



Transgrid Advisory Council (TAC)

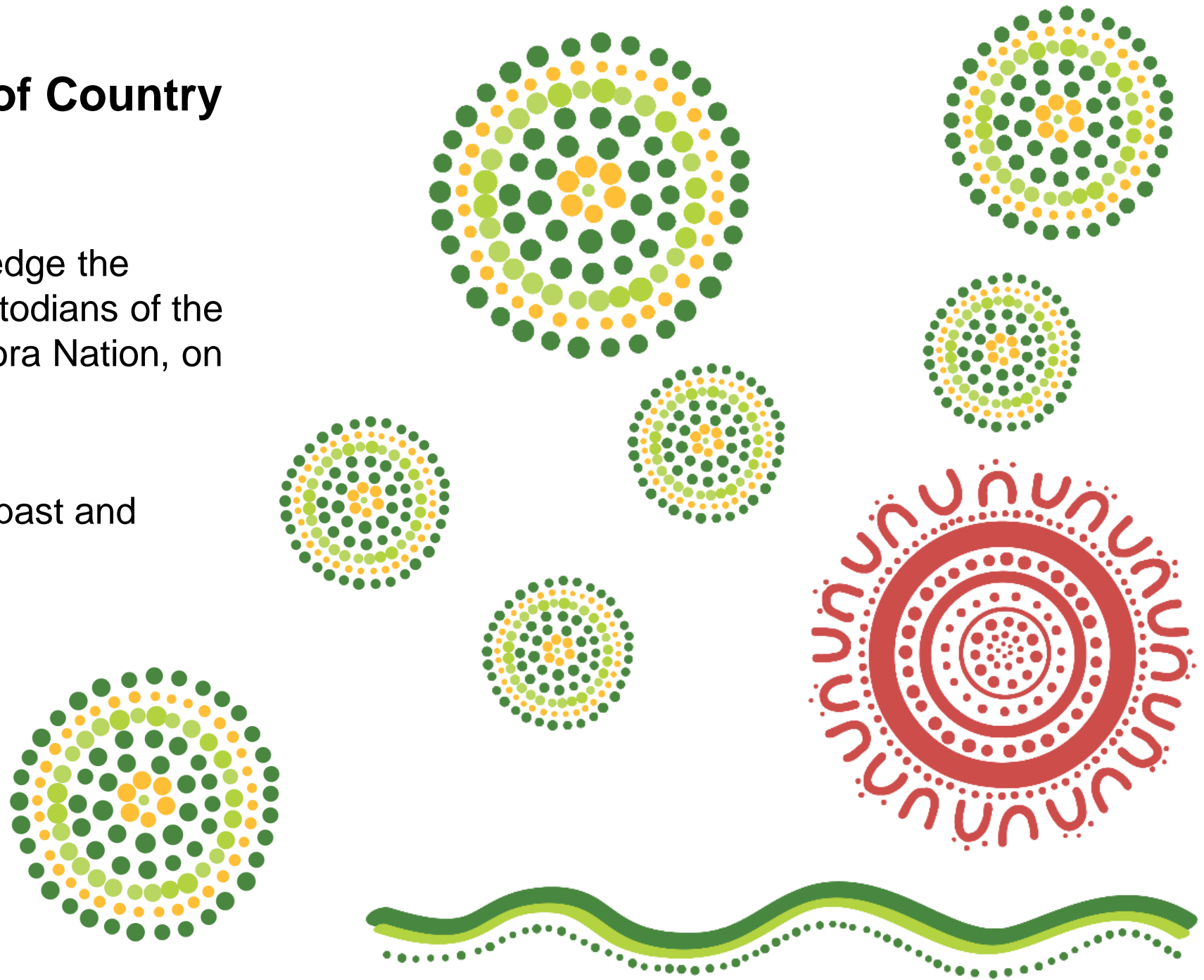
Meeting #1 for 2024

Tuesday 12 March 2024

Acknowledgement of Country

We would like to acknowledge the Gadigal people as the custodians of the lands and waters of the Eora Nation, on which we meet today.

We pay respect to Elders past and present.



Agenda



Please note: today's workshop is being recorded

Time	Topic	Lead
3.00pm - 3.05pm	Welcome and Acknowledgment of Country	Maryanne Graham, EGM Corporate and Stakeholder Affairs
3.05pm – 3.10pm	Actions from last meeting	Cassie Farrell, Senior Manager Stakeholder and Corporate Engagement
3.10pm – 3.25pm	CEO Update	Brett Redman, CEO
3.25pm – 3.40pm	Major Projects Portfolio Q&A (refer to pre-read) – <i>EnergyConnect, HumeLink and VNI West</i> Gordon Taylor, EGM Major Projects	
3.40pm – 3.50pm	System Security Roadmap & Non-network Solutions updates	Robbie Aherne, GM System Resilience
3.50pm – 3.55pm	Regulatory Policy and Government Relations Q&A (refer to pre-read) Nicole Ryan, GM Community, Stakeholder and Government	
3.55pm – 4.00pm	Summary and next steps	Maryanne Graham, EGM Corporate and Stakeholder Affairs
4.00pm	Meeting break (<i>5-minute break before co-creation session</i>)	
4.05pm - 5.00pm	TAC Engagement co-creation session	Maryanne Graham, EGM Corporate and Stakeholder Affairs
5.00pm	Meeting close	

Are there any topics you would like to see on the next agenda?

Tracking meeting satisfaction

We will launch a short poll at the end of each meeting to ask:

To what extent do you feel you had an opportunity to effectively engage today?



not effective



very effective

Do you have further feedback on any of the following topics discussed today?

