

What We Heard Report

HumeLink Amendment Report Webinars

11 April – 16 April 2024



Contents

Purpose	2
Summary	2
Engagement approach	3
Themes	3
Webinar 1	4
Webinar 2	4

Purpose

The purpose of the *What We Heard* report is to capture and share information and issues discussed at key engagement events. The reports are published on the HumeLink project website for those not able to attend an event, as a record of engagement and to ensure transparency. They are also passed onto the project team for consideration during project development.

Summary

The HumeLink online information sessions were designed to engage and inform landowners, communities, local government and businesses about the Amendment Report and Submissions Reports. Key topics included proposed project amendments and refinements as a result of community feedback and general project updates. These online sessions enabled community members to ask questions and receive information on the technical reports completed to support the assessment of the proposed amendments and refinements.

The Submissions Report collates, categorises and responds to the submissions received on the Environmental Impact Statement (EIS). The Amendment Report assesses and reports on the proposed project amendments and refinements identified in response to issues raised by communities and stakeholders in EIS submissions, as well as in response to ongoing design refinements. The Submissions Report and Amendment Report have been lodged to the Department of Planning, Housing and Infrastructure (DPHI), and made publicly available on the NSW Major Projects Planning Portal.

The online community information sessions comprised of two webinars which were held on 11 April and 16 April 2024 with a total of 23 attendees. The sessions focused on sharing the technical reports that support the assessment of the proposed amendments and refinements in the Submissions and Amendment Reports. The technical reports included:

- Traffic, transport, and access
- Noise and vibration
- Landscape character and visual amenity
- Land use and property

The April 2024 webinars are the latest round in a series that began in November 2022. These webinars have focused on information relating to the development of the Submissions and Amendment Reports.

This report summarises the feedback received from the April 2024 webinars, and the themes raised by stakeholders and the community, while providing specific insights from each individual session. Questions and actions taken on notice during the sessions were all responded to following the sessions.

Engagement approach

The webinars offered an opportunity for stakeholders to receive information and ask questions related to the assessment outcomes of the technical reports, as well as a general update on the Submissions and Amendment reports. The webinars were held on Zoom, ensuring ease of use and access for community members and stakeholders. They were delivered in a presentation-style format, followed by a Question & Answer section which allowed for discussions with the project team and an opportunity for questions from attendees to be answered. All the questions taken on notice were responded to after the webinars.

The Amendment Report related community engagement activities were advertised through a Facebook social media campaign. An Electronic Direct Mail (EDM) advertising the April webinars was also sent to project subscribers. Additionally, interested stakeholders were able to register using the QR code provided in the *HumeLink February and March 2024 Newsletter*.

The table below outlines the dates and time of the webinar sessions, and the total attendee number:

Webinar	Date	Time
1	Thursday 11 April 24	12:00pm – 1:30pm (AEST)
2	Thursday 16 April 24	5:30pm – 7:00pm (AEST)
Webinars total attendees: 23		

To view the presentation, please visit the HumeLink website [here](#).

Themes

The themes raised during the webinars are outlined below:

- **Amendment Report and Submissions Report**
 - Timing of lodgement of the Amendment Report and Submissions Report
 - Opportunities for community feedback on these reports.
 - Route refinement and existing transmission lines within the HumeLink project area
 - Noise and vibration management plans.
- **Landowner engagement**
 - How neighbouring properties have been engaged within the project footprint.
- **Procurement opportunities**
 - Work opportunities for local businesses.
 - The process and management of procurement for the proposed worker accommodation facilities.
- **Social and economic impacts**
 - The social and economic impact of an influx of temporary workers on accommodation, local business, and communities.

The following section includes an overview of the themes raised for each session.

Webinar 1

Date and time: Thursday, 11 April 2024, 12:00pm- 1:30pm (AEST)

Topics raised:

- Route refinement and existing transmission lines within the Humelink project area
- Procurement opportunities and process for worker accommodation facilities
- Noise and vibration management plans
- Amendment Report and Submissions Report Timeline and feedback process
- Proposed worker accommodation facilities and potential social impacts
- Project timeline and target completion date
- Landowner engagement

Webinar 2

Date and time: Tuesday, 16 April 2024, 5:30pm- 7:00pm (AEST)

Topics raised:

- Landowner engagement