<1km N		
742	10 Butterbush Rd, Gregadoo	Residential dwelling	<1km N		
743	36 Butterbush Rd, Gregadoo	Residential dwelling	<1km N		
744	54 Butterbush Rd, Gregadoo	Residential dwelling	<1.5km N		
745	21 Butterbush Rd, Gregadoo	Residential dwelling	<1.5km N		
746	481 Mitchell Rd, Gregadoo	Residential dwelling	<1.5km N		
747	31 Butterbush Rd, Gregadoo	Residential dwelling	<1.5km N		
748	459 Mitchell Rd, Lake Albert	Residential dwelling	<2km N		
749	43 Blackbutt Rd, Lake Albert	Residential dwelling	<2km N		
750	44 Blackbutt Rd, Lake Albert	Residential dwelling	<2km N		
752	35 Blackbutt Rd, Lake Albert	Residential dwelling	<2km N		
754	9 Olearia PI, Lake Albert	Residential dwelling	<2km N		
755	10 Olearia PI, Lake Albert	Residential dwelling	<2km N		
853	Mayfield, 202 Ashfords Rd, Gregadoo	Residential dwelling	<1.5km S		
854	Mayfield, 202 Ashfords Rd, Gregadoo	Residential dwelling	<2km S		
855	Hillview, 232 Ashfords Rd, Gregadoo	Residential dwelling	<2km S		
856	Hillview, 232 Ashfords Rd, Gregadoo	Residential dwelling	<2km S		
858	Jillba, 216 Ashfords Rd, Gregadoo	Residential dwelling	<2km S		
861	Ivydale, 10 Ivydale Rd, Gregadoo	Residential dwelling	<2km SE		
862	9 Ivydale Rd, Gregadoo	Residential dwelling	<1.5km SE		
890	451 Mitchell Rd, Lake Albert	Residential dwelling	>2km N		
20388	91 Redbank Rd, Lake Albert	Residential dwelling	<2km N		
27005	91 Redbank Rd, Lake Albert	Residential dwelling	<2km N		

Receiver ID	Address	Receiver type	Approximate distance to project boundary
27006	91 Redbank Rd, Lake Albert	Residential dwelling	<2km N
27007	11-13 Olearia PI, Lake Albert, Gregadoo	Residential dwelling	>2km N
27008	11-13 Olearia PI, Lake Albert, Gregadoo	Residential dwelling	<2km N
27010	11-13 Olearia Pl, Lake Albert, Gregadoo	Residential dwelling	<2km NW

Water supply points

Church Street, Balranald (Balranald Shire Council)

No formal receivers identified in the EIS, however adjacent to residential streets. Closest receiver approximately 50m south-west of water supply point.

111 Jerilderie Street, Jerilderie (Murrumbidgee Council)

No formal noise receivers identified in the EIS, however adjacent to residential streets. Closest receiver approximately 30m east of water supply point (along Pump Station Lane).

Dinawan S&D (Murrumbidgee Council)

1860 211 Liddles Lane, Jerilderie Residential dwelling >2km W	1860	211 Liddles Lane, Jerilderie	Residential dwelling	>2km W
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Bulgary, Rohan Road, Lockhart (Lockhart Shire Council)

No formal noise receivers identified in the EIS. No nearby receivers within vicinity of the water supply point.

Lockhart - the Rock Road (Lockhart Shire Council)

No formal noise receivers identified in the EIS, however adjacent to residential streets. Closest receiver approximately 140m west on corner of Brookong and West Streets.

Lake Albert, Plumpton Road (Wagga Wagga City Council)

No formal noise receivers identified in the EIS, however adjacent to residential streets. Closest receiver approximately 50m east, with frontage along Dalkeith Ave.

Ashfords Road (Wagga Wagga City Council)

Directly adjacent to north west boundary of Wagga Wagga construction compound. Closest receiver located approximately 500m north and east of water supply point. Other receivers in close proximity to Wagga Wagga construction compound noted above.

Dinawan Camp and Laydown, Bundure Road near Kidman Way (Murrumbidgee Council)

The nearest receiver is approximately 2.3km to the southwest of the water supply point.

137 Cadell Road, Jerilderie (Murrumbidgee Council)

Formal receiver identified in the EIS at 137 Cadell Road, the location of the water supply point.

6204 Yanga Way, Yanga (Balranald Shire Council)

Formal receiver identified in the EIS at 6204 Yanga Way, the location of the water supply point.

812 Windomal Road, Balranald (Balranald Shire Council)

Formal receiver identified in the EIS at 812 Windomal Road, the location of the water supply point.

394 Hay Road, Deniliquin (Edward River Council)

No formal noise receivers identified in the EIS, however adjacent to residential streets. Closest receiver approximately 20m to the southwest of the water supply point.

9 Lang Street, Wanganella (Edward River Council)

No formal noise receivers identified in the EIS, however adjacent to residential streets. Closest receiver approximately 40m to the southwest of the water supply point.

50 Elizabeth Avenue, Forest Hill, (Wagga Wagga City Council)

No formal noise receivers identified in the EIS, however adjacent to residential streets. Nearest receiver at 50 Elizabeth Avenue, the location of the water supply point.

Receiver ID	Address	Receiver type	Approximate distance to
			project boundary

39 Urana Street, The Rock (Lockhart Shire Council)

Formal receiver identified in the EIS at 39 Urana Street, the location of the water supply point.

2850 Lockhart the Rock Road, Tootool (Lockhart Shire Council)

No formal noise receivers identified in the EIS, however adjacent to residential streets. Nearest receiver is approximately 100m away to the south of the water supply point.

Old French Park-Bullenbung Road, French Park (Lockhart Shire Council)

No formal noise receivers identified in the EIS, however nearby to a residential property. Nearest receiver is approximately 300m away to the northwest of the water supply point.

Richmond Street, Boree Creek (Federation Council)

No formal noise receivers identified in the EIS, however adjacent to residential streets. Nearest receiver is approximately 100m away to the northeast of the water supply point.

3.2 Aboriginal and historic heritage

Supplementary technical assessment 2 of the Submissions Report included the *Revised Non-Aboriginal and Aboriginal Cultural Heritage Assessment Report* which identifies the location of Aboriginal heritage features in the vicinity of the project. Aboriginal features include culturally modified trees, middens, scattered artefact finds and potential archaeological deposits (PADs). Two PADs, PAD15 and PAD45, and two sites, PEC-E-18 and PEC-E-20, are located less than 200m away from the Cobb Highway accommodation camp and compound.

Technical Paper 10 of the EIS considered Aboriginal heritage items that are identified within the minimum safe working distances (refer Table 4.8). The technical paper stated that it does not implicitly follow that these items are sensitive to vibration on the basis of being classified as a heritage item alone, and that the items (trees, middens or scattered artefact finds) consist of typically non-vibration sensitive objects. The report concluded that none of these items were classified as structures and as such, no vibration heritage items are assumed to be within the safe working distances during construction.

It is noted that Technical Paper 10 made no reference to PADs.

Additional information regarding the management of heritage sites near the Stage 1 works, including the Cobb Highway accommodation camp and compound, are included in the *Heritage Management Plan* (45860-HSE-PL-D-0113).

Further to above, no historic heritage structures were identified within the safe working distances for the Stage 1 works.

3.3 Measured noise levels

Unattended noise monitoring was undertaken at two locations during the assessment process of the EIS. Table 3.2 details the noise levels that were measured during the noise monitoring which occurred between 18 October and 4 November 2021 at 211 Liddles Lane, Jerilderie (referred to as noise monitoring location 1 (NM1)) and 83 Ashfords Road, Wagga Wagga (referred to as noise monitoring location 2 (NM2)).

The EIS advises that these noise monitoring locations were selected as they were considered representative of the existing background noise levels across the project and are located in the vicinity of the proposed Dinawan 330kV substation (NM1) and the existing Wagga Wagga substation (NM2).

Table 3.2 - Unattended noise measurement results

Noise	Measured noise level (dBA)					
monitoring	Rating b	ackground level	(RBL) dBA	Ambient noise level L _{Aeq(15min)}		eq(15min)
location	Day ⁽¹⁾	Evening ⁽¹⁾	Night ⁽¹⁾	Day ⁽¹⁾	Evening ⁽¹⁾	Night ⁽¹⁾
NM1	35 (32) ⁽²⁾	30	30 (27) ⁽²⁾	52	51	48
NM2	35 (31) ⁽²⁾	30 (29) ⁽²⁾	30 (26) ⁽²⁾	46	43	38

Notes (as per the EIS):

- (1) Time periods defined as Day: 7am to 6pm Monday to Saturday, 8am to 6pm Sunday; Evening: 6pm to 10pm; Night: 10pm to 7am Monday to Saturday, 10pm to 8am Sunday
- (2) Where background levels are below the minimum assumed RBLs outlined in the NPfI, they have been adjusted to 35dBA during the day period, and 30dBA during the evening and night periods in accordance with the NPfI

To characterise the existing noise environment, short term (attended) noise measurements was also undertaken at each of the unattended noise monitoring locations during the daytime period as summarised in Table 3.3.

Table 3.3 - Attended noise measurement results

ID	Date and	Measured noise level		level	Comments
טו	Time	L _{A90(15min)}	L _{Aeq(15min_}	L _{Amax}	Comments
NM1	20/10/2020 2:40 pm	33	42	62	Noise from a nearby tractor, insects, birds, local traffic
NM2	19/10/2020 2:55 pm	33	43	62	Local traffic, birds, electricity substation, insects

Background noise levels were observed to be low during the daytime period and dominated by rural and natural sounds. The main noise sources observed during monitoring included birds, insects, motor vehicles, agricultural equipment, which is typical of rural and natural sounds and is expected to be generally consistent across the project area. Background noise levels were found to be consistent with the findings of the unattended noise monitoring program.

4 Noise and vibration criteria

The EPA recommends management levels and goals when assessing construction noise and vibration. These are outlined in:

- the ICNG (DECC, 2009), and
- Assessing Vibration: a technical guideline (DEC, 2006).

Relevant elements of these documents are summarised in the sections below.

4.1 Construction hours

4.1.1 Standard construction hours

In accordance with condition C1, and in line with the ICNG standard construction hours, road upgrades, construction, upgrading or decommissioning may only be undertaken between:

- 7am to 6pm Monday to Friday;
- 8am to 1pm Saturdays; and
- at no time on Sundays and NSW public holidays;

unless the Planning Secretary agrees otherwise.

4.1.2 Variation to standard construction hours

The following construction, upgrading and decommissioning activities may be carried out outside the hours specified above, as permitted in condition C2:

- the delivery or dispatch of materials as requested by the NSW Police Force or other public authorities for safety reasons;
- emergency work to avoid the loss of life, property or to prevent material harm to the environment;
- works carried out in accordance with the hours and noise limits specified in any negotiated agreements with sensitive receivers (owners and occupiers), provided the negotiated agreements are in writing and finalised before the commencement of works;
- activities that are inaudible at non-associated residences;
- road upgrades required by the relevant roads authority to be undertaken outside the standard construction hours; or
- works carried out in accordance with the Out of Hours Work Protocol approved in accordance with condition C10.

Construction work is proposed seven days per week (Monday to Sunday) between 7am and 7pm (referenced in the EIS as the base construction hours). These work hours were assessed in the EIS, to enable an overall reduction in the duration of construction and were considered due to the limited number of nearby sensitive receivers and the proposed shift arrangements of the workforce given the remote nature of the project. Any works undertaken outside of the standard construction hours detailed within Section 4.1.1, except those allowable as detailed within this section, will be undertaken subject to the requirements of the Out of Hours Work Protocol (Section 4.2).

4.2 Out of Hours Work Protocol

An Out-of-Hours Work Protocol (required in accordance with condition C10 f)) is provided in Appendix A to identify the process for the consideration, management and approval of works to be undertaken outside the hours defined in conditions C1, C2 and C6 of the Infrastructure Approval.

Works that comply with the conditions C1, C2 and C6 are not required to be undertaken in accordance with the processes outlined in the Out of Hours Work Protocol. Operation of the accommodation camps will not be subject to the Out of Hours Work Protocol as the definition of 'construction' within the Infrastructure Approval excludes the operation of the accommodation camps. The operation of the accommodation camps is addressed in their respective Accommodation Camp Management Plan required under condition C50.

4.3 Construction noise and assessment objectives

The ICNG provides guidelines for the assessment and management of construction noise. The ICNG focuses on applying a range of work practices to minimise construction noise impacts rather than focusing on achieving numeric noise levels.

The main objectives of the ICNG are to:

- identify and minimise noise from construction works;
- focus on applying all 'feasible' and 'reasonable' work practices to minimise construction noise impacts;
- encourage construction during the recommended standard hours only, unless approval is given for works that cannot be undertaken during these hours;
- reduce time spent dealing with complaints at the project implementation stage; and
- provide flexibility in selecting site-specific feasible and reasonable work practices to minimise noise impacts.

4.4 Quantitative noise assessment criteria

Construction noise assessment goals presented in the ICNG are referred to as noise management levels for residential, sensitive land uses and commercial/ industrial premises.

4.4.1 Residential premises

Table 4.1 (reproduced from Table 2 of the ICNG) sets out the external noise management levels for construction noise at residences.

In Table 4.1 the rating background level (RBL) is used when determining the management level. The RBL is the overall single-figure background noise level measured in each relevant assessment period (during or outside the recommended standard hours). The term RBL is described in detail in the *Noise Policy for Industry* (NPfI) (EPA, 2017).

As a guide, the difference between the internal noise level and the external noise level is typically 10dB with windows open for adequate ventilation.

Table 4.1 - Noise at residents using quantitative assessment

Time of day	Noise Management Level L _{Aeq(15min)} *	How to apply
Recommended standard hours:	Noise affected RBL + 10dB	The noise affected level represents the point above which there may be some community reaction to noise.
Monday to Friday 7am to 6pmSaturday 8am to 1pm		 Where the predicted or measured L_{Aeq(15min)} is greater than the noise affected level, the proponent should apply all feasible and reasonable work practices to meet the noise affected level; and
		 The proponent should also inform all potentially impacted residents of the nature of works to be carried out, the expected noise levels and duration, as well as contact details.

