

Meeting note

TransGrid Powering Sydney's Future CSRG

Date	1 October 2020	Time	5:00pm – 6:00pm
Chair	Brendan Blakeley, Elton Consulting	Recorder	Alexandra Krautil, Elton Consulting
Attendees	Jo Blackman, CSRG member Brian Hudson, CSRG member Wally Mehanna, CSRG member Manoj Isac, CSRG member Jeff Senior, CSRG member Colin Mayer, TransGrid Monica Struzman, TransGrid Klia Stratigos, TransGrid Padraig Clifford, TransGrid Amanda Muir, Becscomm/Taihan Brendan Elliott, Garde/Taihan		
		Apologies	N/A

Item	Discussion Point
1.	Welcome and introductions <ul style="list-style-type: none">» The meeting commenced at 5:05pm.» Brendan welcomed all participants, including an acknowledgement of country.
2.	Review of notes from previous meeting <ul style="list-style-type: none">» No comments were noted on the previous minutes.» The minutes were formally adopted by the group.
3.	Work progress update <ul style="list-style-type: none">» Padraig provided an update on the project's progress.<ul style="list-style-type: none">> A live map of the works is available on the project website. This shows current, anticipated and completed works. Refer to p. 2 of the attached presentation for a screenshot of this map showing progress to date.» Works commenced on the western part of the route on 26 August and are currently at Yangoora Road in Lakemba. There have been five trenching crews to date, with a sixth commencing on night shifts this week.<ul style="list-style-type: none">> There is also an additional crew constructing the Muir Road Bridge. The works are 50 per cent complete, with the next stage of installing pre-cast concrete elements commencing from 10 October.> For a summary of the project key dates, refer to p. 3 of the attached presentation.> For a summary of works completed, including trenching, Cable 47 Joint Bays and the Muir Road Bridge, refer to p. 4 of the attached presentation.» Refer to p. 5 – 7 of the attached presentation for images of the project progressing.<ul style="list-style-type: none">> The image on p. 7 displays management of works in front of homes. Bunting is installed across driveways to ensure people safely exit their homes rather than walking straight into a work zone. Residents are escorted in and out of their driveway by traffic controllers.

Brendan: are the works currently on time?

- » Padraig: the works commenced slightly later than anticipated, meaning the project is slightly behind program. However, productivity is higher than was expected so the team are making progress on catching up to the dates.
- » Brendan called for any questions relating to the nature and progress of works.

No questions were noted from the group.

4. **Construction lookahead**

- » Padraig provided a summary of the anticipated construction timeframes.
- » Refer to p. 8 of the attached presentation for the lookahead in the City of Canterbury-Bankstown.
- » Underboring is expected to commence next week on Rawson Road, with site establishment planned for Tuesday 6 October.
 - > Underbores are necessary in locations that trenching is unsuitable, including large roads such as the Hume Highway, sensitive environments such as Cooks River, and rail lines.
 - > On Rawson Road, underboring is necessary due to the large stormwater management facilities in the area – these are easier to drill through.
- » The Muir Road Bridge is 50% complete and is due for completion in December. Once the landing planks are in place from 10 October the super structure will be physically complete, with just tidying and surface works required after that.
- » In relation to cable hauling, 39 of the 73 prongs that will be required for the project arrived in Port Kembla on 26 September. These are approximately 5.5 – 6m wide, with a 4m diameter and weigh above 47 tonnes. These are being transported to site and will be installed with the conduits that have already been laid. After this, jointing will commence.
 - > Refer to p. 4 for an image of the cable hauls arriving at Port Kembla.
- » Refer to p. 9 of the attached presentation for the lookahead in the Inner West Council area.
 - > Works will commence on Inner West underboring and trenching in November, shortly after the cable pulling in the Canterbury-Bankstown section is complete.
 - > Joint bay construction will not commence until February 2021.
 - > Mobilisation for the Bedwin Road cable bridge will commence in November.
- » Refer to p. 10 of the attached presentation for the lookahead in the City of Sydney area.
 - > Looking to undertake works in line with the Inner West timing – there is minimal scope in the City of Sydney area.

Wally: commented the nightworks on Rookwood Road have been completed very efficiently. The road management and impacts are managed well.

Jo: noted November is not far away, and that she has not seen any construction starting around the area.