- CEO update
- Major Projects portfolio update
- System Security Roadmap and Non-network Solutions updates
- Regulatory Policy and Government Relations updates
- TAC Engagement approach

Objective: To seek TAC member views on our engagement performance today

We appreciate your feedback

Actions from last meeting

Action	Status
EnergyConnect: Provide an understanding of the budget to date on the PEC estimate	<i>Update to be provided today</i>
PTT - regional telecommunications: Provide more information about Federal Parliament recommendations that future telco lines follow the same routes as transmission	<i>In progress</i>
Non-network solutions (batteries with grid forming invertors): Provide further details on any challenges with getting through a RIT-T given there is only one installed in Australia (is there promise for these or are there hurdles to overcome to bring these on)	<i>Noted, in progress for future NNS deep dives</i>
Non-network solutions (barriers and challenges): Include potential case studies or work examples in future meetings, so we can quantify what those barriers mean and get a better understanding of how the AER is going to assess prudence and efficiency etc.	<i>Noted – and applied in Non-network Solutions deep dive in February</i>
TAC engagement update: TAC members and Transgrid to share their expectations of the TAC, to ensure alignment and understand the impact TAC members hope to have, and the impact Transgrid is seeking	<i>For discussion today</i>
Major projects: Explore a working group similar to what Transgrid did with Powering Sydney's Future to track the budget during projects and get any early warning signs on ex post cost increase risk	<i>For discussion today</i>

CEO Update

Brett Redman, Chief Executive Officer



Major Projects Portfolio Q&A*

*Pre-read update

Questions facilitated by Gordon Taylor, EGM Major Projects and Project Directors

Objective: to inform the TAC of key updates on our major projects and respond to any questions, issues or clarification required.



Project Energy Connect (PEC) update

Where we are on Project Timeline

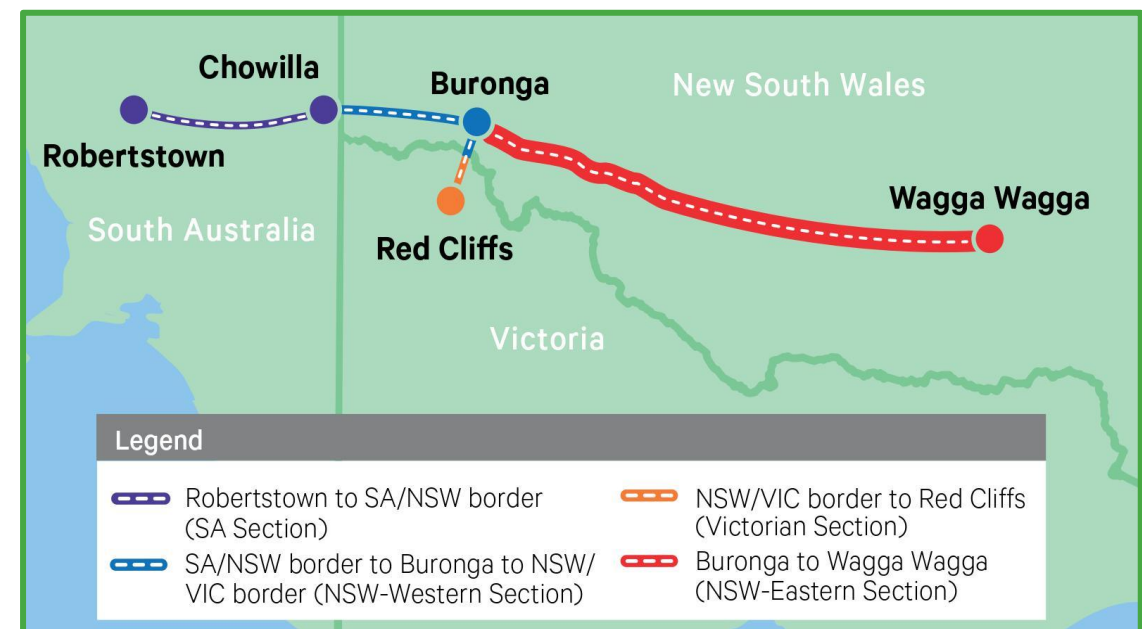
- ✓ **Buronga Substation** – SynCon assembly – SynCon 4 (87%) and SynCon 5 (56%)
- ✓ **Wagga Wagga & Dinawan Substation** – Bench clearing and construction has commenced
- ✓ **Dinawan site & Camp 3** - site establishment works
- ✓ **Line 1 (Buronga to SA Border)** - tower foundations (100% complete), tower assembly (99%) and tower erections (91%), line stringing (55%)
- ✓ **Line 4 (Buronga to Red Cliffs)** - tower foundations (87% complete), tower erections (79%)
- ✓ **Lines 2 & 5 (Buronga to Wagga Wagga)** – Tower foundations (L2 9% complete, L5 12% complete)

Timeline

PEC Stage 1
Sept Quarter 2024 (150MW)*

PEC Stage 2
June Quarter 2026
(800MW)*

*Ready to commence Internetwork Testing



Project Energy Connect (PEC) update

Stakeholder Engagement

Key engagement activities in last month

- ✓ Wagga Wagga City Council visit to Lockhart camp
- ✓ Project updates provided to Councils in the west
- ✓ Engagement with CPP grant recipients in the west

Upcoming engagement activities

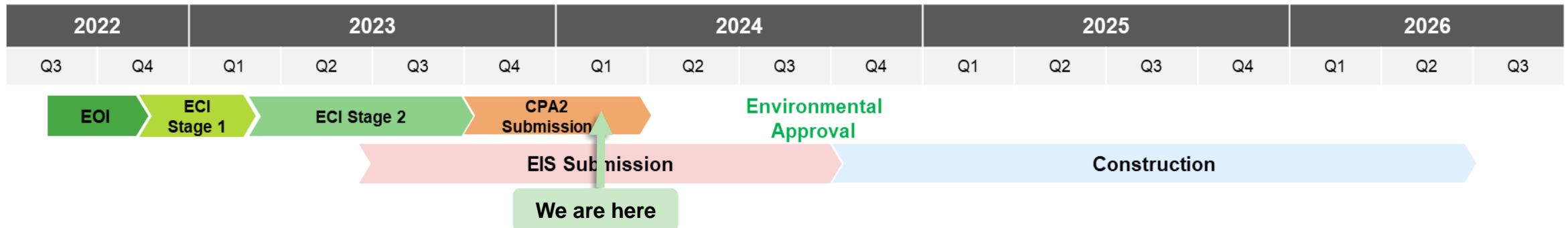
- ✓ Community events along the alignment
- ✓ Stakeholder visits to Lockhart Camp
- ✓ Project updates for Councils in the east

Social Licence

- ✓ CSU scholarship award – currently in third round, 19 applications received to date for 2024
- ✓ Community Partnership Program – community grants issued to organisations along the project alignment
- ✓ Regional Development Australia Country Change magazine rebrand launch