Time of day	Noise Management Level L _{Aeq(15min)} *	How to apply
No work on Sundays or public holidays	Highly noise affected 75dBA	The highly noise affected level represents the point above which there may be strong community reaction to noise. • Where noise is above this level, the relevant authority (consent, determining or regulatory) may require respite periods by restricting the hours that the very noisy activities can occur, taking into account:
		 times identified by the community when they are less sensitive to noise (such as before and after school for works near schools, or mid-morning or mid-afternoon for works near residences if the community is prepared to accept a longer period of construction in exchange for restrictions on construction times.
Outside recommended standard hours	Noise affected RBL + 5dB	 A strong justification would typically be required for works outside the recommended standard hours. The proponent should apply all feasible and reasonable work practices to meet the noise affected level. Where all feasible and reasonable practices have been applied and noise is more than 5dBA above the noise affected level, the proponent should negotiate with the community.

^{*} Noise levels apply at the property boundary that is most exposed to construction noise, and at a height of 1.5m above ground level. If the property boundary is more than 30m from the residence, the location for measuring or predicting noise levels is at the most noise-affected point within 30m of the residence. Noise levels may be higher at upper floors of the noise affected residence.

4.4.2 Other land uses (non-residential)

The ICNG provides noise management levels for commercial and industrial premises and 'other sensitive' land uses (ICNG, Table 3). The management levels for other noise sensitive receivers not listed in the ICNG, such as hotels, are derived from *AS/NZS 2107:2016 Acoustics – Recommended design sound levels and reverberation times for building interiors* and the Association of Australian Acoustical Consultants (AAAC) *Guideline for Child Care Centre Acoustic Assessment* (2013). The noise management levels from AS2107 are the upper range levels to account for the variable and short-term nature of construction noise.

Table 4.2 presents noise management levels for other non-residential land uses based on the principle that the characteristic activities for each of these land uses should not be unduly disturbed. The noise management levels apply when the premises are in use during any assessment period.

Internal noise levels are assessed at the centre of the occupied room. External noise levels are assessed at the most affected point within 50m of the area boundary. Where internal noise levels cannot be measured, external noise levels may be used. A conservative estimate of the difference between internal and external noise levels is 10dB for buildings other than residences. Some buildings may achieve greater performance, such as where windows are fixed (that is, cannot be opened).

Table 4.2 - Noise at sensitive land uses (non-residents) using quantitative assessment

Land use	Noise management level (L _{Aeq(15min)})	Where noise management level applies	Assumed façade loss (conservative) (dBA)	External equivalent noise management level (L _{Aeq(15min)})	Reference
Cinema space, theatre, auditorium	35	Internal noise level	20	55	AS2107 'maximum'

Land use	Noise management level (L _{Aeq(15min)})	Where noise management level applies	Assumed façade loss (conservative) (dBA)	External equivalent noise management level (L _{Aeq(15min)})	Reference
Hotel (sleeping areas: hotels near minor roads)	35	Internal noise level	20	55	AS2107 'maximum'
Classrooms at schools and other educational institutions	45	Internal noise level	10	55	AS2107 'maximum'
Childcare centre (sleeping areas)	40	Internal noise level	10	50	AAAC Guideline for Child Care Centre Acoustic Assessment
Hospital wards and operating theatres	45	Internal noise level	20	65	ICNG
Places of worship	45	Internal noise level	20	65	ICNG
Library (reading areas)	45	Internal noise level	20	65	AS2107 'maximum'
Community centres – municipal buildings	50	Internal noise level	10	60	AS2107 'maximum'
Restaurant, bar (bars and lounges/ restaurant)	50	Internal noise level	20	70	AS2107 'maximum'
Passive recreation (e.g. area used for reading, meditation)	60	External noise level		60	ICNG
Active recreation (e.g. sports fields)	65	External noise level		65	ICNG
Commercial premises (including offices and retail outlets)	70	External noise level		70	ICNG
Industrial premises	75	External noise level		75	ICNG

4.4.3 Sleep disturbance criteria

Where construction works are planned to extend over more than two consecutive nights, the potential for works to disturb sleep should be considered. Factors that may be important in assessing the extent of impact on sleep include how often high noise events occur at night, the predicted maximum noise levels, whether there are times when there is a clear change in the noise environment (such as during early morning shoulder periods), and the degree of maximum noise levels above the background noise level.

A night-time sleep disturbance 'screening criterion' noise goal of RBL + 15dB is used to identify the receivers where there is potential for sleep disturbance.

Where the sleep disturbance screening criterion is exceeded, further assessment is conducted to determine whether the 'awakening reaction' level of L_{Amax} 55dBA internal (i.e. 65dBA external assuming an open window or 75dBA external assuming a closed window) would be exceeded and the likely number of these events. The awakening reaction level is the level above which sleep disturbance is considered likely.

4.5 Project noise management levels for residential receivers

The project noise management levels presented in Table 4.3 are based on the existing background noise levels and are determined in accordance with the ICNG.

Table 4.3 - Noise management levels for residential receivers

Location	Rating t	oackground le L _{A90}	evel (RBL)	Noise m	Noise management level (NML) L _{Aeq(15min)}			
	Day	Evening	Night	Standard Hours ¹ Out of hours work (OOHW) ² (RBL + 10dB)		LA1(1min)		
	(7am – 6pm)	(6pm – 10pm)	(10pm – 7am)	Day (7am – 6pm)	Day	Evening	Night	RBL + 15dB
Dinawan	35 (32) ³	30 ³	30 (27) ³					
Wagga Wagga	35 (31) ³	30 (29) ³	30 (26) ³	45	40	35	35	45
All other receivers	35	30	30		40			

Notes:

- (1) ICNG standard construction hours are defined as Monday Friday: 7am 6pm, Saturday: 8am 1pm with no work on Sundays or public holidays.
- (2) Out of hours work time periods are defined as:

Day: 7am to 8am Saturday, 1pm to 6pm Saturday and 8am to 6pm on Sunday and public holidays

Evening: 6pm to 10pm Monday to Sunday

Night: 10pm to 7am Monday to Saturday, 10pm to 8am Sunday

(3) Where background levels are below the minimum assumed RBLs outlined in the NPfI, they have been adjusted to 35dBA during the day period, and 30dBA during the evening and night periods in accordance with the NPfI.

4.6 Vibration criteria

Effects of ground vibration on buildings resulting from construction may be segregated into the following three categories:

- human exposure disturbance to building occupants: vibration in which the occupants or users
 of the building are inconvenienced or possibly disturbed;
- effects on building contents vibration where the building contents may be affected; and
- effects on building structures vibration in which the integrity of the building or structure itself may be prejudiced.

4.6.1 Human comfort

Vibration criteria relating to human comfort that are applicable to this project are taken from the DEC (2006) document Assessing Vibration – A Technical Guideline and include the following.

- continuous vibration from uninterrupted sources (Table 4.4);
- impulsive vibration up to three instances of sudden impact eg dropping heavy items, per monitoring period (Table 4.5); and
- intermittent vibration such as from drilling, compacting or activities that would result in continuous vibration if operated continuously (Table 4.6). All proposed vibration intensive activities are considered intermittent.

Table 4.4 - Human comfort - continuous vibration acceleration criteria (m/s²) 1-80Hz

Logation	Assessment	Prefer	ed Values	Maximum Values		
Location	period	z-axis	x- and y-axis	z-axis	x- and y-axis	
Residences	Daytime	0.010	0.0071	0.020	0.014	

Location	Assessment	Preferi	red Values	Maximum Values		
	period	z-axis	x- and y-axis	z-axis	x- and y-axis	
	Night-time	0.007	0.005	0.014	0.010	
Offices, schools, educational	Day or night-time	0.020	0.014	0.040	0.028	
institutions and places of worship		0.04	0.029	0.080	0.058	
Workshops	Day or night-time	0.04	0.029	0.080	0.058	

Table 4.5 - Human comfort - impulsive vibration acceleration criteria (m/s²) 1-80Hz

Location	Assessment	Prefer	red values	Maximum values	
Location	period	z-axis	x- and y-axis	z-axis	x- and y-axis
Residences	Daytime	0.30	0.21	0.60	0.42
	Night-time	0.10	0.071	0.20	0.14
Offices, schools, educational institutions and places of worship	Day or night-time	0.64	0.46	1.28	0.92
Workshops	Day or night-time	0.64	0.46	1.28	0.92

Table 4.6 - Intermittent vibration impacts criteria (m/s1.75) 1-80Hz

	Day	/time	Night-time		
Location	Preferred values	Maximum values	Preferred values	Maximum values	
Residences	0.20	0.40	0.13	0.26	
Offices, schools, educational institutions and places of worship	0.40	0.80	0.40	0.80	
Workshops	0.80	1.60	0.80	1.60	

4.6.2 Structural damage

Two standards by which building damage from construction-induced vibration are commonly assessed include:

- British Standard 7385: Part 2-1993 Evaluation and measurement for vibration in buildings Part 2: Guide to damage levels from ground borne vibration (BSI 1993); and
- German DIN 4150: Part 3 1999 Effects of Vibration on Structure (DIN 1999).

The German standard provides the most stringent criteria and will be used in this NVMP. The DIN guideline values for peak particle velocity (mm/s) measured at the foundation of the building are summarised in Table 4.7. The criteria are frequency dependent and specific to particular categories of structure.

Table 4.7 - Structural damage criteria

	Peak Component Particle Velocity, mm/s					
Type of structure		at the found frequency of	Vibration of horizontal			
	1Hz to 10Hz	10Hz to 50Hz	50Hz to 100Hz*	plane of highest floor at all frequencies		
Buildings used for commercial purposes, industrial buildings and buildings of similar design	20	20 to 40	40 to 50	40		
Dwellings and buildings of similar design and/or use	5	5 to 15	15 to 20	15		

	Peak Component Particle Velocity, mm/s					
Type of structure		at the found frequency o	Vibration of horizontal			
	1Hz to 10Hz	10Hz to 50Hz	50Hz to 100Hz*	plane of highest floor at all frequencies		
Structures that, because of their sensitivity to vibration, do not correspond to those listed in lines 1 and 2 and are of great intrinsic value (e.g. buildings that are under a preservation order)	3	3 to 8	8 to 10	8		

^{*} For frequencies above 100Hz, at least the values specified in this column shall be applied.

4.6.3 Minimum working distances

The EIS (Table 5-10 of Technical Paper 10 of the EIS) identified minimum working distances for typical items of vibration intensive equipment to minimise potential for vibration related impacts. These are reproduced in Table 4.8.

Where vibration intensive equipment such as vibratory rollers, hydraulic hammers or bored piling rigs are used at a greater distance from sensitive receivers than the specified minimum working distance, there is negligible risk of structural damage or impacts on human comfort. Where recommended minimum working distances are not met, more detailed consideration of potential vibration impacts and the construction approach would occur during detailed design.

Table 4.8 - Minimum working distances for vibration intensive plant

		Minimu	m working dista	distance (m)	
Equipment	Rating/Description	Human response (DEC, 2006)	Cosmetic damage to non-heritage structures (BSI, 1993)	Damage to heritage structures (DIN 4150- 3:1999-02)	
Vibratory roller	<100kN (typically 2-4t)	20	6	16	
	>300kN (typically 13-18t)	100	20	54	
Small hydraulic hammer	300kg – 5 to 12t excavator	7	2	5	
Medium hydraulic hammer	900kg – 12 to 18t excavator	23	7	15	
Large hydraulic hammer	1600kg – 18 to 34t excavator	73	22	44	
Pile boring	≤800mm	N/A	2	5	
Piling rig - hammer	12t down force	50	15	115	

4.7 Construction road traffic noise

Technical Paper 10 of the EIS notes that traffic impacts associated with construction vehicles are assessed using guidance from the *Road Noise Policy* (RNP). The RNP provides guidance on the assessment of noise impacts on sensitive receivers from additional road traffic generated by the proposal operating on a public road network.

The RNP makes a distinction between the assessment of freeway/arterial/sub-arterial roads and local roads. Freeway/arterial/sub-arterial roads are assessed over day (7am to 10pm) and night (10pm to 7am) periods.

Table 4.9 presents a summary of applicable road traffic criteria for residential receivers identified in Table 3 of the RNP.

Table 4.9 - Road traffic noise criteria for receivers on existing roads affected by the additional traffic from the project

Road type	External road traffic noise criteria ¹		
	Day 7am - 10pm	Night 10pm - 7am	
Freeway/arterial/sub-arterial roads	60 dBA L _{Aeq(15hour)}	55 dBA L _{Aeq(9hour)}	
Local roads	55 dBA L _{Aeq(1hour)}	50 dBA L _{Aeq(1hour)}	

⁽¹⁾ Façade corrected noise levels

The application notes from the RNP detail the requirements for construction-generated traffic noise as follows:

For existing residences and other sensitive land uses affected by additional traffic on existing roads generated by land use developments, any increase in the total traffic noise level as a result of the development should be limited to 2dB above that of the noise level without the development. This limit applies where the noise level without the development is within 2dB of, or exceeds, the relevant day or night noise assessment criterion.

Therefore, if the road traffic noise levels increase by more than 2dB as a result of the proposed construction traffic, and the criteria outlined in Table 4.9 are exceeded, mitigation options should be investigated.

4.8 Noise intensive equipment

SecureEnergy considers noise intensive equipment as having a sound power level above 115dBA (refer to Table B.1.1 of Technical Paper 10 of the EIS). Noise intensive equipment that may be used during Stage 1 works includes:

- piling rig;
- D8 dozer;
- · excavator with hammer;
- pneumatic jackhammer;
- · stump grinder; or
- mulcher/chipper.

5 Environmental aspects and impacts

5.1 Construction activities

An environmental aspect is an element of an organisation's activities, products, or services that has or may have an impact on the environment (ISO 14001 Environmental management systems). The relationship of aspects and impacts is one of cause and effect.

The key aspects of Stage 1 that could result in adverse impacts to noise and vibration include the use of noise and/or vibration producing equipment for the following activities:

- vegetation clearing and grubbing activities;
- · topsoil stripping;
- topsoil/material handling including stockpiling, material and spoil loading and material and spoil haulage;
- earthworks;
- surface grading and compaction;
- crushing and screening (as required);
- establishment of access points and water supply points;
- · movement of vehicles including light and heavy vehicles;
- establishment and operation of the construction compounds at Wagga Wagga, Lockhart, Dinawan, Cobb Highway and Balranald:
- establishment of the accommodation camps at Lockhart, Dinawan and the Cobb Highway; and
- operation of the construction compound at Buronga.

5.2 Impacts

Potential impacts attributable to Stage 1 works might include:

- loss of amenity for residential and non-residential sensitive receivers;
- · reputational impacts due to complaints from the public; and
- disturbance of livestock.