- » Padraig: the first notification will be for out of hours works and the team aim to release notifications 30 days in advance of the works commencing for areas that need longer site establishment, with large activities such as directional drilling. As an example, community members in the Cooks River area will receive 30 days notice prior to set up.
 - » Amanda: in addition to the 30 day notification, the team may also complete out of hours consultation, with home and business plans discussed and developed sometimes longer than 30 days prior to construction in the area.
 - > The community will have multiple interactions with the community relations team before any works start in an area.
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- » Padraig: we also need to balance the timing of notifications to ensure they are not sent out too far in advance that people forget about the works. The general target for daytime work is seven to 14 days prior, to ensure the works stay in the front of people's minds.

- > **ACTION:** Taihan to provide approximate program date of when they are expecting to notify Inner West residents of works.

Brian: the team were completing some soil sampling in our area last week (around Cheviot St) – are there more investigation works expected around Ashbury or was this a one off?

- » Amanda: these investigations related to a Sydney Water asset they asked the team to look at in the area and tree roots. We dug two slot trenches to look at the tree roots and the asset to ensure we could get the cable through without impacting the trees.
- » There may be more investigative work in the Inner West area that will be completed on an as needs basis. The neighbouring community will be given a seven day notification prior to any works, and if there are any specific property impacts doorknocking will be completed.
- » Brendan called for any further questions on the overall program of works.

No further questions were noted.

5. Management of complaints

- » Monica provided an overview of the management of complaints on the project.
 - » Refer to p. 11 of the attached presentation for a snapshot of complaints received thus far, including numbers and issues identified.
 - > Complaints are expected, and most major construction projects in Sydney will receive them. The team like to look at whether they were avoidable or unavoidable.
 - > Despite receiving these complaints, the team has developed an excellent rapport with the community.
 - > The on-the-ground team are working hard to ensure they get to know businesses and residents that will be impacted by the works through doorknocking and are trying to pre-empt all of the more impactful works.
 - > Works commenced in late August, hence the spike in complaints as indicated on the graph. Most of the complaints thus far have been received in the Canterbury-Bankstown area (14), as this is where the bulk of the work has been carried out.
 - > Key issues have included alleged property damage, loss of parking/business impacts, dust suppression, access impacts, notification detail and road restoration.
 - > The team expect the loss of parking and business impacts to be the most frequent complaints as there is extensive work in residential streets and around small businesses. This is why the home and business plans are important and the team is getting on the front foot working with the community ahead of the works.
 - » Brendan E: the Taihan team are working hard to stay ahead of the game and consciously follow up on any issues – being hands on.
 - > As an example, there was a complainant with protracted issues for B-Double access. The team went out of their way to keep them informed on how work was progressing, including getting the relevant contacts to understand the situation before and after the long weekend.
 - > Have also established contact with Lakemba Mosque, been calling them to understand their funeral timings as we are aware of the sensitivities around this and are doing our best to ensure there are no issues with traffic management.
 - > In this way, we are working to be there for sensitive receivers and engage with them meaningfully.
 - » Monica: agreed the proactivity has been excellent, the team is in touch daily with community members such as the Mosque representatives. As a result, we have seen positive feedback and
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even offers of drinks and breakfast for the work crews – refer to p. 12 of the attached presentation for images.

- > There has additionally been engagement with CSRG representatives in relation to possible greening initiatives and community grants, which will be further discussed shortly. We understand there are impacts and are trying to offset these where possible.
- > TransGrid are also holding a workshop to identify where improvements could be made picking up on avoidable complaints.
- » Refer to p. 13 of the attached presentation for a summary of ongoing community and stakeholder engagement activities.

Jo: received a phone call from a fairly angry resident asking about the road area from Newington to Addison Road.

- » Monica: the team are aware of this stakeholder and have been in discussions with them and the associated Resident Action Group. The residents in this area were informed of the works, and this resident was not on the direct alignment or impacted by the work.
 - > The team have a good rapport with the residents along the direct alignment and are providing regular updates to the relevant community representative from the Action Group.
 - > Amanda: confirmed two of the four complaints noted in the Inner West area were from this resident. At a project level, Taihan have been liaising closely with the team and TransGrid have been very proactive in taking over management of the complaint, as per the project complaints escalation policy.