HumeLink update

Where we are on Project Timeline



- Focusing on Submissions Report and Amendment Report - submission scheduled for June
- Responding to submissions received on CPA 2 lodged in December
- Undergoing Q&A with the AER on CPA 2 submission

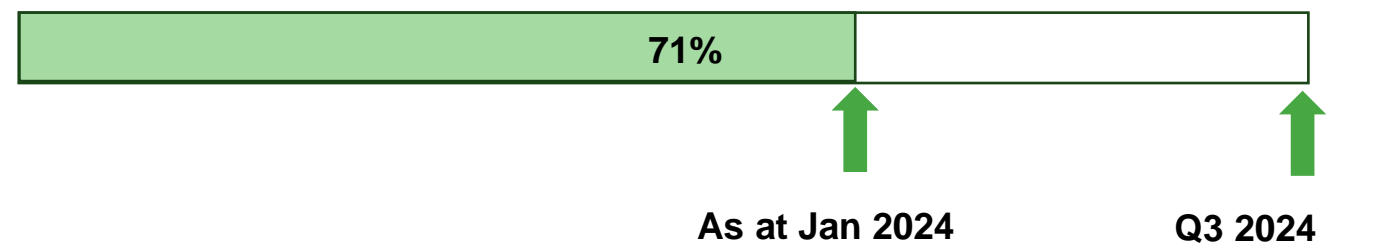
Technical & Delivery Partner

- Submission and reviews underway of design packages and management plans for East and West
- Steel tender process commenced for East, to commence shortly for West

CPA 1 update

Actuals January 24	\$13.1M
Total <u>Cost to Date (CPA-1 Part 1)</u> as end of Jan 24	\$268.9M
CPA-1 Cost to complete	\$109.3M

CPA 1 (Part 1) Funding Envelope to Total Outturn Cost in 2024



HumeLink update

Stakeholder Engagement

Acciona Genus Joint Venture (East)

- 187 private landowners
- 114 agreements in principle
- 53 executed
- 4 executed by Landowner with Transgrid for execution
- 17 out for execution

UGL CBC Joint Venture (West)

- 74 private landowners
- 44 agreements in principle
- 21 executed
- 9 executed by Landowner with Transgrid for execution
- 1 out for execution

Key activities in February

- Monthly newsletter for February– email edition
- Introducing Delivery Partners to agencies, MPs, Councils and key stakeholders
- HumeLink East Business Buzz sessions held to share business and employment opportunities
- Amendment report engagement: 15 community information sessions and six street meetings held in 12 communities along the alignment – advertised in print, digital and online

Upcoming activities in March

- Next CCG meeting 19 March in Gundagai and online information sessions

Social License

- Introduction of Social License Framework and HumeLink Community Investment Benefits Plan to progress Delivery Partner Community Investment action plans
- Proposed AER Community Investment budget of \$15.6M (CPA2)

HumeLink update

Environmental Approvals

- Preparing Submissions Report and Amendment Report for concurrent lodgement with the Department of Planning, Housing and Infrastructure (DPHI). Proposing soft-lodgement in May, with formal lodgement June 2024
- Soft lodgement version will exclude the Revised BDAR (Biodiversity Development Assessment Report) and contractors EWMP (Environmental Water Management Plans)
- DPHI formal assessment window will commence upon receipt of all documents in June 2024
- Reviewing draft Delivery Partner Construction Environment Management Plans and sub-plans

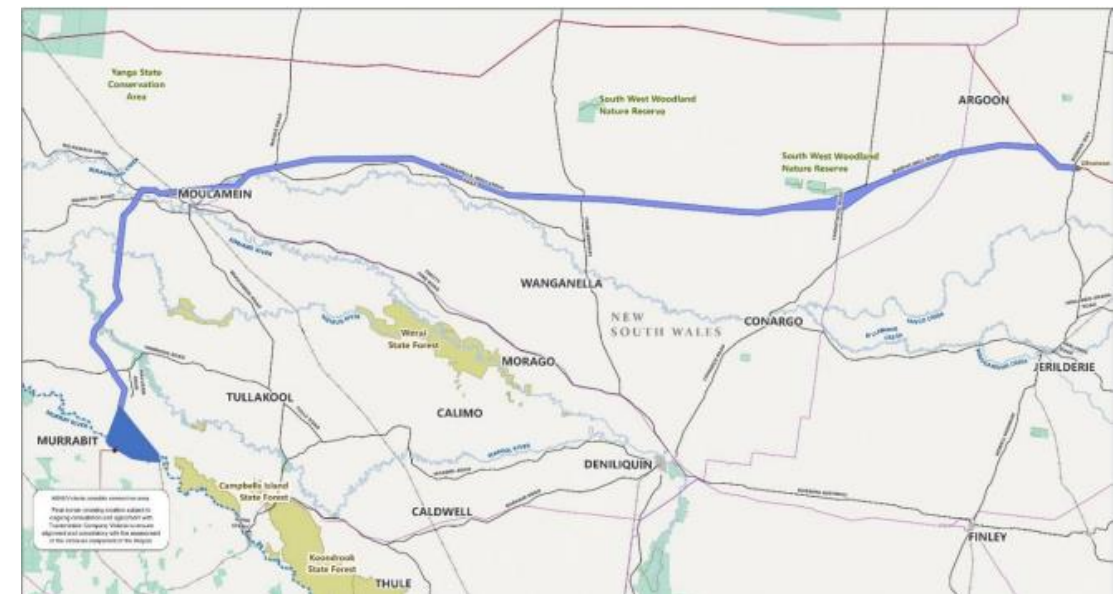


VNI West Project update

Where we are on Project Timeline

- ✓ Published draft Route Report end January 2024 with feedback submitted by 4 March 2024. There were 45 submissions received
- ✓ Access to Crown lands, Council lands, NPWS lands secured
- ✓ Critical State Significant Infrastructure Declaration Request sent to Minister of Planning and Public Spaces
- ✓ Continued engagement with AER in response to CPA1 funding application. We will be looking to engage with the TAC on CPA 1 and CPA 2