Noise and vibration impacts will be intermittent and transient in nature. Due to the scope of works proposed for Stage 1 construction and the distances to the sensitive receivers at the various sites, the works may exceed the noise management levels at a limited number of sensitive receivers (<30), generally located in close proximity to the works at Wagga Wagga and Lockhart (refer Section 6.2). There is also negligible risk of structural damage or impacts on human comfort due to the use of vibration intensive equipment (refer Section 6.3).

Further detail of the potential noise and vibration impacts resulting from specific proposed activities from Stage 1 works is provided within Section 6. The environmental management described in Section 7 (particularly the measures in Table 7.1) have been developed to address the potential noise and vibration impacts described here and in Section 6.

6 Construction noise and vibration assessment

6.1 Construction activities

Appendix B of Technical Paper 10 of the EIS includes a summary of the construction scenarios and noise levels for plant and equipment that were assessed to predict noise impacts associated with the project.

The scenarios relevant to Stage 1 works that were assessed include:

- substation construction at Dinawan and expansion of Wagga Wagga substation:
 - enabling works;
 - earthworks and civil construction works;
- establishment of construction compounds and accommodation camps at Lockhart, Dinawan and Cobb Highway, and establishment of construction compounds at Wagga Wagga and Balranald:
 - enabling works;
 - enabling works site establishment;
- operation of construction compounds:
 - operation of the compound standard hours; and
 - operation of the compound outside standard hours.

Additional information regarding the types of activities included in each scenario and assessed equipment is included in Appendix C.

6.2 Construction noise impacts

Condition C4 of the Infrastructure Approval states that noise generated by any construction activities must be managed in accordance with the requirements for construction 'noise affected' management levels established in accordance with the ICNG.

Construction 'noise affected' management levels are described as project 'noise management levels' throughout this NVMP and have been established in accordance with the ICNG as identified in Section 4.5. In line with the ICNG, where predicted or measured noise levels exceed the noise management level, feasible and reasonable work practices will be identified and implemented, such as those included in Section 7.

The information in the following sections describes the potential noise impacts for Stage 1 activities compared to the noise management levels. The information is generally obtained from noise assessments presented in Chapter 18 and Technical Paper 10 of the EIS and Section 6.6 of the Amendment Report. The location of the nearest sensitive receivers referenced in this section are depicted on the maps included in Appendix B.

6.2.1 Wagga Wagga substation earthworks and compound establishment

Overview

The EIS assessed the upgrade and expansion of the Wagga Wagga substation site and the establishment and operation of a construction compound adjacent to the Wagga Wagga substation.

Potential impacts

Section 5.2.1.9 of Technical Paper 10 of the EIS found that construction works at the Wagga Wagga substation upgrade and expansion site and compound site would result in a number of predicted exceedances of the noise management level at the nearest sensitive receivers in close proximity to

both sites. The predicted noise levels at the Wagga Wagga substation and construction compound sites during standard hours and out of hours work periods are listed within Table 6.1.

Table 6.1 - Predicted noise levels - Wagga Wagga substation and construction compound

Construction work phase	Period ¹	Project NML L _{eq(15min)} dBA	Predicted noise level range L _{eq(15min)} dBA	Exceedance of project NMLs L _{eq(15min)} dBA	Highly noise affected NML 75dBA or greater L _{eq(15min)}
Substation early and	SH day	45	Up to 55	Up to 10	-
setout works	OOHW day	40	Up to 60	Up to 20	-
	OOHW E/N	35	Up to 55	Up to 20	-
Substation	SH day	45	Up to 60	Up to 20	-
earthworks	OOHW day	40	Up to 70	Up to 30	-
	OOHW E/N	35	Up to 65	Up to 30	-
Construction of the	SH day	45	Up to 70	Up to 30	-
compound	OOHW day	40	Up to 60	Up to 20	-
	OOHW E/N	35	Up to 70	Up to 35	-
Operation of the	SH day	45	Up to 65	Up to 20	-
compound	OOHW day	40	Up to 60	Up to20	-
	OOHW E/N	35	Up to 65	Up to 30	-

⁽¹⁾ SH day = ICNG standard construction hours, OOHW day = 7am to 8am and 1pm to 6pm Saturday, 8am to 6pm Sunday, OOHW E/N = 6pm to 7am Monday to Saturday and 6pm to 8am Sunday.

Note: Exceedance classes - Less than or meets noise management level (NML); NML+1-10 dB; NML+11 - 20 dB; NML+21 dB or more

The closest receivers are residential and are located approximately 330m south east of the Wagga Wagga substation, however the majority of receivers predicted to experience exceedances of the noise management levels are located in suburban districts to the north of the substation. No non-residential sensitive receivers were predicted to be impacted by the upgrade and expansion works at Wagga Wagga substation. The establishment of the site compound was assessed as the noisiest work stage and is expected to last less than two months.

As noted in Section 7, reasonable and feasible measures would be implemented for works that are predicted to exceed the relevant NMLs or result in audible noise at sensitive receivers, in accordance with C4 and RMM NV2.

In accordance with condition C10 f), any works proposed to be undertaken outside the hours defined in conditions C1, C2 and C6 of the Infrastructure Approval, will be undertaken in accordance with the Out of Hours Work Protocol included in Appendix A.

As detailed in RMM NV5, activities likely to generate noise levels that exceed applicable noise management levels at sensitive receivers would be scheduled during standard construction hours, wherever practicable.

Stage 1 construction works at the Wagga Wagga sites would generally be conducted between 7 am and 7 pm. Where works are anticipated to result in impacts below the noise management levels, these works may be undertaken outside of these hours, in accordance with the Out of Hours Work Protocol (Appendix A).

6.2.2 Dinawan substation – earthworks, construction compound and accommodation camp

Overview

The EIS assessed the Dinawan site for the establishment of a new substation and temporary construction compound and accommodation camp. The closest receiver was determined to be located at least four kilometres from the Stage 1 works.

Potential impacts

The EIS predicted the noise levels due to the Dinawan construction compound and accommodation camp during standard hours of work and out of hours work periods. These are listed within Table 6.2

Table 6.2 - Predicted noise levels – Dinawan substation, construction compound and accommodation camp

Construction work phase	Period ¹	Project NML Leq(15min) dBA ²	Predicted noise level L _{eq(15min)} dBA	Exceedance of project NMLs L _{eq(15min)} dBA	Highly noise affected NML 75dBA or greater Leq(15min)
Enabling works and	SH Day	45	Less than 45	-	-
establishment of compound	OOHW D	40	Less than 40	-	-
·	OOHW E/N	35	Less than 35	-	-
Substation	SH Day	45	Less than 45	-	-
earthworks	OOHW D	40	Less than 40	-	-
	OOHW E/N	35	Less than 35	-	-
Establishment of	SH Day	45	Less than 45	-	-
camp	OOHW D	40	Less than 40	-	-
	OOHW E/N	35	Less than 35	-	-
Operation of the	SH Day	45	Less than 45	-	-
compound	OOHW D	40	Less than 40	-	-
	OOHW E/N	35	Less than 35	-	-

⁽¹⁾ SH day = ICNG standard construction hours, OOHW day = 7am to 8am and 1pm to 6pm Saturday, 8am to 6pm Sunday, OOHW E/N = 6pm to 7am Monday to Saturday and 6pm to 8am Sunday.

Note: Exceedance classes - Less than or meets noise management level (NML); NML+1-10 dB; NML+11 - 20 dB; NML+21 dB or more

No exceedances of construction noise management levels were predicted to occur near this site during any construction works at all hours.

In accordance with condition C10 f), any works proposed to be undertaken outside the hours defined in conditions C1, C2 and C6 of the Infrastructure Approval, will be undertaken in accordance with the Out of Hours Work Protocol included in Appendix A.

As detailed in RMM NV5, activities likely to generate noise levels that exceed applicable noise management levels at sensitive receivers would be scheduled during standard construction hours, wherever practicable.

Stage 1 construction works at the Dinawan substation sites would generally be conducted between 7 am and 7 pm. Where works are anticipated to result in impacts below the noise management levels, these works may be undertaken outside of these hours, in accordance with the Out of Hours Work Protocol (Appendix A).

6.2.3 Cobb Highway – earthworks, construction compound and accommodation camp

Overview

The EIS assessed the Cobb Highway site as a construction compound and accommodation camp. The location of the combined construction facility was revised in the Amendment Report, to avoid impacts to a known PAD site. The Amendment Report considered that the change in location did not alter the noise assessment results from the EIS in the vicinity of the site.

Potential impacts

Section 5.2.1.5 of Technical Paper 10 of the EIS found that construction works at the Cobb Highway compound site would result in a number of predicted noise management level exceedances at the nearest sensitive receivers in close proximity to the site. The predicted noise levels at the Cobb Highway construction compound and accommodation camp site during standard hours and out of hours work periods are listed within Table 6.3.

Table 6.3 - Predicted noise levels - Cobb Highway construction compound and accommodation camp

Construction work phase	Period ¹	Project NML L _{eq(15min)} dBA ²	Predicted noise level Leq(15min) dBA	Exceedance of project NMLs L _{eq(15min)} dBA	Highly noise affected NML 75dBA or greater L _{eq(15min)}
Construction of the	SH Day	45	Up to 50	Up to 5	-
compound and camp	OOHW D	40	Up to 45	Up to 5	-
	OOHW E/N	35	Up to 45	Up to 10	-
Operation of the	SH Day	45	Less than 45	-	-
compound	OOHW D	40	Less than 40	-	-
	OOHW E/N	35	Less than 35	-	-

⁽¹⁾ SH day = ICNG standard construction hours, OOHW day = 7am to 8am and 1pm to 6pm Saturday, 8am to 6pm Sunday, OOHW E/N = 6pm to 7am Monday to Saturday and 6pm to 8am Sunday.

Note: Exceedance classes – Less than or meets noise management level); NML+1–10 dB; NML+11 – 20 dB; NML+21 dB or more

One residential property located approximately 1.5km north from the construction compound (Receiver ID 1777) was predicted to experience exceedances of the noise management levels during the Stage 1 works. These exceedances would be limited to less than 5dB during both the standard and out of hours day works (OOHW D) and less than 10dB during works undertaken during evening and night periods (OOHW E/N).

As noted in Section 7, reasonable and feasible measures would be implemented for works that are predicted to exceed the relevant NMLs or result in audible noise at sensitive receivers, in accordance with C4 and RMM NV2.

In accordance with condition C10 f), any works proposed to be undertaken outside the hours defined in conditions C1, C2 and C6 of the Infrastructure Approval, will be undertaken in accordance with the Out of Hours Work Protocol included in Appendix A.

As detailed in RMM NV5, activities likely to generate noise levels that exceed applicable noise management levels at sensitive receivers would be scheduled during standard construction hours, wherever practicable.

Stage 1 construction works at the Cobb Highway sites would generally be conducted between 7 am and 7 pm. Where works are anticipated to result in impacts below the noise management levels, these works may be undertaken outside of these hours, in accordance with the Out of Hours Work Protocol (Appendix A).

6.2.4 Lockhart (County-Boundary Road site) – earthworks, construction compound and accommodation camp

Overview

The EIS assessed the Lockhart site as a construction compound and accommodation camp.

Potential impacts

Section 5.2.1.8 of Technical Paper 10 of the EIS found that construction works at the Lockhart construction compound and accommodation camp would result in a number of predicted exceedances of the noise management levels at the nearest sensitive receivers in close proximity to the site. The predicted noise levels at the Cobb Highway site during standard hours and out of hours work periods are listed within Table 6.4.

Table 6.4 - Predicted noise levels - Lockhart construction compound and accommodation camp

Construction work phase	Period ¹	Project NML L _{eq(15min)} dBA	Predicted noise level range L _{eq(15min)} dBA	Exceedance of project NMLs L _{eq(15min)} dBA	Highly noise affected NML 75dBA or greater L _{eq(15min)}
Construction of the	SH day	45	Up to 45	Up to 10	-
compound and camp	OOHW day	40	Up to 60	Up to 20	-
	OOHW E/N	35	Up to 55	Up to 20	-
Operation of the	SH day	45	Up to 45	-	-
compound	OOHW day	40	Up to 40	-	-
	OOHW E/N	35	Up to 45	Up to 10	-

⁽¹⁾ SH day = ICNG standard construction hours, OOHW day = 7am to 8am and 1pm to 6pm Saturday, 8am to 6pm Sunday, OOHW E/N = 6pm to 7am Monday to Saturday and 6pm to 8am Sunday.

Note: Exceedance classes – Less than or meets noise management level (NML); NML+1-10 dB; NML+11 - 20 dB; NML+21 dB or more

Nine residential receivers are predicted to experience exceedances of the noise management levels, with one receiver (Receiver ID 546) located approximately 630 metres northeast of the Lockhart site, predicted to a maximum exceedance of 19 dBA during the out of hours evening/night time period during the Stage 1 works to establish the construction compound. The EIS noted this receiver would also experience an exceedance of the noise management level of up to 10dB during the evening and night period, however this is likely associated with the operation of the camp (as the EIS grouped the operational noise assessment for these facilities), which is not included in the Stage 1 scope of works.

As noted in Section 7, reasonable and feasible measures would be implemented for works that are predicted to exceed the relevant NMLs or result in audible noise at sensitive receivers, in accordance with C4 and RMM NV2.

In accordance with condition C10 f), any works proposed to be undertaken outside the hours defined in conditions C1, C2 and C6 of the Infrastructure Approval, will be undertaken in accordance with the Out of Hours Work Protocol included in Appendix A.

As detailed in RMM NV5, Activities likely to generate noise levels that exceed applicable noise management levels at sensitive receivers would be scheduled during standard construction hours, wherever practicable.

Stage 1 construction works at the Lockhart sites would generally be conducted between 7 am and 7 pm. Where works are anticipated to result in impacts below the noise management levels, these works may be undertaken outside of these hours, in accordance with the Out of Hours Work Protocol (Appendix A).

6.2.5 Balranald – earthworks and construction compound

Overview

The EIS assessed the Balranald site as a construction compound and accommodation camp.

Potential impacts

No receivers are predicted to experience exceedances of the noise management levels during any work stages at the construction compound at Balranald (1.1 kilometres northwest of existing Balranald substation).

In accordance with condition C10 f), any works proposed to be undertaken outside the hours defined in conditions C1, C2 and C6 of the Infrastructure Approval, will be undertaken in accordance with the Out of Hours Work Protocol included in Appendix A.

Stage 1 construction works at the Balranald sites would generally be conducted between 7 am and 7 pm. Where works are anticipated to result in impacts below the noise management levels, these works may be undertaken outside of these hours, in accordance with the Out of Hours Work Protocol (Appendix A).