Jeff: noted there is one issue/complaint that the team is aware of and we're actively working through on Wangee Road.

- » Monica: agreed, and reiterated the team are ensuring as many people as possible are contacted through extensive consultation and doorknocking. To manage language barriers, we have produced an A5 card with different languages advising how to contact the team.

Wally: gave his apologies and left the meeting at 5:30pm.

6. **Greening initiatives and community grants**

- » Monica provided an overview of the development of greening initiatives and community grants.
 - » In addition to the above engagement activities, we have reached out to the CSRG representatives to help liaise with community groups about potential local greening initiatives and grants.
 - > Thanks to each member for taking the time out and sending ideas for how the project team can give back to the community, acknowledging the temporary disruption of the works. TransGrid want to give back in legacy projects and determined the best way to do this was to find out what the community would like through the CSRG representatives.
 - » Ideas for initiatives and grants are still trickling through and being explored. Refer to p. 14 for illustrative photos of some of the types of projects that have been suggested so far.
 - > Greening ideas have included various Dulwich Hill bush care regeneration sites, school and community gardens as well as signage around the Greenway and other bush care sites to identify local wildlife. There is a great, proactive community along the alignment with a large volume of community gardens and interested local schools.
 - > Grant ideas have included local beehive initiatives, assisting those with special needs through community gardens, upgrades to the local scout hall and teaching children to look after chicken and worm farms.
 - > These ideas are being gathered and will be put to senior executives to make a decision on which initiatives can go ahead.
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- » TransGrid are particularly looking at the Cooks River section of the alignment, including the section between Flockhart Park and Canterbury Racecourse, as an area for regeneration (as it's within the project alignment area).
 - » The delivery of these initiatives would be a large project, likely completed in stages. The team expect there will be lots of volunteers involved and are looking at having in-kind project team participation, with elements such as site establishment and planting.

Brendan: will you be at the point of project selection by the next meeting?

- » Monica: Yes, we are looking to roll out the program in the next few months, and it may span up to 12 months. TransGrid are still open to the staging plan – may be one initiative delivered each month over 12 months for example.
 - > The approach will depend on funding and the scale of projects.

Brian: noted Monica has done an excellent job working with local groups through the CSRG members to find opportunities for initiatives.

7. General discussion

Brian: could you please let me know when activity to inform people about works begins in Ashbury?

- » Monica: confirmed the Taihan team can let Brian know about engagement activities commencing and can email notifications to him.
 - > **ACTION:** Taihan to inform Brian prior to initial letterbox drops/consultation being completed in the Ashbury area.
- » Brendan E: noted the legacy project opportunities are fantastic.
 - > Going into the long, hot summer, dust will be an issue. Want to assure the group the team are keeping a close eye on dust and have increased dust suppression activities now that it is getting hotter and drier with more ground open.
 - > The team is also focussed on noise management. Attended noise monitoring has now commenced on the project and will continue for the life of the project, building up a depth of understanding of noise occurring. Working to avoid issues as much as possible before they occur.

Jo: are you seeing any legacy pollutants in the soil tests that are of any concern?

- » Padraig: we have specific land management plans prepared to manage any areas where contamination is expected from prior land use, such as Sydney Park and Camden Park in the City of Sydney area, and the industrial area along Muir Road.
 - » A key part of earlier investigations was identifying any expected contaminated areas – 18 months ago we completed excavation every 100m along the full project alignment. For this reason, the team are confident of what will be found.
 - » There is also an unexpected find protocol within the waste management plan.
 - > The Muir Road area has now been excavated and materials were taken to a licensed facility.
 - > Largely dealing with virgin excavated material and have not yet seen anything unexpected.
 - > Another location is a private property between Euston Road and Burrows Road in Alexandria. This has been through a significant amount of remediation in the past few months which delayed commencement in this location – had significant contamination as it was previously used for battery recycling and lead alloys.
 - > Largely expecting excavated natural material rather than highly contaminated ground.
 - » Refer to p. 15 for the project contact details.
 - » Brendan encouraged CSRG members to contact the project team at any time and to pass on any queries that they receive. The role of the CSRG members is to be a conduit to the community and they should not face any challenging conduct from others.
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» Brendan called for any further questions or discussion items.

No further questions or discussion items were noted.

» Brendan asked members if they were happy for the next meeting to be held in late January?