NSW Preferred Corridor



Source: Transgrid VNIW Website

Timeline

Draft Corridor
(10km) published
June 2023

Draft Corridor
feedback
period
July/Sep 2023

Final Corridor
published
October 2023

Draft Route
confirmed
Jan 2024

Route finalised
March 2024

We
are
here

VNI West Project update

Stakeholder Engagement

Key engagement activities last month

- ✓ Landholder discussions continued with 43 private landholders in total on the draft preferred route (30 public landholdings)
- ✓ Hosted third CCG meeting
- ✓ Hosted three in-person Town Hall meetings and 12 drop-in sessions attended by more than 160 people
- ✓ Commenced market sounding with delivery partners
- ✓ Property acquired for biodiversity offsets

Upcoming activities

- ✓ Host Community Consultation Group (CCG) Meeting #4
- ✓ Issue delivery partner ROI to the market
- ✓ Publish the final Route Report end March

Social Licence

- ✓ Funded lifeguard at Moulamein pool for duration of summer
- ✓ Investing route refinement in response to community feedback

System Security Roadmap and Non-network Solutions update

***Pre-read update**

Questions facilitated by Robbie Aherne, GM System Resilience

***Objective:** to inform the TAC of the status of these projects*

System Security Roadmap

Outlines our plan to transform the state's power system and ensure the secure operation of the grid, at up to 100% instantaneous renewables, over the next decade.



Energy Reliability

Develop large scale transmission infrastructure



System Security

Deploy system security infrastructure & services

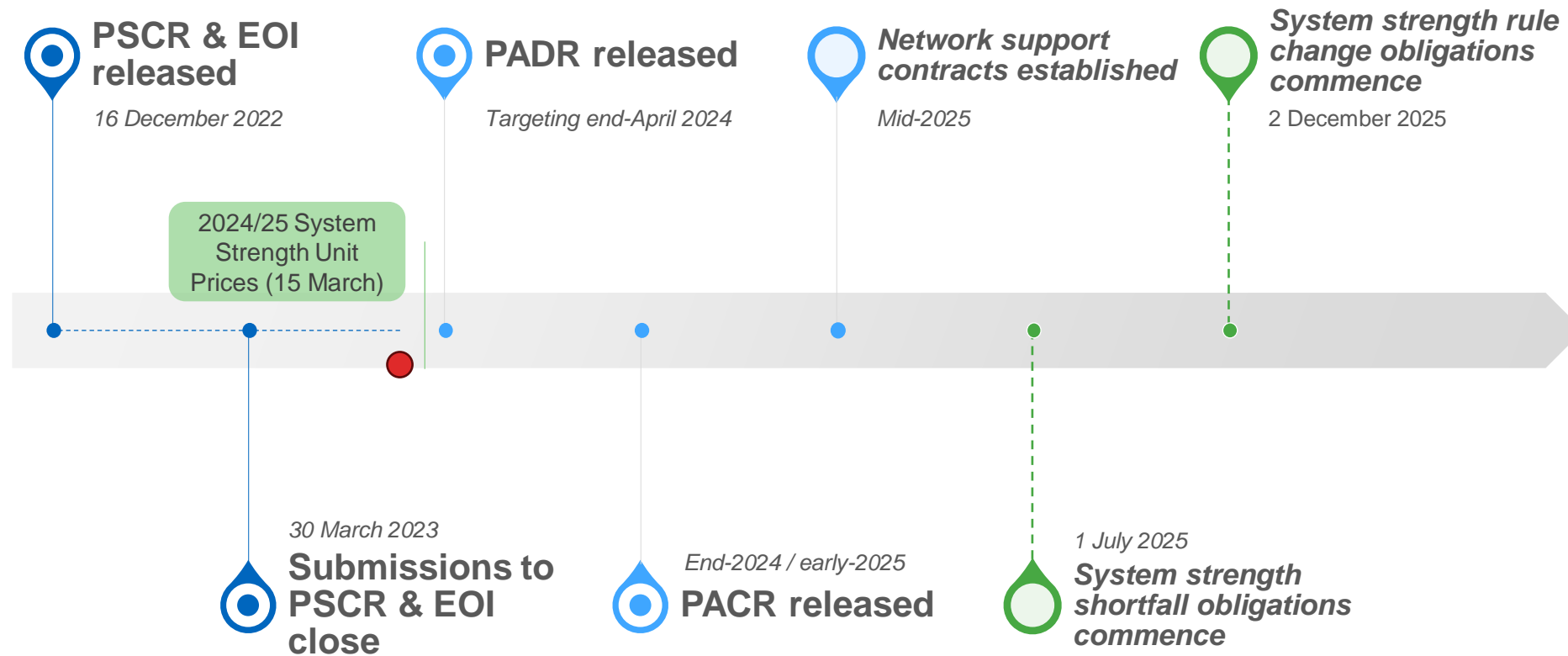


Operability

Develop people, processes and tools for more complex system

System Security – System Strength RIT-T

Where we are on the project timeline



Key updates

- Requested an AER extension to the publication date for the System Strength PADR, to 31 June 2024
- Market modelling ongoing for the system strength RIT-T, including the development of a ‘portfolio formation’ approach
- Aurecon engaged to provide an independent view of the maturity of grid forming inverter solutions to provide system strength
- Ongoing development of specifications for system security services from grid forming batteries and synchronous machines
- Continued collaboration with AEMC, AEMO and TNSPs on how System Strength could be scheduled in the operational timeframe, as well as cashflow issues of variable payments for System Strength (due to a two-year lag in recovering System Strength non-network pass-throughs)

System Operability

- The power system is becoming more distributed, dynamic and unpredictable, and increasingly complex to operate
- It is closer to the edge of its secure operating envelope, meaning that a grid disturbance is more likely to escalate, and operators have less time to respond and recover the system
- This increases the risk of cascading failures and the potential for major outages



People, Processes and Tools

- Advanced technology and additional resources and training is required to plan, manage and operate a power system capable of 100% instantaneous renewable generation
- Deploy tools to increase network visibility, forecasting, situational awareness and decision support
- Increase operations, planning and asset management resourcing and training
- Recognising feedback from the RP3 process, we are refining what is needed in progressing a business case
- Focus in recent months has been in considering a plan which is consistent with international best practice and aligned with the broader industry in Australia
- We are keen to engage with the TAC regularly throughout 2024, such that we incorporate your views as we progress