6.2.6 Buronga - operation of construction compound

Section 3 of the Technical Paper 10 of the EIS noted that the project would use the proposed construction compound and accommodation camp at Buronga which was approved under the EnergyConnect NSW – Western Section project approval. No new activities are required at this facility and as a result no new noise impacts were predicted. Based on noise assessments undertaken for the NSW – Western Section, no receivers are predicted to experience exceedances of the nose management levels during operation of the construction compound at Buronga. Therefore no exceedances of construction noise management levels were identified for this facility for the Stage 1 works.

6.3 Construction vibration

At sufficient levels, vibration can lead to cosmetic (and possibly structural) building damage and can cause disturbance to occupants. Vibration can also affect sensitive structures, which could include heritage listed buildings. Due to the distance between the works and recorded historic heritage items, no direct or indirect impacts to historic heritage items are expected as result of the Stage 1 works at Lockhart, Dinawan, Cobb Highway and Balranald. The Ivydale homestead and woolshed (Wagga Wagga LEP 2010, #I72 and #I73) are located in close proximity to the construction compound at Wagga Wagga. The EIS identified that neither heritage item would be impacted by the works.

The nearest sensitive receiver to the Stage 1 works is approximately 330m south east of the Wagga Wagga site. The minimum working distances identified in Table 4.8 indicate that where sensitive receivers are in excess of 100m from vibration generating equipment, there is negligible risk of structural damage or impacts on human comfort due to the use of vibration intensive equipment. There are therefore no receivers identified within the safe working distances of either of the substation locations, or the construction compounds or accommodation camps.

One PAD was identified within close proximity to the Cobb Highway camp and compound, however, modifications to the location and scale of the facility were made as part of the Amendment Report to reduce potential impacts to this site.

6.4 Construction road traffic noise

Section 5.5 of Technical Paper 10 of the EIS assessed the road traffic noise impacts for primary access and key access (haulage) routes from modelled traffic numbers. Indicative vehicle movements for construction of the project were identified in Appendix B-6 of Technical Paper 10 of the EIS and assessed traffic noise levels for residential receivers within 350 metres of each route. Table 3-2 of the Amendment Report detailed changes in access route use and access road classifications from that described in Section 6.11.3.1 of the EIS, or to ensure consistency with the

figures presented of the construction access network. However the expected volumes did not change.

The use of the access routes would vary according with the construction activity undertaken - in terms of both volume of construction vehicles and the duration of use and only a quarter of the identified access routes would be used for the full duration of construction. Construction vehicle traffic would generally be higher during the main earthworks and civil construction activities.

As assessed in the EIS, road traffic noise levels would increase by more than 2dB at numerous properties across the whole project, due to the relatively large increases in vehicle volumes when compared to the low existing vehicle volumes. However, almost all of these increases are predicted to remain below 10dB. Increases up to 2dB are considered to be barely perceptible to the average person.

For the Stage 1 works, the number of affected properties would be expected to be lower than those identified for the whole project. A total of 10 receivers (over the whole project) detailed in Table 6.5 have been assessed to have predicted noise increases of greater than 2dB and exceed the RNP criteria identified in Table 4.9.

Table 6.5 - Road traffic noise impacts that exceeds both triggers (>2dB and RNP criteria)

Road	LGA	Type of access route/expected traffic impact	RNP criteria LAEQ Road type	Number of properties increasing by more than 2dB and exceeding RNP criteria
Elizabeth Avenue	Wagga Wagga	Secondary Access Route Would be used throughout the construction program. The proposal would typically generate around 86 construction vehicles per day when in use (50 light vehicles and 36 heavy vehicles), but would peak up to 200 daily movements for short durations (100 light vehicles and 100 heavy vehicles).	55 Local roads	10

While the construction traffic noise assessment determined a number of properties would experience noise increases, the base road noise emission levels would remain low, as would the number of properties predicted to exceed the RNP criteria. These exceedances would also be intermittent through the proposal construction program as not all roads are required to be used daily for the full program duration. The construction traffic noise assessment provided is conservative and typical noise levels are likely to be lower than those predicted.

In accordance with RMM NV4, where noise from construction—related traffic is likely to result in road traffic noise increases of more than 2 dB at affected receivers, mitigation and management measures would be implemented where practicable and appropriate. Consideration will also be given to the noise levels associated with construction traffic and whether or not these levels comply with the road traffic noise criteria in the RNP as identified in Table 4.9 of this NVMP.

By implementing the mitigation measures outlined within Table 7.1, further noise impacts associated with construction road traffic will be minimised.

7 Environmental management

7.1 Exceedances of noise management levels

As described in Section 6.2, the noise assessment carried out in the EIS and the Amendment Report indicated the potential for noise impacts during Stage 1 works at sensitive receivers located within a worst case separation distance of approximately two kilometres.

If construction activities are identified that could generate noise levels that are likely to exceed the relevant noise management levels at any sensitive receivers, additional reasonable and feasible measures would be implemented in accordance with this plan and RMM NV2. As detailed in RMM NV5, works likely to generate noise levels that exceed applicable noise management levels at sensitive receivers would be scheduled during standard construction hours, wherever practicable, or in accordance with an Out of Hours Work Protocol (RMM NV6).

A construction noise and vibration management tool will be developed for use on the project, that incorporates specific work areas and equipment for each activity to calculate the potential noise and vibration impacts. The tool can also estimate whether and which sensitive receivers are within minimum working distances from the proposed construction activities. The noise tool will:

- consider the location of the proposed activities;
- consider the noise and vibration generating activities that will take place and determine if they are low or high risk activities;
- · assess the predicted noise and vibration levels against the relevant management levels; and
- identify feasible and reasonable mitigation and management measures in accordance with the ICNG.

Any noise assessments undertaken for the project, as and when required by NV6, will be document controlled separately from this NVMP.

Where exceedances of noise management or vibration levels are predicted, residents/sensitive receivers will be notified of construction activities that are likely to affect their noise and vibration amenity in accordance with Section 9 of the *Community Communication Strategy* (45860- HSE-DOC-D-0024).

This proactive communication will include:

- the types of activities to be undertaken;
- the timing of activities including expected start and finish;
- · the location of activities; and
- details of the community information line and how to make an enquiry and/or a complaint.

Notification of OOHW will occur in accordance with the notification requirements of the *Out of Hours Work Protocol* (45860-HSE-PR-D-0011).

SecureEnergy will use a range of tools to communicate with the community and stakeholders such as community and stakeholder notifications, email, community drop-in sessions and door knocks.

Works that potentially exceed the noise management levels will be undertaken in accordance with the relevant measures identified in Table 7.1, and any additional measures that are identified through the additional noise assessments described above. Monitoring will be undertaken as described in Section 8.3.

7.2 Management measures

A range of environmental requirements and mitigation measures are identified in the EIS, Submissions Report and the Infrastructure Approval. Safeguards and management measures will

be implemented to minimise or manage impacts to noise and vibration as required by RMM NV2 and condition C4.

Specific safeguards and management measures that will be implemented to address noise and vibration impacts associated with Stage 1 of the project are identified in Table 7.1.

Table 7.1 - Noise and vibration management measures

ID	Measurement/Requirement	When to implement	Responsibility	Source document
Gene	ral			
N1	Training and awareness programs will be delivered to project personnel, including relevant subcontractors on noise and vibration requirements (including operating hours) through inductions, toolboxes and targeted training.		Environmental Advisor Environmental Manager Health, Safety, Security and Environment (HSSE) Team	Good practice RMM NV2
Const	ruction noise			
N2	Plant and equipment used on site will maintained in a proper and efficient condition and operated in a proper and efficient manner to avoid the generation of excessive noise.	Pre-construction and construction	HSSE Team	POEO Act RMM NV2
N3	 Where noise levels from construction-related traffic are expected to result in road traffic noise increases of more than 2dB at an affected receiver, mitigation and management measures would be implemented where practicable and appropriate. Measures may include: a driver's code of conduct will be developed and implemented (refer to <i>Traffic and Transport Management Plan</i> (45860-HSE-PL-D-0109)); heavy vehicle parking, idling and queuing on public roads will be discouraged (except where permitted, e.g. water supply points); heavy vehicles will avoid compression braking and the use of air brakes in the vicinity of affected receivers; and all heavy and light vehicles associated with the project will travel to and from site via the routes nominated in the <i>Traffic and Transport Management Plan</i> (45860-HSE-PL-D-0109), where practical. These mitigation measures will be implemented with the aim of achieving the road traffic noise assessment criteria for residential land uses from the <i>Road Noise Policy</i> (DECCW, 2011). 	Pre-construction and construction	Supervisors Construction Manager Environmental Manager Engagement Manager All project-related vehicle drivers	Condition C4 RMM NV1 RMM NV4
N4	Where the noise level without the development is either within 2dB or exceeds the relevant road traffic noise criteria (Table 4.9), and noise levels associated with project construction road traffic results in increases greater than 2dB at any affected receiver, feasible and reasonable noise measures will be examined to reduce potential noise impacts. Measures may include: • minimising peak traffic movements or regulating time of use; or • reducing traffic speed (where safe to do).	Construction	Supervisors Construction Manager Environmental Manager	RMM NV4 Condition C4

ID	Measurement/Requirement	When to implement	Responsibility	Source document
N5	Where noise from construction is predicted to exceed the noise management levels, mitigation and management measures would be implemented where practicable and appropriate. This would include the following measures:	Construction	Supervisors Construction Manager Environmental Manager	RMM NV2
	 select quieter plant and equipment and use alternative construction methods to minimise noise levels; 		Environmental Manager	
	install screens or use barriers to mitigate noise from stationary noise sources;			
	 maximise the offset distance between noisy plant and orient equipment away from sensitive receivers; 			
	 use noise source controls, such as residential class mufflers, to reduce noise from all regularly used plant including cranes, excavators and trucks; 			
	 use alternative reversing alarms in place of traditional beeper reversing alarms during works outside standard construction hours where noise impacts have been predicted; 			
	turn off machinery when not in use; and			
	 operate machinery in a manner which reduces maximum noise level events, such as shaking excavator buckets, loading trucks from a height, steel on steel contact and dragging materials across hard surfaces. 			
N6	Where noise from construction is predicted to exceed the applicable noise management levels, work would be planned and scheduled where practicable and appropriate:	Construction	Supervisors Construction Manager	RMM NV2 RMM NV5
	during standard construction hours; and;		Environmental Manager	
	to minimise the number of items of noisy plant operating at one time and cumulative noise levels.		, and the second	
Constr	uction vibration			
N7	Where construction is likely to result in vibration levels that exceed relevant criteria at sensitive receivers, mitigation and management measures would be implemented where practicable and appropriate. This would include (but is not limited to) the following measures:	Construction	Supervisors Construction Manager Environmental Manager	RMM NV3
	avoid the use of vibration-intensive plant at distances where human discomfort would result;		Environmental Manager	
	• substitute lower vibration–intensive plant and methods (for example use a smaller machine, lower power settings or alternative equipment);			
	sequence operations to avoid or minimise concurrent vibration–intensive activities; and			
	schedule the use of vibration—sensitive equipment during the least sensitive times of the day.			
N8	In the event that vibration-sensitive heritage structures could be impacted by the Stage 1 works:	Construction	Supervisors	RMM NV3
	develop site-specific measures to avoid vibration impacts; and		Construction Manager	
	 implement the measures during vibration-intensive activities in the vicinity of the vibration- sensitive heritage structures. 		Environmental Manager	

ID	Measurement/Requirement	When to implement	Responsibility	Source document
Workin	ng hours			
N9	Road upgrades, construction, upgrading and decommissioning may only be undertaken between: • 7am to 6 pm Monday to Friday; • 8am to 1 pm Saturdays; and • at no time on Sundays and NSW public holidays; unless the Planning Secretary agrees otherwise.	Pre-construction and Construction	Supervisors Construction Manager Environmental Manager	Condition C1
N10	 The following construction, upgrading and decommissioning activities may be undertaken outside of the hours specified in measure N9 above: the delivery or dispatch of materials as requested by the NSW Police Force or other public authorities for safety reasons; emergency work to avoid the loss of life, property or to prevent material harm to the environment; activities that are inaudible at non-associated residences; road upgrades required by the relevant roads authority to be undertaken outside the standard construction hours; or works carried out in accordance with an Out of Hours Work Protocol. 	Construction	Supervisors Construction Manager Environmental Manager	Condition C2
N11	Any works outside of the hours defined in condition C1, C2 and C6 will be undertaken in accordance with the Out of Hours Work Protocol in Appendix A.	Construction	Supervisors Construction Manager Environmental Manager	RMM NV6 Condition C2 f) Condition C10 f)
N12	Works may be undertaken in accordance with the hours and noise limits specified in negotiated agreements with affected sensitive receivers. Where multiple receivers are affected by works, a substantial majority of the receivers must agree to the specified hours and noise limits proposed by the project. Negotiated agreements must be in writing and finalised prior to the relevant works.	Pre-construction and Construction	Supervisors Environmental Manager Engagement Manager	Condition C2 c)
Consu	Itation and complaints management			
N13	Where exceedances of noise and vibration management levels are predicted, residents/sensitive receivers will be notified of construction activities that are likely to affect their noise and vibration amenity in accordance with the <i>Community Communication Strategy</i> (45860-HSE-DOC-D-0024). This proactive communication will include: • the types of activities to be undertaken; • the timing of activities including expected start and finish;	Construction	Engagement Manager	RMM NV2 RMM NV3

ID	Measurement/Requirement	When to implement	Responsibility	Source document		
	details of the community information line and how to make an enquiry and/or complaint.					
N14	Investigate any complaints regarding construction noise and vibration to determine if actual noise and vibration levels are as predicted and that appropriate mitigation measures have been implemented. Where required, identify and implement appropriate additional mitigation measures.	Construction	Environmental Manager Engagement Manager	RMM NV9		
N15	All complaints received will be managed in accordance with the <i>Community Communication Strategy</i> (45860-HSE-DOC-D-0024).	Construction	Engagement Manager	RMM NV9		
Monitor	Monitoring and reporting					
N16	Noise and vibration monitoring will be undertaken in accordance with Section 8.1.	Construction	Environmental Manager Environmental Advisor	RMM NV1		

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8 Compliance management

8.1 Training and awareness

All site personnel will undergo the SecureEnergy site induction prior to the personnel participating in on-site construction activities. The induction training addresses elements related to noise and vibration management including, but not limited to:

- complying with the conditions of the Infrastructure Approval;
- the environmental management system, including the CEMP;
- sensitive receivers in close proximity to project locations;
- management measures that are necessary to comply with to minimise and manage potential impacts to those sensitive receivers; and
- the Out of Hours Work Protocol (45860-HSE-PR-D-0011).