Members raised no concerns with the next meeting being held in late January.

» **ACTION:** Monica to touch base with Jo and Brian to give an update on greening initiatives and community grants prior to the end of the year.

8. **Meeting close**

» The next CSRG meeting is scheduled for Thursday 28 January 2021.

» The meeting was closed at 5:55pm.

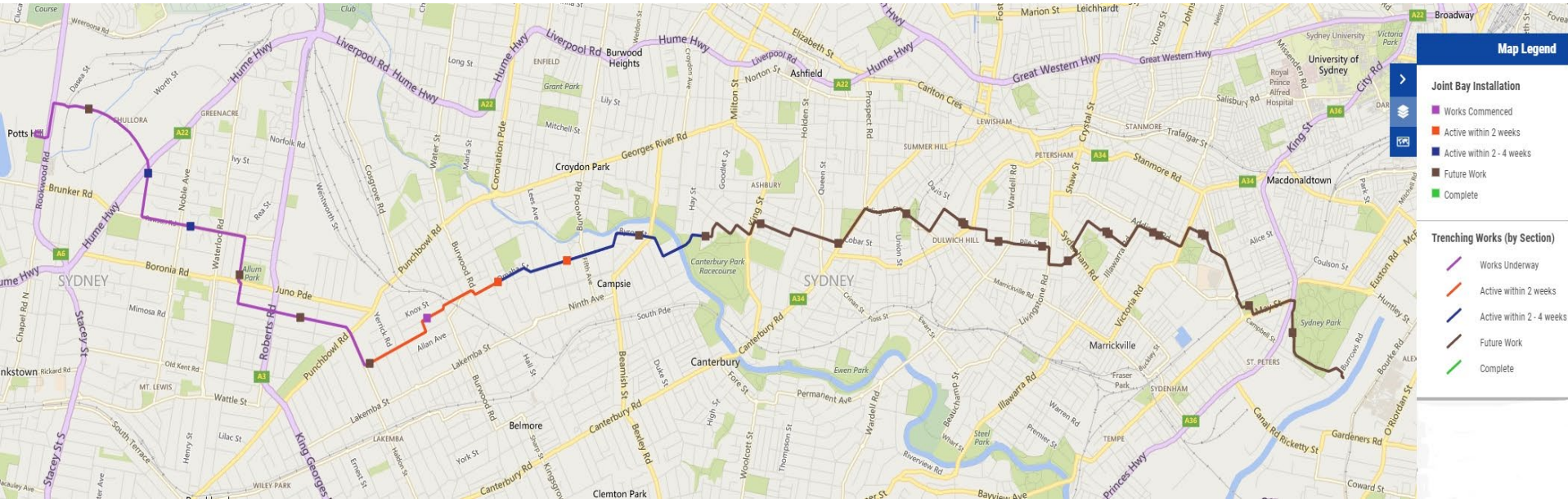
Powering Sydney's Future

Potts Hill to Alexandria transmission cable project

CSRG presentation

October 2020

Project route



Powering Sydney's Future – Key dates

Milestone	Date
Community and stakeholder engagement during EIS development	Early 2018 – mid 2019
Australian Energy Regulator approval granted	Mid 2018
EIS placed on public exhibition for 6 weeks	11 October 2019
EIS public submissions close	22 November 2019
Contract award	January 2020
Planning approval decision	Received 14 May 2020
Early investigation works	May – August 2020
CEMP & sub plans approval	25 August 2020
Construction	26 August 2020 – late 2022

We are here

Powering Sydney's Future – work progress update

Activity	Locations
Trenching	<ul style="list-style-type: none">• 100 % completed at Muir Road, Hillcrest Avenue, Acacia Avenue• Rawson Road (75%), Maiden Street (65%), Wangee Road (75%), William Holmes Street (10%)
Cable 47 Joint Bays	Installed at: Muir Road, Hillcrest Avenue, Rawson Road, Maiden Street, Wangee Road, Yangoora Road, Lucerne Street
Muir Road Bridge	50% complete <ul style="list-style-type: none">• Piling, construction bridge abutments, precast beams installed from Friday 9 October