Non-network solutions

Non-Network Solution	Status
Maintaining reliable supply to Broken Hill	Network Support Agreement (NSA) executed
Improving stability in South-western NSW	NSA in negotiations
Maintaining reliable supply to the North-west Slopes area	Competitive procurement process – RFT closed
Maintaining reliable supply to Bathurst, Orange and Parkes areas	Competitive procurement process – RFT closed
System Strength in NSW	RIT-T in progress
TAPR 2023 identifies approx. 8 new or updated network support opportunities	Range of RIT-Ts to commence in 2024 <ul style="list-style-type: none"> • Beryl area (voltage) • Western Sydney (thermal) • Southern NSW (voltage) • North West Sydney (voltage) • Northern NSW (voltage) • Western Sydney priority growth (thermal) • Alpine area (voltage) • Kempsey, Coffs Harbour, Narrabri (voltage)

Regulatory Reform

Rule Change Proposal 1

- Seeking to address TNSP cost recovery certainty and timing issues for Non-network solutions
- Proposal has been updated **based on TAC member feedback (deep dive sessions)**, AEMC/AER, and ENA member feedback
- Planning to submit to the AEMC imminently

Rule Change Proposal 2

- Seeking to address other issues identified in the non-network solutions framework including:
 - TNSP remuneration
 - back up options to non-network solution
 - cost recovery of TNSP costs
 - visibility of consumer cost exposure
- Aiming to submit to AEMC by June/July

Regulatory Policy and Government Relations update*

*Pre-read update

Questions facilitated by Nicole Ryan, GM Community, Stakeholder and Government

Objective: to update the TAC on Transgrid's Government Stakeholder Engagement key issues and key policy reform processes, and to respond to any questions, issues or clarification required.



Government Relations Update

NSW Parliament Inquiry Examining Feasibility of Undergrounding Energy Infrastructure:

- Transgrid were witnesses to second hearing date, other witnesses included ENA, EnergyCo and Ausgrid
- Report to be published 31 March 2024

Government Engagement:

- Introductory meetings with HumeLink Delivery partners with State, Federal and Local Government
- Meetings with Senator Deb O'Neill and State MLC Jeremy Buckingham to discuss Transgrid's role in the energy transition. The Senator is also Duty Senator for Hume, Riverina and Farrer
- Regular briefings with NSW DCCEEW and Commonwealth DCCEEW
- CEO had introductory meeting with Anthony Lean, Secretary of DCCEEW
- Pre-budget submissions to Federal and NSW Budget process for Wagga Renewable Training Centre

Federal Parliament:

- National Senators continue with "Transmission Tuesday" calling for an inquiry into impact of the transition to renewables. Motion has not passed
- Submission to Parliamentary Inquiry into the Transition to Electric Vehicles (Bowen referred Inquiry)

Regulatory Policy

Key policy updates

Financeability/Concessional finance

- Engaging with AEMC on practical issue with financeability test in draft rule
- Expect AEMC final determinations on 21 March

Improving Security Frameworks

- Working with AEMC on issues around payment and cost recovery for system security services. Expect AEMC final determination 28 March

Emissions reduction objective in the NEO

- AEMC final determination published on 1 February. Expecting AER consultation to begin shortly on relevant guideline updates

Transmission ring-fencing framework

- AEMC draft determination published on 22 February. Draft empowers AER to develop a ring-fencing guideline for connection services
- Submissions due 4 April

AER consultations

- Service Target Performance Incentive Scheme (STPIS) consultation, submissions due 5 April

Recent submissions

- AEMC draft determination on improving workability of the feedback loop – 25 *January*
- Energy Ministers consultation on the proposed Orderly Exit Management Framework – 2 *February*
- NSW Government's consultation on a revised draft South-West REZ Access Scheme Declaration – 5 *February*
- AEMC draft determination accommodating financeability in the regulatory framework – 8 *February*
- AEMC draft determination on sharing concessional finance benefits with consumers – 8 *February*
- Australian Energy Market Operator (AEMO) draft 2024 Integrated System Plan – 16 *February*
- Commonwealth consultation on introducing New Vehicle Efficiency Standards – 4 *March*

Summary and next steps

Maryanne Graham, EGM Corporate and Stakeholder Affairs



TAC Engagement co-creation session

Maryanne Graham, EGM Corporate and Stakeholder Affairs

Level of engagement: Collaborate



Co-creation session objectives



To reach a common understanding of the:

- key focus areas for improvement in our TAC engagement
- purpose and objectives of the TAC
- meeting and focus areas for 2024.

Co-creation session outline

Key focus areas for improvement (20 minutes)

Based on your feedback, we will propose key focus areas for improvement. We will show you how we will measure our performance.

TAC purpose and objectives (20 minutes)

Informed by your feedback, we will propose a TAC purpose statement and revised objectives. We will seek further feedback from you to refine these elements.

Meetings and focus areas (20 minutes)

We will share proposed focus areas, for discussion. We will introduce you to our proposed new TAC members and recap the meeting cadence for the year.

What you told us about our performance

“It would be good to have a refresher on the purpose – why are we here?”

“You need to be upfront and honest about roles and engagement opportunities.”

“I have seen improvements in the last 6-12 months.”

“We are given outputs, not inputs. We are not getting the information required to make a decision.”

“Make TAC meetings clearly about only a small number of questions. Frame questions about preferences of stakeholders in relation to clearly defined, meaningful, viable alternatives.”

“I’m overall positive about the consultation and engagement.”

“We need longer timeframes for scheduling meetings and making materials able to be digested in advance.”

“You are good at providing the linkage between TAC and senior people in the organisation.”

“Provide more background information, earlier.”

“TAC doesn’t ask for preferences. It provides one-way information then asks if anyone has a problem with that.”