Targeted training in the form of toolbox talks or specific training will also be delivered to personnel with a key role in noise and vibration management. Examples of training topics include:

- vibration awareness in the vicinity of Aboriginal heritage features; and
- · noise monitoring.

Records of training, including attendance, will be retained by SecureEnergy.

8.2 Roles and responsibilities

SecureEnergy's organisational structure and overall roles and responsibilities are outlined in Section 4 of the CEMP.

The project environmental management structure incorporates the following site personnel:

- Environmental Manager responsible for overall management of the CEMP and CEMP sub-plans;
 and
- Environmental Advisors to assist in implementing and monitoring measures in the CEMP and CEMP sub-plans.

SecureEnergy's Project Director, in consultation with functional managers, will ensure that appropriate resources are available to effectively manage the implementation of the CEMP and CEMP sub-plans during delivery of the project. All SecureEnergy staff, subcontractors and visitors are required to operate in accordance with this NVMP and related environmental management plans during construction.

Specialist consultants and subcontractors will be engaged for environmental support roles, as required, such as noise and vibration specialists for noise modelling (as required) and ongoing advice throughout construction.

Specific responsibilities for the implementation of mitigation measures are detailed in Section 7 of this NVMP.

8.3 Monitoring

The impacts and environmental performance of the project relevant to noise and vibration, and the effectiveness of the management measures identified in Section 7 will be monitored through the proposed monitoring program in Table 8.1.

Table 8.1 - Monitoring program

Item	Scope	Frequency	Equipment	Responsibility	Records/ reporting
Commencement of OOHW activities	At the commencement of a new OOHW activities or location where exceedances of the noise management levels are predicted to occur at the most affected receiver. This will be at select locations/occasions which are determined based on risk.	Commencement of OOHW activities predicted to exceed noise management levels. This will be on select occasions which are determined based on risk.	Hand held calibrated noise monitor	Environmental Advisor	Noise monitoring records
Commencement of new activity near structures/ receivers within minimum vibration working distances	Attended vibration measurements would be undertaken at the start of the works to determine actual vibration levels at the structure.	Commencement of works for receivers/ structures within minimum working distances	Vibration monitor	Environmental Advisor	Noise monitoring records
Complaint-based monitoring	Where complaints are received, noise monitoring may be undertaken at sensitive receivers to determine if the actual construction noise generated exceeds the predicted 'worst case' construction noise levels identified in this plan.	As required	Hand held calibrated noise monitor	Environmental Manager, Environmental Advisor	Noise monitoring records
Weekly inspections	Inspection of the environmental controls and implementation of the noise and vibration mitigation measures outlined in Table 7.1.	Weekly	Not applicable	Environmental Advisor Supervisors	Weekly Environmental Inspection Checklist

8.4 Inspections

Weekly inspections will be performed by the Environmental Manager (or delegate) and documented in a weekly environmental checklist. The inspections will check the implementation and effectiveness of the management measures identified in Section 7 and the environmental performance of the project relevant to noise and vibration. Visual inspection of any noise controls, e.g. hoarding or noise barriers will be undertaken.

8.5 Auditing

Audits will be undertaken to assess the effectiveness of the management measures and overall compliance with this plan, and other relevant approvals, licences and guidelines. Audit requirements are detailed in Section 9.3 of the CEMP.

Independent audits will be undertaken in accordance with the *Independent Audit Post Approval Requirements* (2020).

8.6 Reporting

Reporting which will be undertaken in accordance with the NVMP is summarised within Table 8.2.

Table 8.2 - Reporting program

Item	Scope	Frequency	Responsibility	Recipient
Monitoring reporting	Monitoring reports will include the results of monitoring undertaken during the reporting period and an assessment of the effectiveness of the noise and vibration management system. Monitoring reports will be prepared six-monthly. Reporting of noise and vibration matters on the project website in accordance with condition D12.	Six-monthly	Environmental Manager	ER Transgrid Public (via project website)
Audit reports	Independent audits undertaken in accordance with the Infrastructure Approval will include audits of noise and vibration management measures (based on the Independent Auditor's program). Audit reports will be prepared. Further detail in relation to auditing is provided within Section 9.3 of the CEMP.	Independent audit will be undertaken within 12 weeks from the commencement of construction and then at intervals, no greater than 26 weeks from the date of the initial Independent Audit or as otherwise agreed by the Secretary.	Environmental Manager / Independent Auditor	ER Transgrid DPE

8.7 Emergencies, incidents and non-compliances

8.7.1 Emergencies

Emergency management and planning including any emergencies related to noise and vibration will be undertaken in accordance with the Clough management system and relevant procedures. Emergencies will be managed through Clough three-tiered management system approach. Depending on the severity of the emergency, emergencies will be managed in accordance with the following:

- **Level 1** on-site emergencies will be in accordance with the *Project Specific Emergency Preparedness and Response Plan* (45860-HSE-PL-G-1015);
- Level 2 emergency situations where response exceeds the capacity of site resources incidents will be coordinated by the Incident Coordination Team; and
- Level 3 an emergency situation where the incident has the potential to, or has impacted, the business in terms of, reputation, and commercial liability. Incidents will be supported by the Major Incident Management Team.

Emergencies will be responded to in accordance with the level of the emergency (listed above). For each level of emergency, the situation will be assessed, the site support requirements will be established and notification will occur. A Level 1 emergency will result in activation of the *Project Specific Emergency Preparedness and Response Plan* (45860-HSE-PL-G-1015). A Level 2 emergency will result in activation of the Incident Coordination Team, and a Level 3 emergency will result in activation of the Incident Management Team.

Refer to Section 8.1 of the CEMP.

8.7.2 Environmental incidents

Environmental incidents, including incidents related to noise and vibration will be managed as described in Section 8.2 and Appendix A4 of the CEMP. All site personnel are authorised to suspend a work activity that is likely to cause or actually causing or contributing to an incident. A supervisor/manager may request additional staff be deployed to the site to provide additional capacity or capability to manage the incident.

Incident reporting is described in Section 8.3 of the CEMP.

All environmental incidents that occur on the project, regardless of how minor, must be reported to a supervisor by personnel involved or witnesses to the incident immediately after the incident occurs. The Environmental Manager will be notified immediately of any environmental incident. Transgrid will be notified of incidents and near misses immediately. Formal, documented reporting of incidents will be completed, and will be submitted to Transgrid in accordance with requirements under the Contract. The Environmental Representative will also be included on all incident notifications.

For incidents which are reportable to DPE, notification will occur to DPE via the Major Projects website immediately after becoming aware that an incident has occurred. A written notification will then be provided to DPE via the Major Projects website within seven days after becoming aware of the incident. Refer to Section 8.3.1 of the CEMP in accordance with the Infrastructure Approval for further details requirements of the notification.

8.7.3 Non-compliances

Where a non-compliance with the Infrastructure Approval has been identified, including those relevant to noise and vibration, corrective actions will be developed as required and implemented to address the non-compliance that occurred.

Reporting of non-compliances will be undertaken as described in Section 10.1 of the CEMP – Reporting non-compliances. The Planning Secretary will be notified in writing via the Major Projects website within seven days after Transgrid becomes aware of any non-compliance. The written non-compliance notifications, in line with condition D7, will contain the requirements set out in Appendix 4 of the Infrastructure Approval and will include details such as:

- the non-compliance;
- the reasons for the non-compliance (if known); and
- what actions have been taken, or will be taken, to address the non-compliance.

Refer to Section 10.1.1 of the CEMP in accordance with the Infrastructure Approval for further details requirements of the notification.

A non-compliance which has been notified as an incident does not need to also be notified as a non-compliance.

Failure to comply with other statutory requirements such as the EPBC Act Approval will be reported in accordance with Section 10.1.2 of the CEMP. Any other reporting will occur in accordance with Section 10.1.3 of the CEMP.

Where a non-compliance has been identified, the non-compliance will be reviewed by the Environmental Manager to determine the reason for the non-compliance, and what corrective actions have, or will be taken, to address the non-compliance. Preventative actions will be developed as required and implemented to minimise the potential for recurrence.

Section 11 of the CEMP describes the process for non-compliance management.

8.8 Contingency plan

Although the project has been assessed through the environmental impact assessment process and potential impacts identified, unpredicted impacts may occur as the project progresses. In the event that unexpected impacts are identified, the action or cause will be categorised and as required will be managed as:

- an emergency or environmental incident in accordance with Section 8 of the CEMP Incidents and emergencies; and/or
- a non-compliance or non-conformance in accordance with Section 11 of the CEMP Non-compliance, non-conformance, corrective and preventative action.

Reporting of the unpredicted impacts would be in line with the above processes and as described in Section 10 of the CEMP – Reporting.

Corrective and preventative actions may be generated from a number of sources, including but not limited to incidents, audits and management reviews. The actions will be managed in accordance with the Clough management system to ensure that the required actions are tracked and closed out in a timely manner. The completion of the required actions will be recorded, and will include details on the source of the action (e.g. audit, inspection or other), the action required, target close out date, actual close out date and the person responsible.

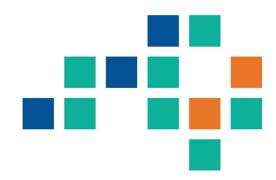
Through the identification of corrective and/or preventative actions through the above processes, the following steps will occur as relevant:

- a) determine the relevant impact assessment criterion/criteria, below which the impact should be reduced, consistent with the requirements of this NVMP;
- b) identify options to reduce the unexpected impacts to below the relevant criterion/criteria and appropriate timeframe for implementation;
- c) implement the selected measure(s) to reduce the unexpected impacts; and
- identify and implement an appropriate monitoring program to determine the effectiveness of the selected measure(s) to reduce the unexpected impact.

If the above monitoring program identifies that the unexpected impacts have not been reduced to below the nominated criterion/criteria, items b) to d) of the contingency process will be repeated.

Appendix A - Out of Hours Work Prof	tocol
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PUBLIC



Out of Hours Work Protocol EnergyConnect (NSW - Eastern Section) 45860 SE-PR-D-0011

REV	DATE	GENERAL DESCRIPTION	PREPARED	REVIEWED	VERIFIED	VERIFIED	APPROVED
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В	4/08/2022	Issued for Transgrid review	K.Baxter	R. Walker-Edwards	A Boyd	B.Calligeros	S.Basanta
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1	21/11/2022	Revised to address DPE comments	R. Walker- Edwards	A.Kriegel	A.Boyd	B.Calligeros	S.Basanta
2	7/12/2022	Revised to address DPE comments	R. Walker- Edwards	A.Kriegel	A.Boyd	B.Calligeros	S.Basanta
3	22/12/2022	Revised to address DPE comments	R. Walker- Edwards	Wish Kugul	G.Crighton	Vassily Calligeres Vassily Calligeres Vassily Calligeres B. Calligeros	S.Basanta

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Revision History				
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Key Document Stakeholders		
To be communicated with during reviews and revisions of this document		

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1 Introduction

This Out of Hours Work Protocol (OOHW Protocol or protocol) supports the Noise and Vibration Management Plan (NVMP), which forms part of the Construction Environment Management Plan (CEMP) for EnergyConnect (NSW – Eastern Section).

This OOHW Protocol has been prepared to address condition C10 of the Infrastructure Approval (SSI-9172452) and revised mitigation measure (RMM) NV6 identified in the *Submissions Report EnergyConnect (NSW – Eastern Section)* (Submissions Report).

In accordance with condition C10 f) of the Infrastructure Approval, this OOHW Protocol has been prepared in consultation with the relevant councils and will be approved by the Planning Secretary prior to works being undertaken outside the hours defined in condition C1 and C2.

Blasting is not proposed for Stage 1 of the project however it may be required as part of the Stage 2 works and would be carried out in accordance with conditions C6 and C7.

This OOHW Protocol is applicable to works that are proposed outside the hours defined in condition C1, C2 and C6. Works that comply with the hours or circumstances defined in these conditions are not required to be undertaken in accordance with the processes outlined in this OOHW Protocol.

Subject to the outcomes of geotechnical investigations, crushing and screening may be required for the project. An Environment Protection Licence (EPL) may be issued for the scheduled activity of crushing and screening, and the licence would likely contain conditions that relate to noise generating activities outside standard construction hours for that relevant activity.

In accordance with RMM NV6, the operation of the accommodation camp facilities would not be subject to this OOHW Protocol, as these camps will be operational 24 hours a day, 7 days a week, as assessed in the *Environmental Impact Statement EnergyConnect (NSW – Eastern Section)* (EIS).

2 Construction hours

2.1 Standard construction hours

In accordance with condition C1, and in line with the *Interim Construction Noise Guideline* (ICNG), standard construction hours, road upgrades, construction, upgrading and decommissioning activities may only be undertaken between:

- 7 am to 6 pm Monday to Friday;
- 8 am to 1 pm Saturdays; and
- at no time on Sundays and NSW public holidays;
- unless the Planning Secretary agrees otherwise.

In accordance with condition C6, blasting is further limited to specific times within standard construction hours, and may only be undertaken between:

- 9 am and 5 pm Monday to Friday;
- 9 am to 1 pm on Saturday; and
- no blasting is allowed on Sundays or public holidays.

2.2 Variation to standard construction hours

The following construction, upgrading and decommissioning activities may be carried out outside the hours specified in condition C1:

- the delivery or dispatch of materials as requested by the NSW Police Force or other public authorities for safety reasons;
- emergency work to avoid the loss of life, property or to prevent material harm to the environment;
- works carried out in accordance with the hours and noise limits specified in any negotiated agreements with sensitive receivers (owners and occupiers), provided the negotiated agreements are in writing and finalised before the commencement of works;
- activities that are inaudible at non-associated residences;
- road upgrades required by the relevant roads authority to be undertaken outside the standard construction hours; or
- works carried out in accordance with an Out-of-Hours Work Protocol approved in accordance with condition C3.

Inaudible is not defined within the Infrastructure Approval. To provide clarity, out of hours works are considered to be audible when receivers are noise affected in accordance with the *Interim Construction Noise Guideline* (ICNG). The noise affected levels are described in Table 2 of the ICNG. Further detail relating to noise management levels is provided in Section 5 and Section 6.

Any other planned works which are proposed to occur outside of the hours detailed within conditions C1, C2 and C6 must be undertaken in accordance with this OOHW Protocol.

