

22 July, 2021

Meeting Title:	TransGrid Advisory Council	Date:	22 July 2021
Location:	WebEx	Time:	9:30am – 12:00pm
Chairperson:	Brian Salter, Executive Manager, Legal, Governance & Risk		

1. Agenda

Time	Agenda item	Presenter	Overview
9:30am	Welcome and introduction	Brian Salter, Exec Manager, Legal, Governance & Risk	<ul style="list-style-type: none"> > Welcome to participants > Introduction of agenda > Feedback from last meeting
9:40am	Drivers of TransGrid's reset	Stephanie McDougall, Head of Regulation	<ul style="list-style-type: none"> > Expenditure driver overview
11:00am	<i>Break (10 mins)</i>		
11:10am	Customer research	Catherine O'Neill, Customer & Stakeholder Lead	<ul style="list-style-type: none"> > Focus of research > Design / process
11:20am	Next steps	Catherine O'Neill, Customer & Stakeholder Lead	<ul style="list-style-type: none"> > TAC feedback > Topics for August TAC meeting
11:30am	ISP consultation	Andrew Nance, Chair – ISP Customer Panel	<ul style="list-style-type: none"> > ISP process > ISP engagement
12:00pm	Meeting close		