Key areas for improvement



Focus area	Our commitment
Engagement approach	<ul style="list-style-type: none"> Engage with you earlier in decision-making processes Involve you in assessing viable alternatives/options rather than seeking endorsement Allocate more time (greater than one hour) for deep dive sessions Clearly communicate the level of engagement we are seeking from you Close the loop and demonstrate how your feedback shapes and informs our decisions and outcomes Embed an internal engagement culture where customers are at the heart of our key business decisions
Meeting schedule and preparation	<ul style="list-style-type: none"> Provide information materials further in advance of meetings Ensure meeting materials include adequate information for you to provide informed feedback Provide greater notice (at least two to four weeks) of meetings where possible
Meeting format	<ul style="list-style-type: none"> Reduce meeting agendas to a smaller number of issues and questions Include presentations from experts and other guest presenters Allocate greater time for more in-depth exploration of key issues and questions
TAC membership	<ul style="list-style-type: none"> Refresh TAC membership/increase representation of technical and industry experts on the TAC

Q: *What do you think about this improvement plan? Is there anything else we need to include?*

1: Key focus areas for improvement

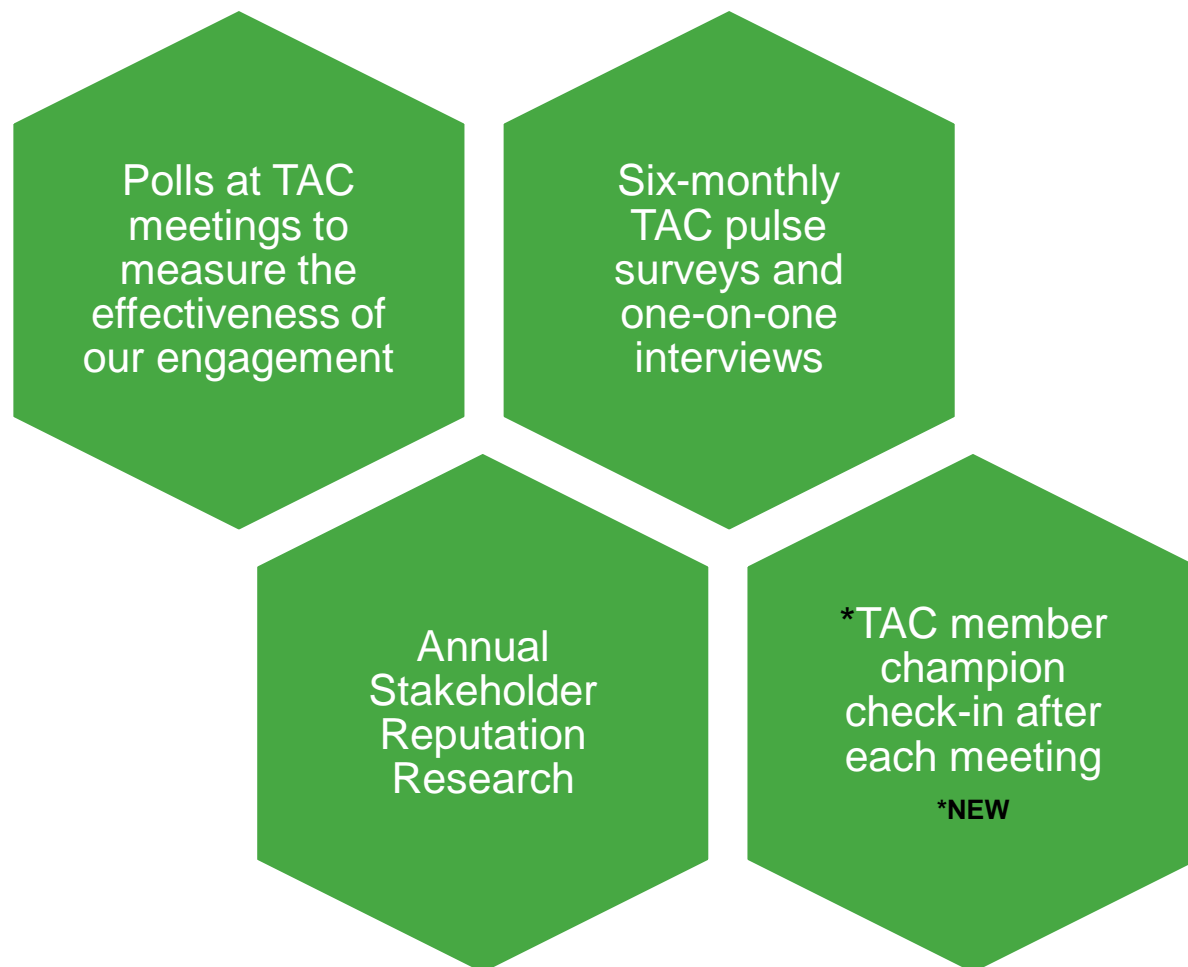


We researched the composition and representation of TNSP and DNSP customer reference groups

Organisation	Panels/Committee Name	Stakeholders
TNSPs		
Powerlink (QLD)	Powerlink Customer Panel Face-to-face forum for their stakeholders to give input and feedback about their decision making, processes and methodologies. Terms of Reference . They also host an annual Transmission Network forum.	EUAA, Energy Queensland, COTA, Queensland Farmers, Queensland Resources Council, Canegrowers Association, Department of Energy and Public Works, Edify Energy, CS Energy, Townsville Enterprise Limited, Aurizon.
ElectraNet (SA)	Consumer Advisory Panel An Independent Facilitator works closely with the Panel to lead and guide its meetings and plays a broader role in actively contributing to the engagement culture of ElectraNet and the Panel. Terms of Reference	EUAA, consumer representative, AIG, South Australian Council of Social Services, Central Irrigation Trust, Independent Facilitator, Consumer Representatives, SA Chamber of Mines and Energy, Primary Producers SA, University of Adelaide and Business SA.
Ausnet (VIC)	Customer Consultative Committee The purpose of the AusNet CCC is to gain actionable customer insights to inform decision making and execution of their strategy. The Committee plays an advisory and 'sounding-board' role to AusNet. Electricity Transmission Customer Advisory Panel Established for revenue reset. Transitioned to a standing engagement forum for transmission issues and to stay abreast of customers' evolving needs, views and preferences. Innovation Advisory Committee To ensure that customer perspectives shape the design and prioritisation of their proposed innovation projects. Developer Consultative Committee Forum for property developers, their contractors and industry group members to raise and discuss matters relating to AusNet that will ultimately improve the experience of negotiated electricity connections. A commitment under their Greenfield Developer Customer Service Standard.	Australian Energy Council, Clean Energy Council, EUAA, Renew, St Vincent de Paul Society, AIG and Goulburn Murray Climate Alliance. EWON is an observer. EUAA, AIG, St Vincent de Paul, BlueScope, Alcoa, PowerCor/Citipower, Jemena and United Energy. Energy & Climate Change Specialists, Energy Policy & Research Analysts, Eastern Alliance for Greenhouse Energy
TasNetworks (TAS)	TasNetworks Customer Council Established in 2015 and made up of Tasmanian customers and consumer representatives. This group allows for ongoing conversation about issues of interest to customers such as price, reliability and safety of electricity. Reset Advisory Committee (RAC) The Reset Advisory Committee (RAC) is TasNetworks' peak advisory group, comprised of six members providing in-depth analysis and input into their Combined Proposal for the 2024-29 regulatory period (1 July 2024 to 30 June 2029). Policy and Regulatory Working Group Contributes to the direction of Energy Regulatory, Policy and Pricing outcomes and reform in Tasmania. Formed in 2014, the group has provided advice on customer needs and issues in respect to their Pricing Strategy and how they plan to reform the way they price our services. Through their engagement activities to-date they have sought feedback and input on a wide range of pricing matters, including tariff design, transition paths for tariff reform, and the potential customer needs for new network tariffs.	Not disclosed