3 OOHW process

3.1 Justification

Generally, works are considered justified as OOHW:

- to sustain the operational integrity of the electricity network or other services/utilities (e.g. water, gas, sewerage, drainage) and to minimise potential services/utilities disruptions;
- to promote the safety of construction personnel and/or the general public;
- to sustain the operational integrity of the road network or to promote the safety of road users where proposed works are in the vicinity of a main road;
- where works will shorten the length of the works that would affect a receiver and are supported by the affected community;
- where a need to work outside the recommended standard hours is demonstrated and justified;
- where works are required to be completed continuously (over a longer period than the ICNG standard construction day); and
- where works do not result in impacts to noise affected and vibration affected sensitive receivers
 (i.e. compliant with the noise management levels and vibration criteria as outlined in Section 4 of
 the Noise and Vibration Management Plan (NVMP)).

The potential for amenity impacts due to works outside standard construction hours changes based on the time of the day and night. The justification for works outside standard construction hours must consider the potential for amenity impacts based on sensitivity of the proposed working hours. For example, noisy activities carried out during the early evening period (for example during daylight hours after 6pm) have less potential to result in amenity impacts than works later in the evening (up to 10pm) or at night (10pm to 7am).

Some works (such as works within road and rail corridors and works associated with utility infrastructure) can only occur with the permission of the relevant asset owner/authority. The asset owner/authority may require these works to occur outside standard construction hours to maintain the operational integrity of the associated infrastructure network. When this occurs, works are considered justified. Note that this does not apply to road upgrades as these may occur outside of the standard construction hours without the application of the OOHW Protocol (refer condition C2). Where construction activities can occur outside of the standard construction hours in accordance with condition C2, or where construction activities are justified outside standard construction hours, associated activities at the relevant construction compounds to support the activities are also justified.

Construction activities that are likely to be required to occur outside of standard construction hours are indicatively provided within Table 3.1.

Table 3.1 - Indicative list of construction activities likely to be required outside of standard construction hours

Stage	Stage 1	Stage 2		
Construction activities	Construction activities which are likely to be required to occur outside of standard construction hours during Stage 1 include:	Construction activities which are likely to be required to occur outside of standard construction hours during Stage 2 include:		
	 vegetation clearing and grubbing activities; 	 vegetation clearing and grubbing activities; 		
	topsoil stripping;	topsoil stripping;		
	 topsoil/material handling including stockpiling, material and spoil loading and material and spoil haulage; 	 topsoil/material handling including stockpiling, material and spoil loading and material and spoil haulage; 		
	earthworks;	earthworks;		

Stage	Stage 1	Stage 2	
	surface grading and compaction;	surface grading and compaction;	
	 crushing and screening (as required); 	 operating plant and equipment, including crushing and screening (as required); 	
	 movement of light and heavy vehicles; 		
establishment of the construction compounds		 tower assembly, erection and stringing; 	
	and accommodation camps; and	 movement of light and heavy vehicles; 	
	operation of the construction compounds.	 establishment of the construction compounds and accommodation camps; 	
		operation of the construction compounds;	
		commissioning / energisation; and	
		rehabilitation and decommissioning.	

The justification of the proposed OOHW activities will be identified in the OOHW permit as identified in Section 3.2. The OOHW is considered to be justified if it meets or is below the noise management levels.

3.1.1 OOHW required to address delivery of critical State significant infrastructure

EnergyConnect is declared critical State significant infrastructure under schedule 5 of the *State Environmental Planning Policy (State and Regional Development) 2011*. Critical state significant infrastructure projects are high priority infrastructure projects that are essential to the State for economic, social or environmental reasons.

EnergyConnect is expected to:

- help NSW's energy future demand, particularly as existing coal-fired generators retire;
- reduce annual residential bills and small business bills in New South Wales:
- integrate renewable energy sources into the National Electricity Market;
- provide low-cost renewable generation sources;
- improve the reliability of the power network in both New South Wales and South Australia;

Australia is currently undergoing an energy crisis, particularly in relation to affordability concerns. The timely delivery of EnergyConnect is important in assisting to meet these demands.

The EIS proposed that the working hours for EnergyConnect be from 7am to 7pm, seven days per week. These working hours were proposed to assist with the timely delivery of the project. Of particular importance, as part of these working hours, is the ability to work Saturday afternoons and Sundays, particularly at the substations, which have the longest construction durations. Completing the substations sooner will reduce the overall duration of any associated amenity impacts for sensitive receivers in the vicinity. The use of the construction compounds on Saturday afternoons and Sundays is also critical to support substation and transmission line works during those times.

Construction of the substations and operation of the construction compounds is therefore proposed to occur outside of the standard construction hours on Saturday (from 7am to 8am and 1pm to 7pm) and on Sundays (from 7am to 7pm) (extended (day) working hours).

There is, therefore, a need for extended working hours (compared to the standard construction hours established by condition C1) to deliver the infrastructure as quickly as possible and minimise the overall duration of disturbance to the affected community. However, works outside standard construction hours for extended durations have the potential to disrupt the amenity of any nearby affected sensitive receivers. While extended (day) working hours are justified in this context, appropriate mitigation measures must be selected and implemented to minimise amenity impacts.

Where the noise management levels are exceeded, activities during extended (day) working hours would be subject to the following requirements of this OOHW Protocol:

• a construction noise assessment would be undertaken. Assessments are most likely to be undertaken through a construction noise tool;

- appropriate mitigation measures will be considered and implemented to reduce the noise levels as detailed within Table 7.1 of the NVMP including:
 - where possible, avoiding activities outside standard construction hours where exceedances
 of noise management levels indicate that the residents will be highly noise affected (ie
 experience noise of 75 dB(A) or more);
 - limiting high noise impact activities (refer Section 4.3) outside standard construction hours where a sensitive receiver may be noise affected (by more than 10dBA above the noise management level (NML));
 - minimising the use of noise intensive equipment (refer Section 4.4) outside standard construction hours;
 - selecting quieter plant and equipment and use alternative construction methods to minimise noise levels:
 - install screens or use barriers to mitigate noise from stationary noise sources;
 - using noise source controls, such as residential class mufflers, to reduce noise levels;
 - using alternative reverse alarms in place of traditional beeper reversing alarms during works outside standard construction hours where noise impacts have been predicted;
 - turning off machinery when not in use; and
 - operating machinery in a manner which reduces maximum noise level events, such as shaking excavator buckets, loading trucks from a height, steel on steel contact and dragging materials across hard surfaces;
- where exceedances of noise management levels are predicted, the Engagement Team (or delegates) will undertake engagement and consultation with potentially affected receivers on noise mitigation and management measures, including respite (RMM NV6). Feedback from the affected receivers would be considered when planning and carrying out noise generating activities at the substations outside standard construction hours;
- where exceedances of noise management levels indicate that the residents will be highly noise affected (ie a noise management level of 75 dB(A) or more), then approval will be sought from the Environmental Representative for the works; and
- community engagement (including notification with potentially affected receivers) will be undertaken as required, in accordance with the Community Communication Strategy (45860-HSE-DOC-D-0024).

These requirements do not apply to construction activities permitted to occur in accordance with condition C2.

3.2 OOHW permit

For the proposed OOHW, the following process will be implemented:

- 1. OOHW permit prepared by the team requesting the works that summarises the activities, equipment required, location and duration and proposed mitigation measures, and justifies why the activities are needed outside standard construction hours;
- 2. The OOHW permit will be submitted to the Environment Team, who will undertake a noise assessment for the OOHW (or review the assessment, if this has been completed as part of Step 1). This may include use of the construction noise and vibration management tool developed for the project;
- 3. Where exceedances of noise management levels are predicted, the Engagement Team (or delegates) will undertake engagement and consultation with potentially affected receivers on noise mitigation and management measures, including respite (RMM NV6). Previous

feedback on preferences for mitigation and management measures may be applied to subsequent, similar scenarios;

- 4. The Environment Team will determine the appropriate mitigation measures based on the predicted noise levels and duration of works, and determine the appropriate risk level (refer to Section 6.1);
- 5. The OOHW permit will be submitted to the appropriate party for review and approval (refer to Section 6.2);
- 6. The OOHW permit will be assessed and approved or not approved; and
- 7. If approved, community engagement (including notification with potentially affected receivers) will be undertaken as required, in accordance with the *Community Communication Strategy* (45860-HSE-DOC-D-0024) and the OOHW will proceed.

OOHW permits may be issued for extended periods of time where the risk of amenity impacts due to noise and vibration are negligible and/or where similar activities will be undertaken for an extended period of time.

OOHW permits may also be issued on an area basis (rather than an activity basis) so that project areas can be identified where project activities can occur at any time without the any risk of exceeding noise management levels at the nearest sensitive receivers (for example remote sections of the transmission line). The approval process for OOHW is identified in Section 6.

3.3 Coordination of third party OOHW

To identify and coordinate any OOHW undertaken by third parties in the vicinity of the project site, where sensitive receivers would be noise affected by the SecureEnergy works, the following will occur:

- SecureEnergy will use best endeavours to identify other potential OOHW in the vicinity of the proposed project's OOHW. This may include OOHW undertaken by third parties (e.g. utility providers, road authorities, etc.), other State significant infrastructure or State significant development projects;
- SecureEnergy will communicate with any other parties, giving as much advanced notice as
 possible regarding proposed OOHW. If there are multiple OOHW proposed in the same vicinity
 and sensitive receivers would be noise affected (an exceedance of the noise management level),
 the project's proposed OOHW will be reviewed to determine respite periods;
- in the event that the OOHW proposed by all parties cannot be coordinated to provide appropriate respite for noise affected receivers, the following will occur:
 - further communication with third party regarding their proposed works;
 - modification or rescheduling of the proposed OOHW;
 - consultation with affected receivers regarding mitigation measures (RMM NV6); and/or
 - consideration of additional respite or mitigation in addition to that considered in consultation with affected receivers.

It is noted that other parties may have their own procedures in place regarding out of hours works.

4 OOHW assessment

4.1 Noise assessment

A construction noise assessment will be undertaken to consider proposed works outside of the hours defined in conditions C1, C2 and C6. Assessments are most likely to be undertaken through a construction noise tool.

The construction noise tool will enable the prediction and assessment of potential noise impacts resulting from proposed OOHW in specific work areas. The construction noise tool provides assistance in identifying noise and vibration impacts on sensitive receivers, based on the specific work areas and types of plant and equipment operating in the work area. The tool will identify potentially noise affected sensitive receivers, as well as the magnitude of any predicted exceedance of relevant noise management levels.

The results of the assessment(s) will be used to determine the requirements for actions in accordance with this OOHW Protocol.

4.2 Noise intensive equipment

SecureEnergy considers noise intensive equipment as having a sound power level above 115dBA (refer to Table B-1.1 of Technical Paper 10 (Noise and Vibration Impact Assessment) of the EIS). Noise intensive equipment therefore includes:

- piling rig;
- D8 dozer with and without tree pusher;
- · excavator with hammer;
- · stump grinder;
- mulchers/chipper.

4.3 High noise impact activities

The ICNG identifies the following activities as particularly annoying to nearby residents:

- use of power saws;
- grinding metal or grinding concrete / masonry;
- rock drilling;
- jackhammering, rock hammering or rock breaking; and
- impact piling.

For the purposes of this protocol, these activities are referred to as high noise impact activities.

4.4 Vibration

Where vibration intensive activities are proposed during the OOHW, these will be assessed for compliance with minimum working distances for human comfort and structural damage identified in Section 4.6.3 of the NVMP.

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5 OOHW management and mitigation measures

The results of the noise and vibration assessment process described in Section 4.1 will be used to determine the most appropriate reasonable and feasible mitigation measures from the NVMP and any additional measures that might be required.

ICNG standard construction hours and the nominated OOHW periods are represented in Table 5.1.

Table 5.1 - ICNG standard construction hours and OOHW periods

Day	12am	1am	2am	3am	4am	5am	6am	7am	8am	9am	10am	11am	12pm	1pm	2pm	3pm	4pm	5pm	6pm	7pm	8pm	9pm	10pm	11pm
Monday																			Ϋ́					
Tuesday																			Extended		WHOO			
Wednesday		C)OH\	N pe	riod	2			10	SNC	oton	dord	cons	-t	tion	hau	-0		<u>@</u>		₩ pe			
Thursday				night					10	JNG	Stan	idard	CONS	siruc	Juon	noui	S		lay) v		eriod 1			
Friday																			working		<u></u>			
Saturday																			ng ho		evening)			
Sunday/PH																			hours					

Notes:

PH = public holiday; ICNG standard construction hours = white; Extended (day) working hours = orange; OOHW period 1 (evening) = grey; OOHW period 2 (night) = blue

Feasible and reasonable are defined as the following under the ICNG:

- Feasible a work practice or abatement measure is feasible if it is capable of being put into
 practice or of being engineered and is practical to build given project constraints such as safety
 and maintenance requirements;
- Reasonable selecting reasonable measures from those that are feasible involves making a judgment to determine whether the overall noise benefits outweigh the overall adverse social, economic and environmental effects, including the cost of the measure.

Where exceedances of the noise management levels are expected, mitigation measures identified will be implemented. The noise mitigation measures below are in line with the noise mitigation measures described in Section 8 of Technical Paper 10 of the EIS. The nominated mitigation measures are:

- **Notification**: The notification may consist of a letterbox drop (or equivalent) detailing work activities, time periods over which these will occur, impacts and mitigation measures. Notification will be provided to potentially affected receivers seven business days prior to the start of works. Given that the affected sensitive receivers are also likely to be affected landholders for the project, phone call and email will be favoured for these notifications;
- **Respite**: Where out-of-hours construction noise is proposed to occur during OOHW period 1 (evening) or OOHW period 2 (night) the following will apply:
 - for OOHW period 1 (evening) where work occurs for four or more consecutive evenings, respite should occur; or
 - for OOHW period 2 (night) where work occurs for three or more consecutive nights, respite should occur:
- Duration respite: Respite periods may be counterproductive in reducing the impact on the
 community for longer duration projects. In these instances, where it can be agreed upon by
 affected residents, it may be beneficial to increase the work duration, number of evenings or
 nights worked through duration respite so that the project can be completed more quickly. The

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project will engage with affected receivers to determine support for duration respite. Where possible, negotiated agreements permitted in accordance with condition C2(c) are the preferred project approach in lieu of duration respite.