Joint bay construction in Yangoora Road, Lakemba



Work site at Muir Road, Chullora



Work crews at Hillcrest Avenue, Greenacre

Powering Sydney's Future – City of Canterbury Bankstown

Construction look ahead

Activity	Start	Finish
Investigation works	Ongoing	TBC
Trenching	August 2020	January 2021
Joint bay construction	August 2020	February 2021
Underboring	October 2020	February 2021
Muir Road Cable bridge	September 2020	December 2020
Cable hauling	November 2020	March 2021
Cable jointing	November 2020	June 2021

Timing is approximate and subject to change

Powering Sydney's Future – Inner West

Construction look ahead

Activity	Start	Finish
Investigation works	Ongoing	TBC
Underboring	November 2020	February 2021
Trenching	November 2020	March 2021
Joint bay construction	February 2021	July 2021
Bedwin Road Cable bridge	November 2020	June 2021

Timing is approximate and subject to change

Powering Sydney's Future – City of Sydney

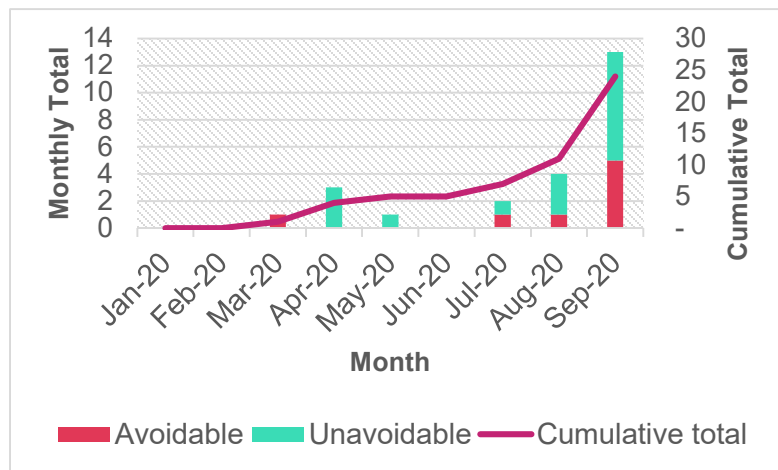
Construction look ahead

Activity	Start	Finish
Investigation works	Ongoing	TBC
Underboring	November 2020	January 2021
Trenching	November 2020	April 2021
Joint bay construction	November 2021	February 2021
Cable Hauling	June 2021	June 2021
Cable Jointing	June 2021	June 2021

Timing is approximate and subject to change

Management of complaints

Total number of complaints



- Complaints within expected level
- Upwards trend in avoidable complaints relating to sunken restoration during trial hole investigation work. Restoration quality has been raised with contractor.

LGA	Number	Issues
City of Canterbury Bankstown	14	<ul style="list-style-type: none"> • Property damage • EMF/Consultation • Loss of parking/business impacts • Dust suppression • Access to property
Inner West Council	4	<ul style="list-style-type: none"> • Communications materials • Road restoration
City of Sydney	0	<ul style="list-style-type: none"> • N/A

Management of complaints

Mitigation measures & highlights

- Extensive doorknocking to conduct home and business plans. Repeat doorknocking needed for home plans. Property and business access the primary concern.
- Ongoing engagement with councils, CSRG and Community Groups regarding greening initiatives.
- Some early compliments received.
- Respite consultation for out-of-hours works.



Ongoing community & stakeholder engagement

- **Notifications** continue to be distributed minimum 7 days ahead of construction.
- **Website and social media** regularly updated – including interactive map/live tracker and work notifications.
- **Newsletters** will continue to be issued via letterbox drop to those within 200m of cable alignment (biannually or quarterly depending on construction milestones), plus via email.
- **Home and Business Plans and door knocking** – continuing with directly impacted stakeholders adjacent to work sites, i.e. joint bays, Out-of-Hours work consultation where disruptive.
- **Community information line (1800 number) & PSF email, plus mail** – available for 24/7 enquiries and complaints management.
- Will continue to regularly liaise with council and other key stakeholders.
- **Greening initiatives/ project legacy** – work with councils and community members to explore opportunities to give back to local areas along the cable route.



Greening initiatives and community grants



These photos are for illustrative purposes only

Contact the project team

General project contact details

Toll-free phone number: 1800 955 588

Email: psf@transgrid.com.au

Post: PO Box A1000, Sydney South, NSW, 1235





Thank you

October 2020