DNSPs		
EvoEnergy (ACT)	Energy Consumer Reference Council Serves as an independent forum where industry and community representatives come together to provide input into Evoenergy's long-term planning and operations. It facilitates direct feedback from consumer groups regarding Evoenergy's service quality, pricing, service offerings, and other factors relevant to its operations.	Tuggeranong Community Council, COTA, Gungahlin Community Council, Master Builders Association, ACTCOSS, Conservation Council ACT, Better Renting, ANU, Property Council ACT, Canberra Business Chamber, Urban and Regional Futures and Community Councils.
Ausgrid (NSW)	Customer Consultative Committee To deliver better outcomes for consumers. Involves customers in implementing their business strategy and driving future direction of the network.	COTA, EWON, ECA, EUAA, ECC, PIAC, The Total Environment Centre and St Vincent de Paul Society.
Endeavour Energy (NSW)	Peak Customer and Stakeholder Committee with sub groups: Regulatory Reference Group and Future Grid Reference Group. Customer Panel (online) The Endeavour Energy Customer Panel was established in mid-2022 to deeply engage with a broad and representative cross-section of residential and small business customers through an extended deliberative online process to inform the development of the organisation's 2024-2029 Regulatory Proposal. 89 participants were involved in more than 15 hours of engagement during three waves in May, June and September 2022.	Council of Small Businesses Organisations of Australia, CWA, ECA, EWON (observer), Ethnic Communities' Council, Greater Blacktown Business Chamber, Illawarra Shoalhaven Joint Organisation, Multicultural NSW, NSW Business Chamber, NSW Department of Planning, Industry and Environment, PIAC, Total Environment Centre, Urban Development Institute of Australia, WSROC.
Essential Energy (ACT)	Customer Advocacy Group Forum for consultation, engagement and insight across their customer base on matters relating to supply of electricity and associated services. Member role description Essential People's Panel (new) Complements their Customer Advocacy group, connected residential and small business customers. Stakeholder Collaboration Collective Interested stakeholders, including consumer advocates they are working closely with throughout the engagement process. They have a virtual room , providing information on topics they are discussing at each phase of engagement.	Business NSW, Ethnic Communities' Council of NSW, EUAA, PIAC, rural customer, NSW Farmers, Tenants' Union of NSW
Power and Water Corporation (NT)	People's Panel Allows for customers to consider issues in-depth. A way of collaborating with the community in the development of their future network plans as it provides direct, actionable insights into the priorities of customers for Power and Water to incorporate in its forward planning. Informs development of their Revenue Proposals. Customer Focus Groups To establish a baseline of customer experience and expectations. Retailer Forum Opportunity for Retailers to engage with Power and Water on key challenges and the structure of its network tariffs.	Participants on Power and Water's Darwin and Alice Springs People Panel were randomly selected residential customers to simulate a 'mini-public' representative of Power and Water's broader customer cohort.
Energyx (QLD) + Ergon Energy (QLD) - (Energy Queensland)	Customer and Community Council Explores strategic issues relating to customer and community needs and expectations, emerging customer and community issues and initiatives in energy infrastructure and services, and the provision of energy solutions across Queensland. Reset Reference Group Facilitates customer and community participation in the 2025 regulatory process. Tariff Reform Working Group Helps to shape network tariffs of the future and move to more cost-reflective network tariffs.	AIG, Bundaberg Regional Irrigators Group, Capricorn Enterprise, Business Chamber Queensland, COTA, ECA, EUAA, Master Electricians Australia, QCOSS, Queensland Resources Council, Queensland Farmers Federation, Uniting Care Queensland, Urban Development Institute of Australia, Member profiles nicely displayed on website . COTA, St Vincent de Paul, EUAA, Capricorn Enterprise, Independent Consultant. Queensland Electricity Users Network, Total Environment Centre, Energesis, QCOSS, Etrog Consulting, Energetic Communities Association, COTA, Masters Electricians Australia and National Seniors Australia. Ag Force Queensland, Bundaberg Regional Irrigators Group, Cotton Australia, Department of

How we will measure our performance



Q: Are there other ways you would like us to measure our performance or report back to you?

2: Co-creation of purpose and objectives

During this part, we will present:

- A revised **purpose statement and objectives** informed through TAC interviews
- A list of **key core focus areas for TAC members**



2: Purpose, objectives and opportunities

What we heard from you

Overall, the purpose is good and remains relevant. There is an opportunity to condense elements of the purpose into a more succinct statement

The objectives are important but could be consolidated into fewer points

There are opportunities to:

- Improve the language used to describe customers/consumers
- **Define Transgrid's customers/consumers/stakeholders - will be workshopped by Transgrid's Leadership team** (EGMs/GMs) between April and August 2024
- Reference the energy transition and forward-looking approach
- Better articulate the **'value' for customers/consumers**
- Bring a whole of system energy perspective on emerging needs
- Include how the TAC supports Transgrid's social licence work
- Include **embedding consumer perspectives in Transgrid's day-to-day business and key decisions**
- Highlight the TAC being a forum to share perspectives between the TAC and Transgrid's Senior Executives
- Reference TAC's role in assisting Transgrid to meet the AER's expectations of engagement.