In accordance with RMM NV6, prior to the notification of potentially noise and vibration impacted receivers, community engagement and consultation would occur with potentially affected receivers regarding potential mitigation and management of impacts, and to address any complaints. Based on this engagement and consultation, appropriate mitigation and management measures would be considered and implemented where feasible and reasonable to minimise the impacts.

6 Approval process

6.1 Risk level

The following section outlines the assessment criteria to determine the risk level of the proposed OOHW. The risk category considers both the predicted noise impact relative to the appropriate noise management level and the duration of works.

Where reference is made to predicted noise levels, these levels are those which are predicted to occur either before the implementation of mitigation measures, or after the implementation of management measures where the mitigation measures reduce the predicted noise level.

Refer also to Table 6.2 which provides a summary of the approval process.

6.1.1 Negligible risk activities

Due to the proximity of sensitive receivers and duration of works, the negligible risk category does not apply to works at the Wagga Wagga substation or Wagga Wagga construction compound.

Negligible risk relates to activities in all other areas of the project which are:

 for extended (day) working hours - higher than NML (audible) but no more than 5 dBA above NML.

Any works proposed during evening or night must be assessed as low or high risk in accordance with the categories below.

6.1.2 Low risk activities

Low risk activities are:

- works required to occur on or adjacent to a road (i.e. stringing activities) and the relevant road authority requires the works to be undertaken outside the standard construction hours (i.e. Road Occupancy Licence restrictions). This does not include road upgrade works as condition C2 permits road upgrades to occur outside of the hours detailed within condition C1;
- utility works required by relevant service providers to occur outside of the standard construction hours;
- works on or adjacent to rail corridors. The asset owner/authority may require these works to occur outside standard construction hours to maintain the operational integrity of the associated infrastructure network;
- activities (i.e. concrete pours) which must occur continuously for quality reasons;
- where transmission line connections to the substations are required to occur during an outage; or
- at Wagga Wagga substation and Wagga Wagga construction compound:
 - refer to the list of high risk activities (i.e clearing and grubbing) within Section 6.1.3. These
 activities <u>can only be assessed as low risk</u> if they are required to occur as part of the items
 listed above (i.e. works required as part of an ROL, or works during a power outage etc). At
 all other times, these activities are high risk activities;
 - for Saturday between 1pm and 5pm any activity that:
 - works required to occur on or adjacent to a road (i.e. stringing activities) and the relevant road authority requires the works to be undertaken outside the standard construction hours (i.e. Road Occupancy Licence restrictions). This does not include road upgrade works as condition C2 permits road upgrades to occur outside of the hours detailed within condition C1;

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- where transmission line connections to the substations are required to occur during an outage;
- for any other activity where the predicted noise level is higher than NML (audible) to 10 dBA above the NML;
- any other activity during extended (day) working hours (other than Saturday 5pm to Monday 7am as these are high risk) that results in predicted noise levels which are higher than NML (audible) to 10 dBA above the NML; or
- any other activity during evening or night (7pm to 7am) (other than Saturday 5pm to Monday 7am as these are high risk) that results in predicted noise levels which are higher than the NML (audible) to 5 dBA above the NML. In these situations consent agreements would be required from 100% of noise affected residences;
- for other project areas (i.e. the transmission line):
 - any activity during extended (day) working hours that results in predicted noise levels which are 5 dBA to 20 dBA above the NML; or
 - any activity during evening or night that results in predicted noise levels which are higher than the NML (audible) to 10 dBA above the NML.

6.1.3 High risk activities

A high risk activity is any activity which <u>is not</u> considered to be negligible risk and <u>is not</u> considered to be low risk. High risk activities include:

- at Wagga Wagga substation and Wagga Wagga construction compound, the following activities
 if proposed to occur during extended (day) working hours, evening or night:
 - clearing and grubbing;
 - bulk earthworks;
 - foundation preparation at the Wagga Wagga construction compound;
 - rock drilling;
 - boring;
 - jackhammering, rock hammering or rock breaking;
 - impact piling;
 - any activity from Saturday 5pm to Monday 7am is considered to be high risk (except for any activity required as part of an ROL, for service providers or during a power outage);
 - any activity during extended (day) working hours that results in predicted noise levels which are >10 dBA above the NML: or
 - any activity during evening or night (7pm to 7am) that results in predicted noise levels which are >5 dBA above the NML. In these situations consent agreements would be required from 100% of noise affected residences;
- for other project areas:
 - any activity during extended (day) working hours that results in predicted noise levels which are >20 dBA above the NML; or
 - any activity during evening or night that results in predicted noise levels which are >10 dBA above the NML:
 - activities where the Environmental Representative is of the opinion that the proposed works
 do not meet the criteria of low risk. These proposals should be revised by the project (to
 achieve the criteria of low risk) or referred to the Planning Secretary.

6.2 Approval pathway

An approval process that considers the risk of the proposed out of hours work activities has been identified in Table 6.1, in accordance with condition C10 f).

Table 6.1 - OOHW approval pathway

Risk level	Approval pathway
Negligible	SecureEnergy Environmental Manager
Low	Environmental Representative
High	Planning Secretary

Once the risk level has been determined, considering the noise assessment and duration of proposed works, the OOHW permit and supporting assessment will be provided to the relevant approval authority identified in Table 6.1.

Activities with negligible risk can be approved by the SecureEnergy Environmental Manager. The Environmental Representative has the authority to approve OOHW assessed to be low risk as described in Section 6.1, while the Planning Secretary will be required to approve any OOHW assessed to be high risk.

The Environmental Representative may approve the application with conditions that must be met during the activity.

If a negligible risk activity receives a complaint from an affected sensitive receiver in relation to construction noise, the Environmental Representative will be advised of the complaint. Where the Environmental Representative deems it appropriate, the activity will be reassessed as a low risk activity.

If, during the assessment process, the Environmental Representative is of the opinion that the proposed works do not meet the low risk criteria described in Section 6.1, the Environmental Representative will inform SecureEnergy of this opinion. The proposed works may be revised, or the permit will be provided to the Planning Secretary for assessment.

If during the assessment process for high risk activities, the Planning Secretary (or their delegate) determines that the proposed works can be assessed as low risk, the application will be referred to the Environmental Representative.

Once reviewed, the OOHW permit may be approved or not approved through the approval pathway. If not approved, the proposed works may be modified and resubmitted in line with the flow chart presented in Appendix A.

If approved, the OOHW will be undertaken in accordance with the OOHW permit and any identified mitigation measures.

This OOHW Protocol or the high risk approvals will be subject to a two monthly review by the Department of Planning and Environment (the Department). The approvals may be terminated by the Department following such review.

Table 6.2 - Summary of the process for OOHW

Risk level	Approval authority	Item no.	OOHW period	Activities or circumstances
The below activ	vities <u>are not subject</u> to	the OOHW	Protocol process due to the app	lication of condition C2:
Permitted	Not applicable	1	Any	The below activities are not subject to this OOHW Protocol in accordance with condition C2 of the Infrastructure Approval:
				the delivery or dispatch of materials as requested by the NSW Police Force or other public authorities for safety reasons;
				emergency work to avoid the loss of life, property or to prevent material harm to the environment;
				 works carried out in accordance with the hours and noise limits specified in any negotiated agreements with sensitive receivers (owners and occupiers), provided the negotiated agreements are in writing and finalised before the commencement of works;
				activities that are inaudible at non-associated residences; or
				road upgrades required by the relevant roads authority to be undertaken outside the standard construction hours.
				These works may proceed without any further approvals detailed within the OOHW Protocol.
Activities not lis	sted within condition C	2 will be sub	ect to the OOHW Protocol proce	ess as follows:
Negligible	SecureEnergy	2a	Extended (day) working	For all areas other than the Wagga Wagga substation and Wagga Wagga construction compound:
	Environmental Manager		hours	activities which result in noise levels which are higher than NML (audible) but no more than 5dBA above NML.
Manager				OOHW at the Wagga Wagga substation or Wagga Wagga construction compound site <u>cannot be deemed negligible</u> and must be assessed as low or high risk in accordance with the criteria below.
		2b	Evening and night periods	Any works proposed during evening or night cannot be deemed negligible and must be assessed as low or high risk in accordance with the categories below.
Low	Environmental	3a	Any OOHW period	Any activity which is not negligible in risk, and is one of the following activities:
	Representative			• works required to occur on or adjacent to a road (ie stringing activities) and the relevant road authority requires the works to be undertaken outside the standard construction hours (i.e. Road Occupancy Licence restrictions). This does not include road upgrade works as condition C2 permits road upgrades to occur outside of the hours detailed within condition C1;
				• utility works required by relevant service providers to occur outside of the standard construction hours;
				works on or adjacent to rail corridors. The asset owner/authority may require these works to occur outside standard construction hours to maintain the operational integrity of the associated.
				infrastructure network;
				activities (ie concrete pours) that must occur continuously for quality reasons;
				where transmission line connections to the substations are required to occur during a power outage.
		3b	Extended (day) working hours	Any activity which is not negligible in risk and is not an activity within row 3a. The following noise levels must be met for the activity to be determined as low risk:
				for Wagga Wagga substation and Wagga Wagga construction compound:
				 refer to the list of high risk activities (i.e clearing and grubbing) within row 4. These activities can only be assessed as low risk if they are required to occur as part of the items listed in row 3a (i.e. works required as part of an ROL, or works during a power outage etc). At all other times, these activities are high risk activities;
				- for Saturday between 1pm and 5pm any activity that:
				 works required to occur on or adjacent to a road (i.e. stringing activities) and the relevant road authority requires the works to be undertaken outside the standard construction hours (i.e. Road Occupancy Licence restrictions). This does not include road upgrade works as condition C2 permits road upgrades to occur outside of the hours detailed within condition C1;
				• where transmission line connections to the substations are required to occur during an outage;
				 for any other activity – where the predicted noise level is higher than NML (audible) to 10 dBA above the NML;
				 any other activity during extended (day) working hours (other than Saturday 5pm to Monday 7am as these are high risk) that results in predicted noise levels which are higher than NML (audible) to 10 dBA above the NML; or
				for other project areas (i.e. the transmission line):
				 any activity during extended (day) working hours that results in predicted noise levels which are 5 dBA to 20 dBA above the NML.
		3c	Evening and night periods	Any activity which is not an activity within row 3a. The following noise levels must be met for the activity to be determined as low risk:
				for Wagga Wagga substation and Wagga Wagga construction compound:
				- refer to the list of high risk activities (i.e clearing and grubbing) within row 4. These activities cannot be assessed as low risk (unless listed in row 3a);
				 any other activity during evening or night (7pm to 7am) (other than Saturday 5pm to Monday 7am as these are high risk) that results in predicted noise levels which are higher than the NML (audible) to 5 dBA above the NML. In these situations consent agreements would be required from 100% of noise affected residences;
				• for other project areas (i.e. the transmission line):
				- any activity during evening or night that results in predicted noise levels which are higher than the NML (audible) to 10 dBA above the NML.
High	Planning	4	Any OOHW period	A high risk activity is any activity which is not considered to be negligible risk and is not considered to be low risk. High risk activities include:
	Secretary			at Wagga Wagga substation and Wagga Wagga construction compound, the following activities if proposed to occur during extended (day) working hours, evening or night:
				 clearing and grubbing;
				- bulk earthworks;
				 foundation preparation at the Wagga Wagga construction compound;
				- rock drilling;
				- boring;
				- jackhammering, rock hammering or rock breaking;
				- impact piling;

EnergyConnect (NSW – Eastern Section) Out of Hours Work Protocol

Risk level	Approval authority	Item no.	OOHW period	Activities or circumstances
				 any activity from Saturday 5pm to Monday 7am is considered to be high risk (except for those listed in row 3a);
				 any activity during extended (day) working hours that results in predicted noise levels which are >10 dBA above the NML; or
				 any activity during evening or night (7pm to 7am) that results in predicted noise levels which are >5 dBA above the NML. In these situations consent agreements would be required from 100% of noise affected residences;
				for other project areas:
				 any activity during evening or night that results in predicted noise levels which are >10 dBA above the NML;
				 activities where the Environmental Representative is of the opinion that the proposed works do not meet the criteria of low risk. These proposals should be revised by the project (to achieve the criteria of low risk) or referred to the Planning Secretary.

7 OOHW stakeholder consultation and communication

The Engagement Team will use a range of communication tools to provide clear, effective and timely information to the predicted affected sensitive receivers and stakeholders. The method of communication will be selected based on the type of works, potential impacts and individual receiver.

7.1 Notification

Affected receivers will be notified of upcoming OOHW activities that would be undertaken under this OOHW Protocol at least five days prior to the start of works. Notification details are described in Section 3.2 and Section 5.

Notification will also be provided to relevant councils and Department of Planning and Environment (the Department) prior to the commencement of OOHW undertaken under this OOHW Protocol. Notification to councils may occur through email, phone call or project updates (including updates of the proposed OOHW). Notification to the Department may occur through email or a submission made to the Planning Portal.

In the event of unexpected OOHW (emergency or other) the Environmental Manager and Engagement Manager (or delegates) will be contacted. SecureEnergy will use best endeavours to notify all noise and/or vibration affected sensitive receivers within two (2) hours after commencing any works.

7.2 Consultation

All consultation will be undertaken in accordance with the *Community Communication Strategy* (45860-HSE-DOC-D-0024), which includes a description of communication tools such as letterbox drops, phone calls and emails.

Where exceedances of noise management levels are predicted prior to OOHW, consultation will be undertaken with affected receivers to understand their preferences for mitigation and management measures (in accordance with RMM NV6). The results of this consultation may be applied in similar subsequent OOHW activities.

Where agreements are reached with the potentially noise affected sensitive receivers regarding OOHW the proposed work can proceed without an OOHW permit (in accordance condition C2(c)).

7.3 Complaints management

Section 1.7.5 of the NVMP outlines the complaints management process. The key principles of the complaints management process will be implemented for any OOHW carried out under this protocol, as outlined in the NVMP.

In addition to the complaints management process outlined in the NVMP, should a complaint be received that relates to noise associated with out of hours work, the complaint will be reviewed by the Environment Manager (or delegate) to ensure that appropriate mitigation measures were implemented as per the approved out of hours work permit.

The complaints register will need to be submitted to the Department's Compliance team on a weekly basis when complaints are received.

7.3.1 Recurrent complaints

Should recurrent complaints be received from the same receiver about the same type of out of hours work, the Environment Manager (or delegate) will review the applied mitigation measures and determine if any additional reasonable and feasible measures can be implemented and/or if the construction methodology can be reasonably or feasibly altered in such a way that would meaningfully reduce impacts on the complainant.

