Project EnergyConnect (Western Section) Complaints Register														
Year	**Month**	**Date**	**Time Received**	**Number of Complaints**	**How complaint was received**	**LGA**	**Topics Raised**	**Avoidable / Unavoidable**	**Summary**	**Responses and Investigation**	**Salesforce ID**	**Oustanding Actions**	**Status**	**Date Closed**
2022	NA			No complaints registered to date										
2023	January-April			No complaints registered to date										
2023	April			No complaints registered to date										
2023	May			No complaints registered to date										
2023	June			No complaints registered to date										
2023	July			No complaints registered to date										
2023	August			No complaints registered to date										
2023	September			No complaints registered to date										
2023	October			No complaints registered										
2023	November			No complaints registered										
2023	December			No complaints registered										
2024	January			No complaints registered										
2024	February			1	Verbal		Speeding on road whilst livestock crossing.		Property Owner on Arumpo Road in Buronga not satisfied with speed of a subcontractor on the road whilst he was walking his livestock across it. He thought the driver was speeding.	Management advised of the incident. Investigating incident and signage on road. Elecnor Australia has spoken to the property owner (current landholder). Landholder failed to advise Elecnor Australia of movement of sheep as has been arranged previously due to the unplanned nature and late afternoon timing of stock movement. Stock warning signs not clearly visible on side of road. Driver has apologised to the landholder. Elecnor Australia is assisting the landholder in making stock warning signs more visible to the public.			Closed	
2024	February			1	Verbal		SecureEnergy vehicles seen speeding in Wentworth on their way to the Old Renmark Road (via the Silver City Highway) at 5.30am.		Police contacted EA to advise that a member of the public had seen SecureEnergy vehicles travelling at 100km per hour in a 60km zone in the township of Wentworth. Police have advised this is the second time this caller has contacted them. This is the	EA has contacted the resident. EA workers have been advised at today's pre-start (Tuesday, 20 February 2024) that speeding drivers will be targeted by the Highway Patrol. A review is also underway of any IVMS alerts from the Wentworth area.			Closed	
2024	March			No complaints registered										
2024	April			No complaints registered										
2024	May			No complaints registered										
2024	June			No complaints registered										