The above will be addressed in our continuous improvement plan

Proposed TAC purpose statement

To inform and challenge Transgrid's investment in the transition to clean energy infrastructure and ensure prudent and efficient outcomes for consumers, customers and communities.

Proposed objectives of the TAC

- Support Transgrid to consider and reflect customer, stakeholder and community perspectives in its business and decision-making processes
- Share information on key energy programs, regulatory projects, policy and service issues
- Provide input and feedback on emerging issues, projects and proposed solutions

Core issues you would like addressed via the TAC

- Energy transition at low-cost/high-value to consumers
- Planning for the energy system of the future
- Transparent/efficient delivery of planned infrastructure
- Continued scrutiny on monitoring transmission needs through careful use of non-network solutions
- Planning and operating in an uncertain environment
- Transparency on how cost estimates are built out
- TAC member collaboration
- Tracking of major projects
- Statistical analysis of load behaviour etc. and impacts
- What is 'value' and how Transgrid adds it
- Issues impacting consumers – ISP projects, impacts by increasing TUOS and policy decisions

3: Meeting cadence and focus group arrangements

We will discuss:

- the meeting schedule for 2024
- proposed TAC focus areas (next slide)
- our new TAC members



TAC meeting dates

Quarterly Meetings

12 March
9 April
9 July
25 September

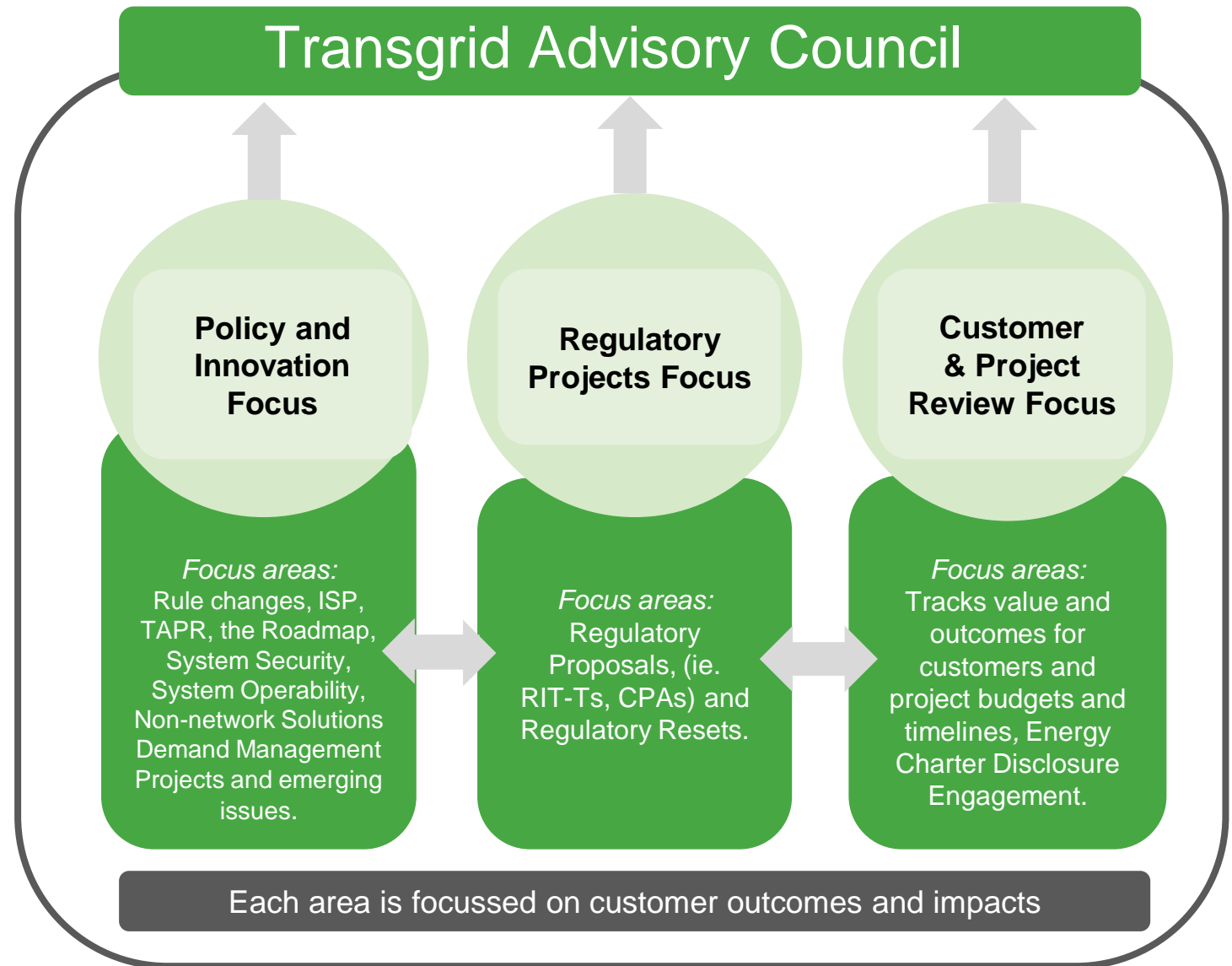
Monthly Focus Areas Meetings

29 April	28 August
21 May	29 October
20 June	26 November
30 July	

Additional meetings may be held as and when required

Proposed TAC focus areas

- **How often would you like to meet?**
- **What areas do you want to focus on?**
- **How do you see these feeding back into the TAC?**



New TAC members (to be finalised)



Louise Benjamin
Regulatory
Consultant
and Lecturer



We're also finalising a new representative from **NSW Farmers Association** to join the TAC

Next steps

We are committed to working with you to:

- Co-design the Terms of Reference of the TAC
- Continually improve our TAC engagement refresh plan
- Monitor our performance

Tracking meeting satisfaction

A reminder to complete our short poll – launching now

To what extent do you feel you had an opportunity to effectively engage today?



not effective



very effective

Do you have further feedback on any of the following topics discussed today?

- CEO update
- Major Projects portfolio update
- System Security Roadmap and Non-network Solutions update
- Regulatory Policy and Government Relations update
- TAC engagement approach

We appreciate your feedback

Thank you

Contact details

For further information or discussion, please contact:



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