The project's responses to recurrent complainants and the decision whether to apply further mitigation measures or not, will be reviewed by the ER.

7.3.2 Noise monitoring

Noise monitoring (attended or unattended) at the complainant's property boundary may be offered in instances of recurrent complaints, with the aim of comparing the actual noise levels to those predicted in the out of hours work permit and understanding the suitability of the implemented noise mitigation measures. Should the monitored noise levels exceed the maximum levels considered in the out of hours work permit (i.e. in cases of negligible or low risk work), work that applies to that out of hours work permit will be halted at the end of the shift, and an investigation will be carried out to understand why that is the case. The work creating the noise exceedance cannot recommence under that particular permit until the Environment Manager (or delegate) has given approval.

Should the permit be deemed insufficient by the investigation, a new permit may be required to be produced and approved, and additional mitigation measures may need to be applied.

Noise monitoring results would be explained to the complainant, if requested, and the outcome of the investigation would be shared with the ER.

8 OOHW compliance management

8.1 Department review

This OOHW Protocol or the high risk approvals will be subject to a two monthly review by the Department. The approvals may be terminated by the Department following such review.

8.2 Monitoring

Noise monitoring will be undertaken in accordance with Section 8.3 of the NVMP to confirm actual noise levels do not exceed predicted noise levels. Noise monitoring will be undertaken in the following scenarios:

- at the commencement of new OOHW activities that are predicted to exceed the noise management level at sensitive receivers; and
- in response to complaints received as a result of OOHW construction activities.

8.3 Continual improvement

Where monitored construction noise and/or vibration levels are found to be above modelling predictions or in response to complaints, the process described in Section 8.9 of the NVMP will be implemented, which includes:

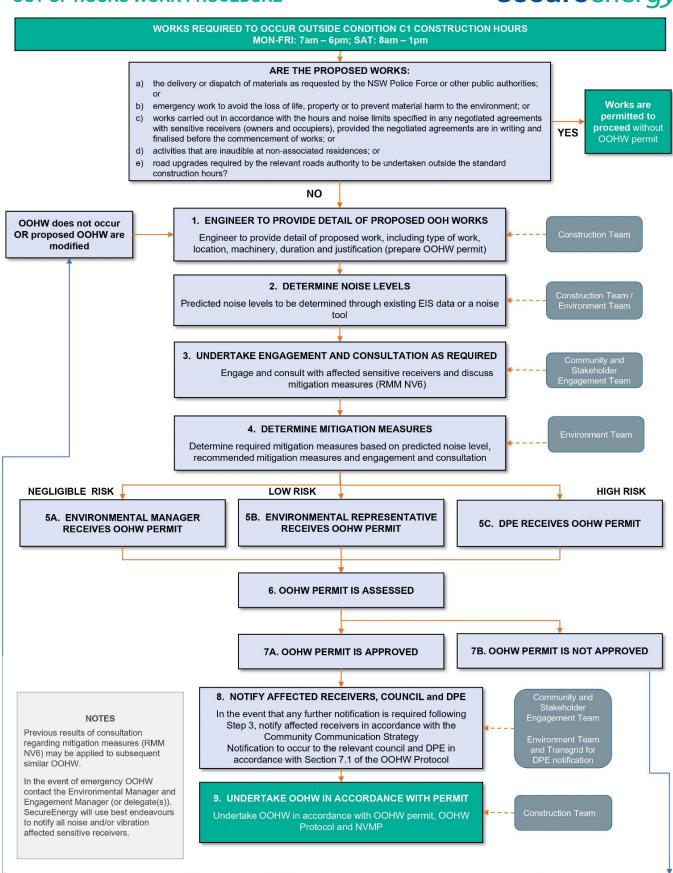
- · confirming the monitored levels are due to project works;
- determining if the exceedance is due to an uncharacteristically loud piece of plant or equipment;
- confirm that the actual activity being undertaken is the same as the modelled scenario on which the predictions are based;
- review feasible and reasonable mitigation measures that were applied and revise, if necessary, which may include reducing plant size, modifying time of works and/or utilising alternative construction methodology; and
- communicate lessons learnt, as required, to relevant personnel.

Section 1.7.5 of the NVMP outlines the complaints management process. The key principles of the complaint management process will be implemented for OOHW, as outlined in the NVMP.

Appendix A - Out of Hours Work Protocol flowchart

Noise Management Procedure OUT OF HOURS WORK PROCEDURE





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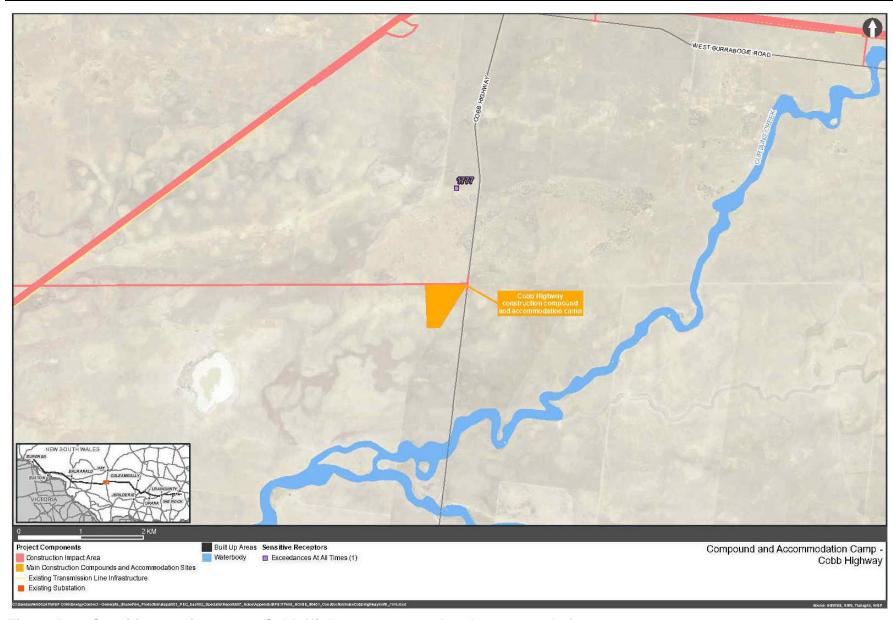


Figure B1 – Sensitive receivers near Cobb Highway compound and accommodation camp

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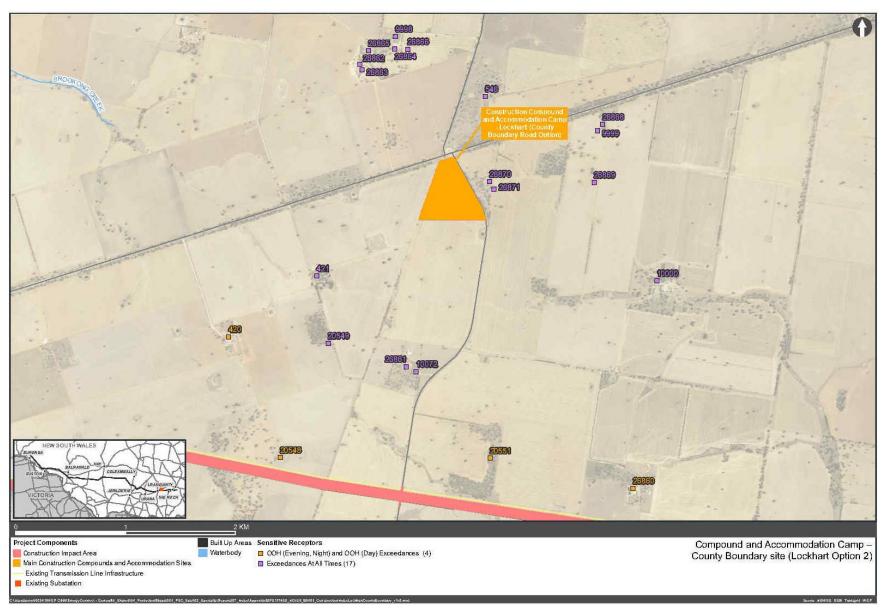


Figure B2 – Sensitive receivers near Lockhart compound and accommodation camp

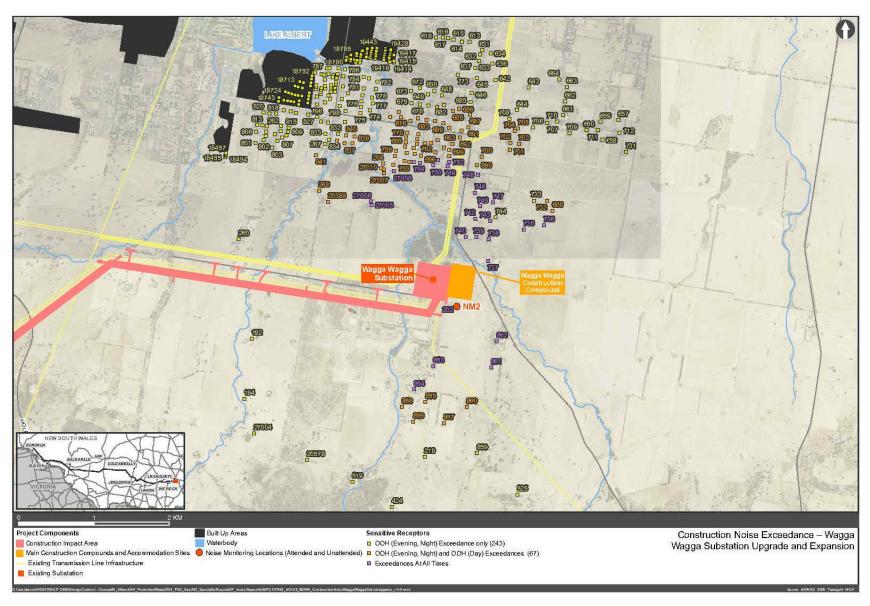


Figure B3 – Sensitive receivers near Wagga Wagga compound and accommodation camp

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Appendix C - Construction scenarios and noise levels for plant and equipment	

Table C.1 Construction scenarios and associated plant and equipment – main construction compounds and accommodation camps (source: Appendix B-1 in Technical Paper 10 of the EIS)

WORK STAGE	EQUIPMENT	NUMBER OF ITEMS	USAGE FACTOR	BASE SWL
Enabling works –	Flatbed hi – ab truck	1	1	107
site establishment	Concrete agitator	1	0.5	109
	Concrete pump	1	0.5	102
	Bob cat	1	1	104
	10–15 tonne roller	1	1	109
	Watercart	1	1	107
	CAT 140M grader	1	0.5	113
	D8 Dozer	1	0.5	116
	30–45 tonne excavator	1	1	110
	20 tonne excavator	1	1	110
	12-15 tonne excavator	1	1	104
	7–10 tonne excavator	1	1	104
	5 tonne excavator	1	1	100
	Excavator with hammer	1	0.5	119
	12-15 tonne franna crane	1	0.5	98
	15–20 tonne franna crane	1	0.5	98
	70 tonne crane	1	0.2	113
	Backhoe	1	1	111
	Pneumatic jackhammer	1	0.5	115
	Dumper truck	1	2	110
	Elevated working platforms	1	0.5	98
	Chainsaw	1	0.1	114
	Mulcher/Chipper	1	0.1	116
	TOTAL	125		
Compound operation	Front end loader	1	1	91
	Excavator (tracked) 35t	1	1	108
	Road truck	1	1	110
	Light vehicles	1	1	108
	Power generator	1	1	88
	Concrete batching plant	1	1	103
	TOTAL			112

Table C.2 Construction scenarios and associated plant and equipment – substation construction (source: Appendix B-1 in Technical Paper 10 of the EIS)

WORK STAGE	EQUIPMENT	NUMBER OF ITEMS	USAGE FACTOR	BASE SWL
Earthworks and Civil	Rigid tippers with trailers	3.00	1.00	110
Construction Works (Substations)	Compactor	2.00	1.00	106
	Flatbed Hi – Ab truck	1	1.00	107
	Tilt tray truck	1	1.00	103
	Concrete agitator	1	0.30	109
	Concrete pump	1	0.25	109
	Bob cat	2.00	1.00	104
	10–15 tonne roller	2.00	1.00	109
	Watercart	2.00	1.00	107
	Piling rig	1	0.10	116
	CAT 14M grader	1	1.00	113
	CAT 140M grader	1	0.50	113
	Scraper	7.00	1	110
	30–45 tonne excavator	1	1	110
	20 tonne excavator	1	0.50	110
	12-15 tonne excavator	1	1	104
	7–10 tonne excavator	1	1	104
	5 tonne excavator	1	1	100
	Excavator with hammer	1	0.20	122
	15-20 tonne franna crane	1	0.30	113
	Backhoe	1	1	111
	Pneumatic jackhammer	1	0.20	115
	<10t dump truck	3.00	1	110
	Articulated Dumper truck	2.00	1	110
	Rigid Dumper truck	2.00	1	110
	Elevated working platforms	1	0.10	98
	Asphalt plant	1	0.10	106
	Geotech boring rig	1	0.50	112
	Generator	1	3.00	103
	Trencher	1	1	105
	Chainsaw	3.00	1	114
	Mulcher/Chipper	2.00	1	116
	TOTAL			127

Table C.3 Construction scenarios and associated plant and equipment – early works at substations (source: Appendix B-1 in Technical Paper 10 of the EIS)

WORK STAGE	EQUIPMENT	NUMBER OF ITEMS	USAGE FACTOR	BASE SWL
Early works, and setout	Flatbed Hi – Ab truck	1	1	110
works (Substations)	Watercart	1	1	107
	Bob cat	1	1	104
	12-15 tonne excavator	1	1	104
	Geotech boring rig	1	1	112
	TOTAL			115
Access & Clearing	Rigid tippers with trailers	2.00	1	110
	Flatbed Hi – Ab truck	2.00	1	107
	Concrete agitator	1	0.10	109
	Concrete pump	1	0.05	109
	Bob cat	2.00	1	104
	10–15 tonne roller	2.00	1	109
	Watercart	2.00	1	107
	CAT 14M grader	1	2.00	113
	CAT 140M grader	1	1	113
	D8 Dozer with tree pusher	1	0.70	116
	30–45 tonne excavator	1	0.80	110
	20 tonne excavator	1	0.80	110
	Excavator with harvester	1	1	110
	Excavator with shears and grab	1	1	110
	Articulated Dumper truck	1	0.50	110
	Chainsaw	4.00	1	114
	Stump Grinder	2.00	1	116
	Mulcher/Chipper	2.00	1	116
	TOTAL			127